

Alta California Regional Center
Board of Directors Meeting
Thursday, July 25, 2024 – **4:00 P.M.**
[Link to Register](#)
AGENDA



Call to Order



Introductions – Reading of ACRC’s Mission & Vision



Meeting Our Mission



Community Comments/Announcements

***Public comment/input:**

At each regional center board meeting time shall be allowed for public input on all properly noticed agenda items prior to board action on that item. Time shall be allowed for public input on any issue not included on the agenda [W&I Code 4660 (c)].

Please note: Each person is provided up to 3 minutes. The Board appreciates and accepts all input without discussion.

Email: acrcboard@altaregional.org



► **Consent Agenda** – *These matters are expected to be routine and non-controversial and are usually approved by a single majority vote without discussion. Items can be removed from the consent agenda to be discussed and considered separately.*

- a. Excused Absences
- b. Regular Session Minutes of 6/27/24 & 5/23/24 [Tab 1]
- c. Committee Minutes
 - 1. BDC [Tab 2]
 - 2. CAC [Tab 3]
 - 3. Executive [Tab 4]
 - 4. Finance [Tab 5]
 - 5. PAC [Tab 6]



New Business

- a. Transportation Update – John Decker
- b. Finance Committee
 - 1. Monthly Financial Update

- c. Committee Updates
 - 1. CAC
 - 2. PAC
- d. President's Report – Dan Lake, President
- e. Executive Director's Report – Lori Banales, Executive Director
 - 1. Dashboard Indicators for Quarter Ending June 30, 2024 [Tab 7]
- f. ARCA-CAC Report – Amy Lampe, ARCA-CAC Rep.
- g. ARCA Report – Kelly Pennington, ARCA Rep. [Tab 8]



▶ **Executive (*CLOSED*) Session**

(per W&I Code, Sec. 4663(a)(1),(2),(3),(4),(5))

- a. Legal Issues
- b. Personnel Issues
- c. Real Estate Issues



Announcement of Closed Meeting Discussion



Adjournment

▶ Action item

Next meeting is scheduled for Thursday, September 26, 2024 @ 3 p.m.

Alta California Regional Center
Board of Directors Meeting
Thursday, June 27, 2024
Minutes

Present: Jackie Armstrong, Garrett Broadbent, EunMi Cho, Dan Lake, Amy Lampe, Kelly Pennington, Michelle Rewerts, Anwar Safvi

Absent (* excused): Carmen Aguilar*, Johnny Deng*, Tom Hopkins, Steven Sanchez*

Staff: Lori Banales, John Decker, Camelia Houston, Mechelle Johnson, Lisa West

Facilitators: Amy Fulk

Visitors: Steve Andrews, Jaclyn Balanay, Maureen Fitzgerald

1. **Call to Order – Reading of ACRC’s Mission & Vision** – The Board of Directors met at 4:00 p.m. on Thursday, June 27, 2024. Mr. Lake read aloud ACRC’s Mission and Vision.
2. **Community Comments/Announcements**
 - ◆ No comments/announcements were shared.
3. **New Business**
 - ◆ *POS Contracts of \$250,000 and above – Statewide FMS FRP Northern Region*

Mr. Decker noted that ACRC is responsible for entering into contract with Financial Management Service (FMS) providers for the Northern region.

- Acumen will utilize these funds to enable technology that will shorten response times to planning teams, providers, and regional center staff. They will also expand self-determination and participant directed opportunities. Acumen is currently vendored with ACRC.

M/S/C (Armstrong) To approve the \$1 million contract for Acumen as presented. (one abstention)

- HR Alliance will assist ACRC in offering the co-employer model, as well as nursing needs.

M/S/C (Armstrong) To approve the \$800,000 contract for HR Alliance as presented. (one abstention)

- ACRC is partnering with Ridgeline Pediatric & Quist CPA Group to provide FMS services in the State of California. They also offer the co-employer model and FMS Nursing. Ridgeline Pediatric & Quist CPA Group is currently vendored with ACRC.

M/S/C (Safvi) To approve the \$800,000 contract for Ridgeline Pediatric & Quist CPA Group as presented. (one abstention)

◆ *OPS Contracts of \$100,000 and above – LACC Contracts*

Ms. Banales noted that these two contracts are part of ACRC's Language Access and Cultural Competency (LACC) Plan.

