



Alta California

Regional Center



2022-2025 STRATEGIC PLAN

End of Year Report 2023

STRATEGIC FOCUS AREA 1

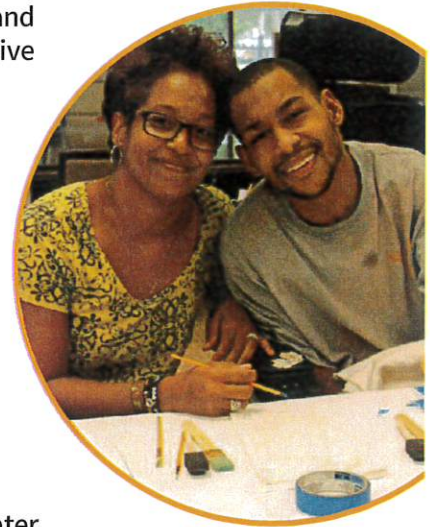
CLIENT AND FAMILY SUPPORT

Focus area definition:

The regional center will explore greater flexibility and more family-centered services and supports so that people with intellectual/developmental disabilities can continue to live at home and be supported in ways that make sense for them.

Community input:

- Families need help to identify community resources.
- Families want to find people to support them that they trust and who understand their language and culture.
- There is a growing need to attract and retain a direct support workforce that represents a variety of cultures and languages.
- Families seek greater flexibility to design support that works for their family.



What we want to achieve:

Clients and families receive support in ways that work for them. This may include greater flexibility within existing services and new, innovative service options.

How are we doing??

Metric	2022 End of Year	2023 Desired Outcome	2023 End of Year	2023 State Average	Met/ Not Met
Number and percent of minors living with families (includes living with own family, with foster family or with guardian) PC*	13,412 99.67%	99.64% - 100%	13,512 99.68%	99.62%	Met
Number of people utilizing Participant-Directed Services	309	324 5% over prior year	317	N/A	Not Met
Number of people participating in Self-Determination Program	199	209 5% over prior year	320	N/A	Met
Number of new services and/or service providers created to address unique needs of clients and families served	121	127 5% over prior year	252	N/A	Met

PC*= DDS Performance Contract Measure. Goal for (PC) measure is met when current ACRC 1) meets or exceeds state average; 2) is better than ACRC baseline; or 3) meets DDS Standard.

Focus Area Definition:

People who wish to work have the support they need, when they need it, and in the way they want it.

Community input:

- People want meaningful work.
- There is a need for more job opportunities and internships that support individual interests.
- There is a need for employment support for young adults, age 18-22 years old, in integrated community settings.
- Transportation needs can present barriers to employment.
- Service providers seek innovative ways to move beyond sub-minimum wage and increase integrated, competitive employment opportunities.



What we want to achieve:

Those who wish to work are employed, or preparing for employment, in an area that interests them.

How will we measure our progress?

Metric	2022 End of Year	2023 Desired Outcome	2023 End of Year	2023 State Average	Met/ Not Met
Number of people engaging in Competitive Integrated Employment (CIE) following participation in a Paid Internship Program PC*	32	38 20% over prior year	36	Data not yet available	Not Met
Number and percent of clients, ages 16-64 with earned income PC*	2,120 8.2%	2226 5% over prior year	1,983	Data not yet available	Not Met
Number of participants in Paid Internship Program PC*	78	94 20% over prior year	126	Data not yet available	Met
Number of individuals accessing Tailored Day Service with focus on employment and/or higher education.	334	351 5% over prior year	738	Data not yet available	Met

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WORKFORCE INITIATIVE PROJECTS

1 Direct Support Professional Training Stipend

From **September 2023** through **June 30th, 2024**, Direct Support Professionals (DSP's) may receive up to two \$625.00 stipends when they complete online training courses approved by DDS. DSP's must meet eligibility requirements noted in DDS Directive dated 9/12/2023. Providers will receive \$150.00 administrative fee per stipend payment.

2 Early Intervention Training Reimbursement

From **January 30th, 2023** through **November 15th, 2024**, Early Start providers may be reimbursed for trainings funded through the American Rescue Plan Act (ARPA) of 2021. The Department will allocate funds to reimburse the cost of training fees and/or staff time to attend trainings. Early Start providers must meet eligibility requirements noted in DDS Directive dated 1/25/2023.

