

STATE OF CALIFORNIA  
DEPARTMENT OF DEVELOPMENTAL SERVICES  
**COVID-19 RE-ENTRY PLAN**

Guidance and procedures for California's developmental services to safely operate and for consumers and families to make informed decisions about how and when to re-enter services during the COVID-19 pandemic.

**KEY PRIORITIES**

**Collaboration and Partnership**

**Redesigning and Adapting Services**

**Sound Decision-Making and Accountability**

## PLAN DEVELOPMENT

- Met with stakeholders to obtain input and information about COVID-19 impact, adaptations, best practices, lessons learned and considerations for re-entry
  - Subgroups of DS Task Force members with expertise in the following service areas Residential, Day Services, Transportation, Early Start, Eligibility and Intake
  - Consumer Advisory Committee (CAC)
- Collaborating with partners to address immediate needs for site-based day services and planning for their reinvention and transition to sustainable designs
  - Day Services providers
  - Association of Regional Center Agencies (ARCA)
  - California Disability Services Association (CDSA)
- Continuously researching emerging guidance from credible sources such as the Centers for Disease Control (CDC), California Department of Public Health, Cal/OSHA, California Department of Social Services
- Developed a framework for the plan and in the process of refining and soliciting input and recommendations

STATE OF CALIFORNIA  
**Resilience Roadmap**

Excerpts from [www.covid19.ca.gov/roadmap](http://www.covid19.ca.gov/roadmap) on June 10, 2020

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|---|---|--|--|
| <p><b>STAGE 1:<br/>Safety and preparedness</b></p> <p>Continue to build out testing, contact tracing, PPE, and hospital surge capacity.</p> <p>Continue to make essential workplaces as safe as possible:</p> <ul style="list-style-type: none"><li>▪ Physical and work-flow adaption</li><li>▪ Essential workforce safety net</li><li>▪ Make PPE more widely available</li><li>▪ Individual behavior changes</li></ul> <p>Stay at home except for essential and permitted activities</p> <p>Prepare sector-by-sector safety guidelines for expanded workforce.</p> | <p><b>STAGE 2:<br/>Lower-risk workplaces</b></p> <p>Gradually opening some lower risk workplaces with adaptations at a pace designed to protect public health and safety, starting with:</p> <ul style="list-style-type: none"><li>▪ Retail</li><li>▪ Manufacturing</li><li>▪ Offices (when telework not possible)</li><li>▪ Outdoor Museums</li><li>▪ Limited Personal Services</li></ul> <p>Limit time outside the home and travel only for permissible activities, such as healthcare, food, outdoor exercise and recreation (individuals and households only). Stage 1 and 2 work, and local shopping or other activities related to open sectors.</p> <p>Some counties may move more quickly through stage 2, following guidelines laid out on the <a href="#">county variance page</a>.</p> <p>Other counties may maintain more restrictive public health measures.</p> <p>Monitor critical indicators and alter scope of reopening, if necessary, to protect public health and safety.</p> | <p><b>STAGE 3:<br/>Higher risk workplaces</b></p> <p>Phase in higher-risk workplaces at a pace designed to protect public health and safety, beginning with limited personal care and recreational venues (with workplace modifications).</p> <p>Travel for permissible activities, such as healthcare, food, stages 1-3 work, and local or activities shopping related to open sectors.</p> <p>Monitor critical indicators and alter scope of reopening, if necessary, to protect public health and safety.</p> | <p><b>STAGE 4:<br/>End of Stay Home Order</b></p> <p>Gradually open larger gathering venues at a pace consistent with public health and safety, such as nightclubs, concert venues, and live audience sports.</p> <p>Gradually resume remaining activities and travel.</p> <p>Monitor critical indicators and alter scope of reopening, if necessary, to protect public health and safety.</p> |
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## **Assessment and planning**

- Providers conduct site-specific risk assessments and prepare site protection plans
- Individual readiness assessments to be completed by regional center and provider
- Consumers and families are supported to evaluate options and decide what to do

