

**ALTA CALIFORNIA REGIONAL CENTER
2022 PERFORMANCE CONTRACT**

No.	Public Policy Measures	ACRC Baseline June 2021	State Average June 2021	Planned Activities
1	Number and percent of regional center caseload in state developmental center (lower is better)	39 clients or 0.15% of clients served by Alta	0.07%	<ul style="list-style-type: none"> • Implement the 2021-22 and 2022-23 ACRC Community Placement Plans (CPP). • ACRC will develop specialized residential resources to support regional center clients with intensive behavior support needs either at risk of, or exiting out of, an institutional setting.
2	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	12,366 clients or 99.64% of clients under age 18 living with families	99.53%	<ul style="list-style-type: none"> • Continue to assess needs and provide family support services such as respite, daycare, crisis management, educational support, behavior management, DME, and parent education. • Distribute family guides: provided to families at IFSP/IPP. Posted on website in multiple languages. • Identify unmet needs via IFSP/IPP process, track data and develop resources based on these unmet needs. • Maximize community/generic resources for minors living in the family home (IHSS, EPSDT, CCS, Medi-Cal, private insurance, education, Mental Health, SSI, Cal Fresh). • Conduct workshops for families regarding benefits of each and how to navigate enrollment. <ul style="list-style-type: none"> ○ IHSS ○ EPSDT ○ CCS ○ Medi-Cal ○ Private insurance ○ Education ○ Mental health ○ SSI ○ Cal Fresh • Dental Services- <ul style="list-style-type: none"> ○ Regional Center staff will participate in the Statewide Taskforce on Oral Health and will propose at least one quality improvement measures originating from the group. • Connect families with Family Resource Centers: Support groups, trainings, advocacy, Service Navigation Program.

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				<ul style="list-style-type: none"> • Conduct Outreach activities and participate in meetings with community partners and public agencies to increase awareness of ACRC eligibility, services and supports: Geographically Managed Medi-Cal Plans, Department of Child, Family and Adult Services (DCFAS), Family Resource Centers, local County Office of Education Partners, parent and family advocacy groups, the Interagency Coordinating Council and more. • Promote benefits of the Self Determination Program to the community by conducting informational sessions in at least 3 different languages other than English.
3	<p>Number and percent of adults living in home settings (includes independent living, supported living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)</p>	<p>11,666 clients or 84.91% of clients 18 years and older</p>	<p>82.20%</p>	<ul style="list-style-type: none"> • Utilize person centered approach to identify goals related to adult's preference of living/home setting. • Promote benefits of the Self Determination Program to the community by conducting informational sessions in at least 3 different languages other than English. • Identify unmet needs through IPP/PCP to track data and develop resources. • Complete a strategic housing development plan in partnership with service providers and community members. • ACRC Housing Specialist will engage with at least one municipality regarding implementation of their Housing Element with the goal of creating an agreement to assist local residents with developmental disabilities in accessing affordable housing. • Train Service Coordinators regarding continuum of living options. • Distribute Transition and Adult services Guides: Provide information and resources to transition age and adult clients regarding living options at the IPP. Posted on website in multiple languages. • Conduct Outreach activities and participate in meetings with community partners and public agencies to increase awareness of ACRC eligibility, services and supports: Geographically Managed Medi-Cal Plans, Department of Child, Family and Adult Services (DCFAS), Family Resource Centers, local County Office of Education Partners, parent and family advocacy groups, the Interagency Coordinating Council and more.