3 Implicit Bias Training Compensation

This program applies to Regional Center contractors/vendors who are involved in eligibility determinations for Regional Center Services. The Department of Developmental Services is authorizing regional centers to compensate **licensed staff \$945.00** and **unlicensed staff \$350.00** upon verification that they have completed the course.

4 Coordinated Family Supports Implementation Incentive

This program allows Coordinated Family Support Providers to receive implementation incentive payments. To be eligible for this program, CFS vendors providing services must submit a completed standardized report regarding the implementation of CFS services.

5 Bi-/Multi-Lingual Pay Differential

This program was established to promote equity and access to services for individuals served by regional centers by providing a monthly differential to direct service professionals (DSP's) who can communicate in a language or medium, other than English, as part of their regular job duties. More information to come!



Focus Area Definition:

Home settings where individuals with developmental disabilities choose to live.

Community input:

- There is a shortage of affordable housing in communities where people want to live.
- Housing that is available is not always accessible.
- There is a shortage of support professionals to assist at home.
- There is a need to support clients and families to plan for long term future housing needs.



What we want to achieve:

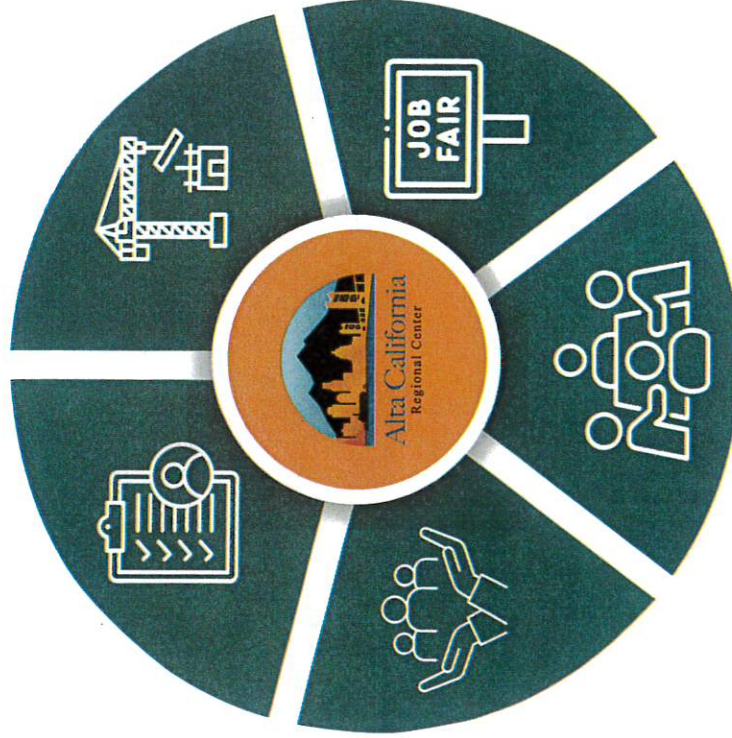
- More ACRC clients will be able to access affordable housing including set aside units.
- More ACRC clients will have caregiver succession plans in place that describe living arrangements and desired supports .

How will we measure our progress?

Metric	2022 End of Year	2023 Desired Outcomes	2023 End of Year	2023 State Average	Met/ Not Met
Number of people living in set-aside housing units developed by the regional center	0 (delayed from October 2022 to March 2023)	15 people	15	Unknown	Met
Number and percent of adults living in home settings (includes independent living, supported living, adult family home agency homes, and with parents or guardians) PC*	12,281 85.12%	86.20%	12,332 85.18%	Unknown	Not Met
Number of people who have expressed their plan and exercised choice of their living options through caregiver succession planning	Additional time needed to establish baseline & annual targets	2023 Establish Baseline as 122	122	N/A	Met

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Efforts to Address the Needs of Aging Clients and Caregivers



Coordinated Future Planning

Service Coordinators are trained to identify and document the housing needs of clients and support needs for caregivers.



Housing Development

ACRC actively pursues opportunities to support a range of different housing options for regional center clients.