- The MIND Institute will utilize these funds in their "Cultural Responsive Resources for Transition to Adulthood." They will develop toolkits and videos to support Spanish speaking and Black/African American individuals with intellectual and developmental disabilities (IDD), and their caregivers, to assist building independence as they navigate the different systems during their transition to adulthood. 500 African American families ages 16 to 21 years and 1,000 Spanish speaking families across ACRC's ten counties will be served.

M/S/C (Rewerts) To approve the MIND Institute contract for up to \$317,498 as presented. (one abstention)

- Vision y Compromiso will use these funds to train trainers to help support Spanish speaking families and children ages 0 to 18 years in Sacramento, Sutter and Yolo counties. They plan to serve 8 to 15 families at a time, while providing home visits to increase access to community resources.

M/S/C (Rewerts) To approve the Vision y Compromiso contract for up to \$225,000 as presented. (one abstention)

4. ***Closed Session*** – At 4:14 p.m. the Board adjourned to closed session to discuss personnel issues.

5. ***Announcement of Closed Meeting Discussion*** - At 4:25 p.m. the Board reconvened in open session following a closed session in which personnel issues were discussed.

6. ***Adjournment***

The meeting adjourned at 4:25 p.m.

Lisa West
Executive Secretary

cc: Lori Banales

Alta California Regional Center
Board of Directors Meeting
Thursday, May 23, 2024
Minutes

Present: Jackie Armstrong, Garrett Broadbent, Johnny Deng, Tom Hopkins, Dan Lake, Amy Lampe, Kelly Pennington, Michelle Rewerts, Anwar Safvi

Absent (* excused): Carmen Aguilar*, EunMi Cho*, Steven Sanchez*

Staff: Lori Banales, Iqbal Ahmad, Jennifer Bloom, DeLayna Eskridge-Brown, Camelia Houston, Faye Tait, Lisa West

Facilitators: Amy Fulk

Visitors: Jaclyn Balanay, Taylor Berry, Maureen Fitzgerald, Melanie Gonzales, Peter Mendoza, Karen Mulvany, Tim Pierce

1. **Call to Order – Reading of ACRC’s Mission & Vision** – The Board of Directors met at 3:00 p.m. on Thursday, May 23, 2024. Ms. Rewerts read aloud ACRC’s Mission and Vision.

2. **Meeting Our Mission**

- ◆ Karen Mulvany and her husband are grateful for the positive problem solving that occurred in early 2024. Their daughter lives in her own home with Supported Living Services (SLS) and a few years back, she needed additional services after contracting COVID. In early 2024, she contracted COVID again and Mechelle Johnson identified a service provider that had been used during COVID and took the time to see if this service was available to clients served in SLS, since her daughter’s SLS staff were not able to support her. “Heart of Humanity” was able to provide their daughter with support for five days. ACRC came up with a creative way to address this problem.

3. **Community Comments/Announcements**

- ◆ Ms. Lampe won first place at a Bocce Ball Tournament.
- ◆ Ms. Rewerts is assisting the Director of “Funny Money,” with props and in the lighting booth.

4. **Consent Agenda – By consensus, the following consent agenda items were approved: a) excused absences of EunMi Cho and Steven Sanchez; b) regular session Board meeting minutes of March 28, 2024; and c) Client Advisory Committee (CAC) [approve CAC Chair and Designated Rep to Board for 2024-25 FY] , Executive Committee [approve 2024-25 FY Board Meeting and Board Committee Meeting Schedules], Finance Committee and**

Provider Advisory Committee (PAC) minutes.

5. New Business

- ◆ *Approve Slate of Officers and ARCA Representatives for 2024-25 FY*
 - Mr. Lake shared that the Slate of Officers and the Association of Regional Center Agencies (ARCA) Representatives for the 2024-25 fiscal year (FY) is as follows:
 - President – Dan Lake
 - Vice President – Kelly Pennington
 - Secretary – Steven Sanchez
 - Treasurer – Anwar Safvi
 - ARCA Delegate – Kelly Pennington
 - Alternate ARCA Delegate – Dan Lake
 - ARCA-CAC Delegate – Amy Lampe
 - Alternate ARCA-CAC Delegate – Steven Sanchez

M/S/C (Armstrong) To approve the proposed Slate of Officers for the 2024-25 FY as presented.