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No.	Public Policy Measures	ACRC Baseline June 2021	State Average June 2021	Planned Activities
3a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	641 clients or 4.67% of clients over age 18	5.18%	<ul style="list-style-type: none"> • See #3. • Develop affordable housing options (included in CRDP-Community Resource Development Plan). • Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging with clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities for all different types of residential options including independent living and supportive living.
3b	Number and percent of adults living in home setting (focus on adult family home agency homes) (higher is better)	137 clients or 1.00% of clients 18 years and older	0.89%	<ul style="list-style-type: none"> • See #3. • Develop increased capacity across the two vendored agencies based on client preference for this living option. • Release an RFP to develop new FHA (based on data driven Interest).
3c	Number and percent of adults living in family homes (home of parent or guardian) (higher is better)	8,424 or 61.31% of clients 18 years and older	66.36%	<ul style="list-style-type: none"> • Implement the Coordinated Future Planning Initiative <ul style="list-style-type: none"> ○ Quantify the number of adults residing with primary caregivers over age 70. ○ Determine, during annual IPP meetings, if a primary caregiver is over age 70. They will also determine if a caregiver succession plan exists. If the plan exists the information will be documented in the IPP. ○ Aggregate data on aged caregivers and caregiver succession, that can be used for targeted resource development including access to affordable housing, additional care homes, family home agency expansion and increased supported living services providers.
3d	Number and percent of adults living in home settings (focus on independent living) (higher is better)	2,464 clients or 17.93 % of clients 18 years and older	9.76%	<ul style="list-style-type: none"> • See #3. • Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities to all different types of residential options including independent living and supportive living.

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No.	Public Policy Measures	ACRC Baseline June 2021	State Average June 2021	Planned Activities
4	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	0 client or 0.00% of clients under age 18	0.03%	<ul style="list-style-type: none"> • See #2. • Assess needs to provide services and supports to maintain the client in their family home. • Track unmet needs to include in resource development plan. • Collaborate with community partner agencies (Mental Health, Education, CPS, Probation) to develop multiagency service and supports plans.
5	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	235 clients or 1.71% of clients 18 years and older	1.84%	<ul style="list-style-type: none"> • See #3. • Transition appropriate SNF clients to ARFPSHN's with DDS approval.

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No.	Measure	ACRC CY 2020	Planned Activities
1	Unqualified independent audit with no material findings	Met	<ul style="list-style-type: none"> Apply and maintain good business practices and generally accepted accounting principles.
2	Substantial compliance with DDS fiscal audit	Met	<ul style="list-style-type: none"> Apply and maintain good business practices and generally accepted accounting principles.
3	Operates within OPS budget	Met	<ul style="list-style-type: none"> Continue operations budget planning, ongoing utilization review and system-wide monitoring.
4	Certified to participate in Waiver	Met	<ul style="list-style-type: none"> Maintain compliance with Medicaid Waiver requirements. Incl. ongoing training with SCs as to requirements.
5	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10	Partially Met	<ul style="list-style-type: none"> Maintain compliance with contract.
6	CDER/ESR Currency	98.57%	<ul style="list-style-type: none"> Continue to monitor timely completion of CDER/ESR. Incl. ongoing training with SCs and CSMs re: requirements.
7	Intake/assessment and IFSP timelines (ages 0-2)	Met	<ul style="list-style-type: none"> Develop and utilize an electronic IFSP format. Training/tracking Develop and implement a service referral system.
8	Intake/assessment and timelines for clients ages 3 and above	99.07%	<ul style="list-style-type: none"> Monitor intake referral trends to ensure adequate staff resources and clinical supports.
9	IPP Development (Welfare and Institutions Code requirements)	N/A	<ul style="list-style-type: none"> Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act. Monitor IPP timeliness monthly across units/divisions.
10	IFSP Development (Title 17 requirements)	84.20%	<ul style="list-style-type: none"> Continue to comply with all requirements of the Title 17 for timely completion of individual family service plans for infants and toddlers receiving Early Intervention services. Monitor IFSP timeliness monthly across units.

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Measures Related to Employment				
No.	Measure	Statewide CY 2020	ACRC CY 2020	Planned Activities
1	Number and percentage of consumers, ages 16-64 with earned income	18.86%	22.77%	<ul style="list-style-type: none"> • Work with vendors and prospective vendors to support the development of paid internship programs and competitive integrated employment based on outcomes of needs assessments. • Provides ongoing training (2x annually) to staff on PIP, CIE and the difference between ACRC employment services and DOR. • Coordinate with LEA's regarding these programs. • Participate in outreach events to provide information regarding the CIE/PIP. Present to Northern Business Advisory Council to discuss and promote internship program and its benefits to the employer as a direct path to CIE. • ACRC will engage in a social media/public relations campaign to highlight client employment in an effort to increase visibility and success of clients in the workplace, along with the benefits to employers. • ACRC will partner with one or more community colleges in our catchment area to develop and deliver training to, at minimum: <ul style="list-style-type: none"> ○ SC's ○ Community meetings we will host. • The training will focus on successfully accessing local community colleges. ACRC will conduct specific outreach activities to target Latinx community members for this training. Training will additionally be offered in Spanish • Collaborate with Department of Rehabilitation and Department of Developmental Services on a project to promote CIE for clients in state government positions • Host microenterprise faire at ACRC for clients to showcase their micro businesses, arts and crafts.