## **Phases for re-entry**

- Phase 1 Limited Re-Entry
- Phase 2 Partial Re-Entry
- Phase 3 Full Re-Entry

|   |   | INDICATORS<br>ALSO SUBJECT TO COUNTY DIRECTIVES |                       |                      |                  |
|---|---|---|-----------------------|----------------------|------------------|
| SERVICE AREA  | GENERAL DESCRIPTION OF RE-ENTRY   | CA STAGE 1                                      | CA STAGE 2            | CA STAGE 3           | CA STAGE 4       |
| RESIDENTIAL: ARFPSHN, ICF/DD-N, ICF/DD-CN, ICF/DD-H | Visitors return to the home and residents resume activities in the surrounding community  |   |                       | LIMITED              | PARTIAL          |
| RESIDENTIAL: LICENSED                               | Visitors return to the home and residents resume integration in the surrounding community |   | LIMITED               | PARTIAL              | FULL             |
| RESIDENTIAL: UNLICENSED                             | Visitors return to the home and residents resume integration in the surrounding community |   | LIMITED               | PARTIAL              | FULL             |
| DAY SERVICES: SITE BASED (REINVENTED)               | In-person services are reinvented and resume on-site and in other settings                |   | LIMITED & REINVENTING | PARTIALLY REINVENTED | FULLY REINVENTED |
| DAY SERVICES: UNLICENSED COMMUNITY-BASED            | In-person services resume in community settings   |   | LIMITED               | PARTIAL              | FULL             |
| DAY SERVICES: EMPLOYMENT                            | In-person supports resume in consumer work settings                                       | LIMITED   | PARTIAL               |                      | FULL             |
| TRANSPORTATION SERVICES                             | Services resume in all settings   |   | LIMITED               | PARTIAL              | FULL             |
| EARLY START   | In-person services resume including evaluations and planning meetings                     |   | LIMITED               | PARTIAL              | FULL             |
| IN HOME SERVICES                                    | In-person services resume including evaluations and planning meetings                     |   | LIMITED               | PARTIAL              | FULL             |
| ELIGIBILITY & INTAKE                                | In-person services resume including evaluations and planning meetings                     |   | LIMITED               | PARTIAL              | FULL             |
| RC & DDS MONITORING                                 | In-person monitoring visits resume in facilities and other settings                       | LIMITED   | PARTIAL               |                      | FULL             |

**NOTE: IN MOST SERVICE AREAS, PERMANENT AND LONG-TERM CHANGES WILL BE NECESSARY, THEREFORE FULL RE-ENTRY MAY BE NOTABLY DIFFERENT FROM BEFORE THE COVID-19 PANDEMIC**

## **Before Limited Re-Entry**

- Providers must prepare the *DDS Protection Plan* and obtain Regional Center approval
- *Specifications For Each Phase* (for each service area) should be attached to the plan
- The plan is to be maintained on site and available to anyone upon request
- Employees, consumers, and families are to be informed of the plan and trained on relevant aspects

## Reinvention of Site-Based Day Services

- Providers will be supported to reinvent services
  - Opportunities for individualized wrap-around services in various settings
  - Enhancing the principles of independence and self-determination
  - Maximizing recent innovations for remote services
- Providers will develop a *Program Design Reinvention Addendum*, to be approved by the Regional Center
- Services and individuals will be assessed for safety
- Consumers will be supported to make choices about reinvented service options

## NEXT STEPS

- Finalize the *Specifications For Each Phase* section of the plan
  - Re-engaging DS Task Force members with expertise in those service areas
  - Input from self-advocate and family member focus group
- Finalize the re-entry plan and relevant materials
- Present final plan to System and Fiscal Reform Workgroup and/or DS Task Force to include:
  - Communications plan and training materials
- Distribution of re-entry plan and directives (targeting end of June)
- Train the Trainer
- Webinar series (July)
- Provide technical assistance to regional centers
- Develop and distribute Frequently Asked Questions (FAQs)



# READY FOR RE-ENTRY?