- ◆ *Approval 2024 Performance Contract*
 - Ms. Bloom and Ms. Houston shared the integration of the feedback that was received from our stakeholders and community through May 8th. ACRC has a designated email address that is available year-round – performancecontractfeedback@altaregional.org.
 - They reviewed the newly planned activities, as noted in red font in the draft. (see attachment)
 - The Department of Developmental Services (DDS) has indicated that they will provide ACRC with the 2023 year-end data by August 31st. ACRC plans to hold a public meeting to review this information at the November Board meeting.
 - Ms. Banales noted that all of these measures are important and there are many other endeavors that help to bring us closer to the outcomes that we work towards throughout the year.

M/S/C (Hopkins) To approve the 2024 Performance Contract as presented.

- ◆ *Approval CPP Contract – Enhanced Behavioral Supports Home (EBSH)*
 - DDS has approved this project under ACRC's Community Placement Plan (CPP). Brilliant Corners will locate, acquire, and renovate a property that will operate as an EBSH.

M/S/C (Armstrong) To approve the Brilliant Corners start-up contract for \$750,000 as presented. (one abstention)

◆ *Finance Committee*

Issue 1: Monthly Financial Report

Discussion and Action: The Finance Committee met on May 13th and is recommending acceptance of the March 31, 2024 financial report.

Mr. Ahmad noted that ACRC is expected to live within our Operations (OPS) and Purchase of Services (POS) allocations. We received an extra allocation that included funding for tuition reimbursement and specialized services.

ACRC has 18 staff members that have utilized the tuition reimbursement benefit, where they can be reimbursed for up to \$10,000 per FY. We continue to promote this opportunity to our staff, as well as new hires. This pilot will end on June 30, 2025.

M/S/C (Rewerts) To accept the monthly financial report as submitted. (one abstention)

Issue 2: Approve Independent Audit Firm

Discussion and Action: The Finance Committee is recommending approval of Devant, CPAs as ACRC's independent auditor for the FY ending June 30, 2024.

M/S/C (Hopkins) To approve Devant, CPAs for the 2024 FY independent audit. (one abstention)

◆ *Committee Updates*

• CAC

- Mr. Hopkins shared that the CAC met on May 14th.
 - Ms. Banales shared that the Governor held a press conference about his plans to balance the state's budget. She also shared information about the "Don't Delay" rally at the State Capitol on Tuesday, May 21st.
 - The committee nominated the CAC Chair and designated representative to the Board for the next FY.
 - The group reviewed the Supported Decision-Making materials and the newly drafted Emergency Response Communication Cards.
 - CAC members shared updates from various advocacy meetings that they attend.

- PAC
 - Mr. Broadbent shared that the PAC met on May 9th and April 11th.
 - The group received a great introduction from Michael Mercado and Melinda Kimball from ACRC's Community Services Department. The PAC commends ACRC for their efforts in supporting the Deaf and Hard of Hearing community.
 - Service providers are closely following the efforts to reform PAGA – "Private Attorneys General Act."
 - The California Disability Services Association (CDSA) is supporting AB 2423 (Mathis). This bill will require DDS to review and update the rate models every two years, beginning July 1, 2025.
 - The group reviewed the requirements for Special Incident Reports (SIRs) for SLS providers. Since SLS is a 24/7 service, service providers are required to report special incidents, even if staff are not present at the time of the event.
 - ACRC is hosting Southside Unlimited's two-day "Unlock the Power of Person-Centered Thinking" Training on May 29th & 30th.
 - The PAC confirmed Lindsey Dyba as the PAC Chair and himself as the Co-Chair/designated representative to the Board for the 2024-25 FY.
 - The Vendor Relations Committee sent recommendations to Mr. Decker for consideration.
 - Have ACRC post the Client Services and Supports guide to the agency's website, alongside the Community Services and Support guide.
 - Periodically mention the location of the guides during Friday's "Coffee with Community Services."
 - Continue to host more in-person Vendor Fairs, both in Sacramento, as well as outlying areas.

◆ *President's Report*

- Mr. Lake expressed appreciation to Ms. Banales and Ms. West for coordinating the Board's Training today.
- Ms. Rewerts is terming off the Board on June 30, 2024. The Board is grateful for her contributions over the last seven years.

◆ *Executive Director's Report*

- The Assembly Budget Subcommittee #2 held a secondary hearing today and noted that the Governor's proposed budget is described as

choosing to “destabilize the developmental service provider community with a delay in the anticipated final step of rate reform, creating more barriers to needed services and supports for people with intellectual and developmental disabilities.”