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2	Average annual wages for consumers ages 16-64.	\$9,733	\$9,032	<ul style="list-style-type: none"> • See #1 • Facilitate discussions, during vendor forums, on employment resources and activities to assist more clients in employment services. • Work with vendors on developing Tailored Day Services to promote individualized services as it relates to employment and education. ACRC employment specialist also encourages existing day programs, supported employment and work activity programs to implement a plan to increase CIE for clients.
3	Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA.	\$26,794		<ul style="list-style-type: none"> • See #2

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Paid Internship Program (Data Source: Paid Internship Survey)				
No.	Measure	State Average FY 20-21	ACRC FY 20-21	Planned Activities
4	Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	14	<ul style="list-style-type: none"> • Continue to train service coordinators and providers on the programs and services for clients in the areas of employment. • ACRC Employment Specialist will: <ul style="list-style-type: none"> ○ work with the community and vendors to seek new sources of employment. ○ connect with at least one Chamber of Commerce or business organization in each of ACRC's counties to promote employment opportunities among our population. (Sierra and Alpine may be part of a regional business organization). ○ work with at least one staffing agency who has connections to employers, to share information about the PIP and how employers can take advantage of this program. Collaborate with them to set up PIPs ○ participate in outreach events, such as Business Advisory Council (BAC), job fairs and transitions fairs to promote CIE as well as bring awareness to the community at large about employment for people with ID/DD. ○ work closely with Service Coordinators and providers to ensure the process for PIP and CIE runs smoothly, POS are submitted in a timely manner to prevent interruption in services. All new and updated information is communicated promptly and effectively via email or during vendor forums.
5	Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	14%	50%	<ul style="list-style-type: none"> • See #4

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Paid Internship Program (Data Source: Paid Internship Survey)				
No.	Measure	State Average FY 20-21	ACRC FY 20-21	Planned Activities
6	Average wages and hours worked for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	\$14.81/23 hours	\$14.84/27 hours	<ul style="list-style-type: none"> Report data on Competitive Integrated Employment and Paid Internships to the Department of Developmental Services and to the community. ACRC employment specialist works closely with Accounting and providers to ensure data collection is accurate and reflects true count of data. Collaborate with State regarding LEAP Program. Disseminate the information. Host an employment fair. Promote the benefits of adding PIP payments to their existing vendorization to encourage more utilization of PIP as the first option for those interested in employment. Attend local transition fairs to promote the PIP and employment services and provide presentations to students, families and school staff as requested. Work with new and existing providers to add PIP, CIE and program development, focusing on vocational training. Develop new supported employment programs, micro-enterprise program, day program with a focus on employment services as well as adding Tailored Day Services and PIP/CIE to existing vendorization.
7	Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year	\$14.25/17 hours	\$14.37/18 hours	<ul style="list-style-type: none"> See #6
8	Total number of Incentive payments made for the fiscal year for the following amounts:			
	\$1,500/12 months	17	38	<ul style="list-style-type: none"> See #6
	\$1,250/6 months	19	38	<ul style="list-style-type: none"> See #6

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\$1,000/30-day	33	56	<ul style="list-style-type: none"> • See #6
Percentage of adults who reported having competitive integrated employment as a goal in their IPP.	35%	N/A	<ul style="list-style-type: none"> • See #6

*Data provided is pending verification and review by the State.