DSP Collaborative

In collaboration with Valley Mountain Regional Center, ACRC has launched a website and job fairs to support the hiring needs of vendors.



Disability Housing Alliance

ACRC meets monthly with clients, family members, advocates, and community stakeholders to support housing development.



Vendored Supports

ACRC has both Housing Access Services and Coordinated Family Supports vendors available to help clients and families with planning.

Focus Area Definition:

ACRC provides information about eligibility, services, and supports to clients, families, and community partners. ACRC also seeks collaborative opportunities to learn and educate about the changing needs of the community.

Community input:

- People want to access regional center Information in their preferred languages and in their communities.
- The community wants the regional center to continue to collaborate with more agencies to learn from each other and educate the community about different resources.



What we want to achieve:

The regional center has meaningful partnerships and connections with the diverse communities it serves. As a result, clients, families, and staff are better informed about the resources in their community. There will be an increase in use of regional center services by clients from communities that have been underserved.

How will we measure our progress?

Metric	2022 End of Year	2023 Desired Outcomes	2023 End of Year	2023 State Average	Met/ Not Met
Percent of total annual purchase of service expenditures by individual’s ethnicity and age: <ul style="list-style-type: none"> • Birth to age two inclusive • Age three to twenty-one • Age twenty-two and older PC*	Birth to age 2 Met/Exceeded 4 Not Met 3 Age three to twenty-one Met/Exceeded 4 Not Met 2 No Change 1 Age twenty-two and older Met/Exceeded 3 Not Met 4	Meet or exceed statewide average	Birth to age 2 Met/Exceeded * Not Met 7 Age three to twenty-one Met/Exceeded 5 Not Met 2 Age twenty-two and older Met/Exceeded 7	DDS tracks by FY; data not yet available	
Number of agency-wide educational & outreach events with community partners	36	40 10% over prior year	100	Not tracked by DDS	Met

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ALTA REGIONAL CENTER PERCENT OF TOTAL ANNUAL PURCHASE OF SERVICE EXPENDITURES BY ETHNICITY OR RACE
FISCAL YEAR 2021-2022

Ethnicity	Number of Clients	Percent of Clients	Total Expenditures	Percent of Expenditures	Expenditures vs Population
For birth to age 2 years, inclusive					
American Indian or Alaska Native	21	0.4%	\$59,859	0.4%	0%
Asian	530	10.4%	\$1,779,655	11.6%	1.2%
Black/African American	453	8.9%	\$1,100,560	7.2%	1.7%
Hispanic	1,105	21.7%	\$3,964,029	25.9%	4.2%
Native Hawaiian or Other Pacific Islander	30	0.6%	\$106,342	0.7%	0.1%
Other Ethnicity or race or multi-Cultural	1,377	27.0%	\$3,439,463	22.5%	4.5%
White	1,582	31.0%	\$4,861,627	31.8%	0.8%
For age 3 years to 21 years, inclusive					
American Indian or Alaska Native	44	0.4%	\$335,100	0.6%	0.2%
Asian	1,318	11.8%	\$5,672,738	9.7%	2.1%
Black/African American	1,194	10.7%	\$7,659,500	13.1%	2.4%
Hispanic	2,363	21.1%	\$9,249,922	15.9%	5.2%
Native Hawaiian or Other Pacific Islander	60	0.5%	\$308,092	0.5%	0%
Other Ethnicity or race or multi-Cultural	2,059	18.4%	\$11,328,362	19.4%	1.0%
White	4,172	37.2%	\$23,768,410	40.8%	3.6%
For age 22 years and older					
American Indian or Alaska Native	58	0.6%	\$3,037,137	0.7%	0.1%
Asian	746	7.1%	\$23,245,372	5.7%	1.4%
Black/African American	1,496	14.2%	\$49,520,327	12.2%	2.0%
Hispanic	1,373	13.1%	\$37,451,544	9.2%	3.9%
Native Hawaiian or Other Pacific Islander	35	0.3%	\$596,211	0.1%	0.2%
Other Ethnicity or race or multi-Cultural	874	8.2%	\$26,388,104	6.5%	1.7%
White	5,936	56.4%	\$266,878,284	65.6%	9.2%

Report pulled from 2023 Performance Contract Plan Attachment A



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