- Ms. Banales, Mr. Decker, and two Board members attended the “Mayday Mayday Don’t Delay” rally at the State Capitol on Tuesday, May 21st. Ms. Banales remains hopeful that the promise of entitlement will be upheld. Without a robust service system, some Individual Program Plan/Individual Family Service Plan (IPP/IFSP) goals are fractured with limited services.
- ACRC’s Client and Family Survey launched on January 1, 2024, and Ms. Banales stated that she would share quarterly data with the Board. She reminded everyone that the survey is tied to the IPP.
 - For the first quarter – January through March 2024:
 - 7,988 surveys were sent out; 993 were completed – 12% return rate, which is considered high for a standard survey.
 - Of the surveys returned, 686 respondents requested “no change” to their IPP or service delivery.
 - The largest request was to receive more information from the regional center.
 - 97% of the respondents were “satisfied” or “very satisfied” with their IPP and their Service Coordinator (SC).
 - Regarding the location for IPPs, 42% preferred virtual meetings, while 39% preferred the client’s or family home.
 - Respondents’ ethnicities were as follows (top 4): White = 38%, Spanish/Latin = 19%, African American = 11%, and 8% declined to specify. This follows closely with our current client representation which reflects: 41.5% White, 18.4% Spanish/Latin, 11.6% African American.
- Ms. Banales noted that the “ACRC Quarterly Dashboard Indicators for the Quarter Ending March 31, 2024” is included in the Board packet under Tab 11.
 - The number of applicants for Lanterman Intake (three years and older) has been trending upwards over the past few years. ACRC’s Internal resources are not sufficient in getting people through the process within the mandated timeline. We are recruiting community clinicians and providing clinical training as an incentive to gain more vendors. Ms. Banales is also requiring Client Services Managers (CSMs) to complete a

- minimum of two social assessments monthly. We know that we need to do better, and we are working to do so.
- One of the top priorities of our agency is to recruit and retain staff. At the time of this report, ACRC's staff count was 726. Today, we are close to 750. We are also recruiting interns in an effort to attract individuals to our service system.
 - The SIR percentage has gone down. Two of Mr. Decker's Managers have refined our internal process to mitigate any delay from the reporting we are responsible for; this will assist in pushing us towards 100%. Ms. Banales expects that these numbers will be up next quarter.
- In July, it will be close to a year since ACRC transferred our transportation services to R&D Transportation. They provide oversight to service providers and have identified areas of service that clients need. R&D Transportation also reminds our residential service providers about DDS' Home and Community-Based Services (HCBS) grant opportunities that are available.
 - More information will be shared at the July Board meeting.
 - In April and May, ACRC staff:
 - Presented at Yolo County Town Hall Meetings in Esparto and Winters.
 - Presented and attended the Local Partnership Agreement (LPA) Summit at Sierra College.
 - Provided public testimony to AKT Development in Folsom and El Dorado Hills.
 - Provided public testimony at the Sacramento Housing Committee and City Council.
 - Are presenting at an Annual Conference for Housing Authorities, alongside DDS and California Affordable Housing Agency (CalAHA).
 - Attended the Special Olympics for Roseville City School District Youth Athletes Program.
 - The Board has requested updates on open and closed programs since the last Board meeting. The following are newly vendored services:
 - Care Homes (11)
 - Geriatric Facility (2)
 - SLS (2)
 - Independent Living Services [ILS] (1)
 - Community Integration Training Program (1)
 - Therapy & Counseling Services (17)
 - Educational Services (1)
 - Sports Club (12)
 - Camping Services (2)

- Specialized Recreational Therapy (1)
- Creative Art Program (1)
- SD Support Services (2)
- Personal Assistance (1)
- Transportation (1)

Closed vendors:

- Care Homes (7)
 - ILS (1)
 - Therapy & Counseling Services (8)
 - Specialized Recreational Therapy (1)
 - Transportation (1)
- The UC Davis MIND Institute is holding their 2024 Summer Institute on Neurodevelopmental Disabilities on Friday, July 19th, from 8 a.m. to 4 p.m. at the Scottish Rite Masonic Center in Sacramento.

◆ *ARCA-CAC Rep. Report*

- The next meeting is scheduled for May 31st, from 11 a.m. to noon.
- They plan to hold an in-person meeting in July.

◆ *ARCA Delegate Report*

- The next meeting is scheduled for June 21st, in Sacramento.