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Measures related to reducing disparities and improving equity in purchase of services expenditures			
No.	Measure	Baseline	Planned Activities
1	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age two inclusive	See Attachment A	<ul style="list-style-type: none"> • Conduct outreach/informational sessions about developmental delays and services options to Early Start population. • Partner with agencies that serve ethnicity-specific populations for information about Early Start services. • Establish partnerships with community agencies for an expanded outreach. • Expansion of Service navigation Program to include Early Start population inclusive of African American, Slavic, and Latinx communities. • Provide informational sessions in Spanish on: <ul style="list-style-type: none"> ○ The Importance of Self-Care; Social-emotional development; Processing grief; Sensory Integration. • ACRC will submit a proposal to DDS to increase vendor rate to deliver Early Start therapy services on weekends for families across multiple ethnicities, including Native American.
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age three to twenty-one, inclusive	See Attachment A	<ul style="list-style-type: none"> • Provide topic-specific workshop training material on Alta's website. • Continue/extend the parent/service navigator program for clients transitioning from children to adult services to target African American and Latinx communities and expanded to include Slavic communities. • Provide informational sessions in Spanish on: <ul style="list-style-type: none"> ○ The Importance of Self-Care, Social-emotional development, Resilience, The stages of child development, Processing Grief, Sensory Integration. • ACRC will partner with one or more community colleges in our catchment area to develop and deliver training to, at minimum: <ul style="list-style-type: none"> ○ SC's ○ Community meetings we will host. <p>The training will focus on successfully accessing local community colleges. ACRC will conduct specific outreach activities to target Latinx community members for this training. Training will additionally be offered in Spanish.</p> • Promote benefits of the Self Determination Program or Participant Directed Services options for adult clients in communities of color by conducting informational sessions.

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			<ul style="list-style-type: none"> • Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian
	<p>Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age twenty-two and older</p>	<p>See Attachment A</p>	<ul style="list-style-type: none"> • Conduct at least one workshop and information sessions to families and clients on available services for adults. <ul style="list-style-type: none"> ○ Information sessions will be held at local community centers and presented by a peer from within the community. • Provide information sessions in Spanish as noted in the sections above that relate to adult client care. • ACRC will partner with one or more community colleges in our catchment area to develop and deliver training to, at minimum: <ul style="list-style-type: none"> ○ SC's ○ Community meetings we will host. <p>The training will focus on successfully accessing local community colleges. ACRC will conduct specific outreach activities to target Latinx community members for this training. Training will additionally be offered in Spanish.</p> • Promote benefits of the Self Determination Program or Participant Directed Services options for adult clients in communities of color by conducting informational sessions. • Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian

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Measures related to reducing disparities and improving equity in purchase of services expenditures			
No.	Measure	Baseline	Planned Activities
2	Number and Percent of individuals receiving only case management service by age and ethnicity: Birth to age two, inclusive	See Attachment B	<ul style="list-style-type: none"> • Conduct needs assessment survey inclusive of client ethnicity. • Conduct outreach/informational sessions about developmental delays and service options for the Early Start Program. • Expansion of Service navigation Program to include Early Start population inclusive of African American, Slavic, and Latinx communities. • Identification and targeted outreach to specific clients with no POS. • ACRC will submit a proposal to DDS to increase vendor rate to deliver Early Start therapy services on weekends for families across multiple ethnicities, including Native American.
	Number and Percent of individuals receiving only case management service by age and ethnicity: Age three to 21, inclusive	See Attachment B	<ul style="list-style-type: none"> • Conduct needs assessment survey inclusive of client ethnicity. • Promote benefits of the Self Determination Program and Participant Directed Services options for adult clients in communities of color in at least 3 different languages. • Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian. • Implement 1:40 Caseloads and service navigators • Implement new CSS position focusing on health and safety waiver access for non-English speaking clients.
	Number and Percent of individuals receiving only case management service by age and ethnicity: Twenty-two and older	See Attachment B	<ul style="list-style-type: none"> • Conduct needs assessment survey inclusive of client ethnicity. • Identification of individual clients within ethnic populations with significantly higher than average (>4%) percentage of no POS and targeted outreach to assess client needs. • Promote benefits of the Self Determination Program and Participant Directed Services options by providing informational sessions for communities of color in at least 3 different languages. • Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian

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			<ul style="list-style-type: none">• Implement 1:40 Caseloads and service navigators.• Implement new CSS position focusing on health and safety waiver access for non-English speaking.
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Attachment A
Alta Regional Center
Percent of Total Annual Purchase of Service Expenditures
by Individuals Ethnicity or Race
Fiscal Year 2020-2021

For Birth to age 2 years, inclusive				
Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	19	0.4%	\$49,696	0.4%
Asian	504	10.9%	\$1,867,885	13.9%
Black/African American	448	9.7%	\$1,132,004	8.4%
Hispanic	1034	22.3%	\$3,302,344	24.6%
Native Hawaiian or Other Pacific Islander	22	0.5%	\$63,640	0.5%
Other Ethnicity or Race or Multi-Cultural	1020	22.0%	\$2,455,050	18.3%
White	1,594	34.3%	\$4,534,659	33.8%
Totals	4,641		\$13,405,277	

For age 3 years to 21 years, inclusive				
Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	45	0.4%	\$ 320,568	0.5%
Asian	1,227	11.4%	\$ 5,092,875	8.3%
Black/African American	1166	10.8%	\$ 7,405,860	12.0%
Hispanic	2,282	21.1%	\$ 11,341,963	18.4%
Native Hawaiian or Other Pacific Islander	61	0.6%	\$ 202,988	0.3%
Other Ethnicity or Race or Multi-Cultural	1,869	17.3%	\$ 11,904,315	19.3%
White	4,142	38.4%	\$ 25,320,274	41.1%
Totals	10,792		\$ 61,588,843	

For age 22 years and older				
Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures
American Indian or Alaska Native	53	0.5%	\$ 1,808,375	0.5%
Asian	703	6.8%	\$ 20,638,290	5.4%
Black/African American	1476	14.3%	\$ 47,316,035	12.4%
Hispanic	1,299	12.6%	\$ 32,157,062	8.4%
Native Hawaiian or Other Pacific Islander	36	0.3%	\$ 619,878	0.2%
Other Ethnicity or Race or Multi-Cultural	843	8.2%	\$ 25,043,448	6.5%
White	5,915	57.3%	\$ 255,117,716	66.7%
Totals	10,325		\$ 382,700,805	

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

Attachment B
Alta Regional Center
Consumers with No Purchase of Services by Ethnicity or Race
Fiscal Year 2020-2021

For Birth to age 2 years, inclusive				
Ethnicity	Total Clients	Clients Receiving Purchased Services	Clients With No Purchased Services	Percent with No Purchased Services
American Indian or Alaska Native	19	16	3	15.8%
Asian	504	476	28	5.6%
Black/African American	448	416	32	7.1%
Hispanic	1034	983	51	4.9%
Native Hawaiian or Other Pacific Islander	22	22	0	0.0%
Other Ethnicity or Race or Multi-Cultural	1020	914	106	10.4%
White	1,594	1525	69	4.3%
Totals	4,641	4,352	289	6.2%

For age 3 years to 21 years, inclusive				
Ethnicity				
American Indian or Alaska Native	45	40	5	11.1%
Asian	1,227	1,090	137	11.2%
Black/African American	1,166	1,032	134	11.5%
Hispanic	2,282	2,108	174	7.6%
Native Hawaiian or Other Pacific Islander	61	50	11	18.0%
Other Ethnicity or Race or Multi-Cultural	1,869	1,659	210	11.2%
White	4,142	3,605	537	13.0%
Totals	10,792	9,584	1,208	11.2%

For age 22 years and older				
Ethnicity				
American Indian or Alaska Native	53	50	3	5.7%
Asian	703	647	56	8.0%
Black/African American	1,476	1,367	109	7.4%
Hispanic	1,299	1,183	116	8.9%
Native Hawaiian or Other Pacific Islander	36	31	5	13.9%
Other Ethnicity or Race or Multi-Cultural	843	770	73	8.7%
White	5,915	5,592	323	5.5%
Totals	10,325	9,640	685	6.6%

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.