6. **Closed Session** – At 4:25 p.m. the Board adjourned to closed session to discuss real estate and personnel issues.

7. **Announcement of Closed Meeting Discussion** - At 5:23 p.m. the Board reconvened in open session following a closed session in which real estate and personnel issues were discussed.

8. **Adjournment**

The meeting adjourned at 5:23 p.m.

Lisa West
Executive Secretary

cc: Lori Banales

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A. Measures Related to where Clients of ACRC Live			
No.	Public Policy Measures	ACRC Baseline June	State Average June 2022
1	Number and percent of minors living with families (Includes living with own family, with foster family or with guardian) (higher is better)	13,188 clients or 99.63% of clients under age 18	99.60%
2	Number and percent of adults living in home settings (includes independent living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)	12,063 clients or 85.06 % of clients 18 years and older	82.75%

Planned Activities

A1a. Continue to assess needs and provide family support services such as respite, daycare, crisis management, educational support, behavior management, DME, and parent education.
A1b. Distribute family guides: provided to families at IFSP/IPP. Posted on website in multiple languages.
A1c. Identify unmet needs via IFSP/IPP process, track data and develop resources based on these unmet needs.
A1d. Maximize community/generic resources for minors living in the family home by conducting workshops for families on (IHSS, EPSDT, CCS, Medi-Cal, private insurance, education, Mental Health, SSI, Cal Fresh).
A1e. Connect families with Family Resource Centers: Support groups, trainings, advocacy
A1f. Conduct Outreach activities and participate in meetings with community partners and public agencies to increase awareness of ACRC eligibility, services and supports: Geographically Managed Medi-Cal Plans, Child Welfare, Family Resource Centers, local County Office of Education Partners, parent and family advocacy groups, the Interagency Coordinating Council and more. **AB 2083 - Meet monthly with the system of care partners across our 10 counties to educate and collaborate regarding dually-served youth. Collaborate with SCUSD and members of their Career Technology Education Advisory Board. - (Education Focus). Participate and promote the MIND Institute transition to adulthood clinic. Meet quarterly with MMC partners, as liaisons to enhance care coordination for our mutually served clients/members.**
A1g. Promote benefits of the Self Determination Program to the community by conducting informational sessions in at least 3 different languages other than English.
A2a. Utilize person centered approach to identify goals related to adult's preference of living/home setting.
A2b. See Planned Activity A1g
A2c. Identify unmet needs through IPP/PCP to track data and develop resources.
A2d. Implement Coordinated Future Planning Initiative. Train Service Coordinators regarding continuum of living options. Collaborate with stakeholders, clients, family members, advocates and service providers to develop training materials for service coordinators regarding engaging with clients and families about caregiver succession planning, accessing affordable housing, and offering opportunities for all different types of residential options including independent living and supportive living.
Aggregate data on aged caregivers and caregiver succession, that can be used for targeted resource development including access to affordable housing, additional care homes, family home agency expansion and increased supported living services providers.
A2e. Train service coordinators on Advance Care Planning and End of Life discussions with clients and family members.
A2f. Implement initiative on supported decision making as a viable option to ensure client input and wishes are honored.
A2g. Enhance Dental Services by incorporating a Dental Coordinator into our wait times for appointments.

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				<p>A2h. Complete a strategic housing development plan in partnership with service providers and community members.</p> <p>A2i. ACRC Housing Specialist will engage with at least one municipality regarding implementation of their Housing Element with the goal of creating an agreement to assist local residents with developmental disabilities in accessing affordable housing.</p> <p>A2j. Distribute Transition and Adult Services Guides: Provide information and resources to transition age and adult clients regarding living options at the IPP. Posted on website in multiple languages.</p> <p>A2k. See Planned Activity - A1g. - Community Outreach Activities. Meet quarterly with MMC partners, as liaisons to enhance care coordination for our mutually served clients/members.</p> <p>A2a1. See Planned Activity - A2d - Coordinated Future Planning Initiative</p> <p>A2a2. Develop affordable housing options (included in CRDP-Community Resource Development Plan).</p> <p>A3a. Assess needs to provide services and supports to maintain the client in their family home.</p> <p>A3b. Develop specialized residential resources to support regional center clients with intensive behavior support needs either at risk of, or exiting out of, an institutional setting</p> <p>A3c. Collaborate with community partner agencies (AB2083: Child Welfare, Mental Health, Education, Probation) to develop multigenerational service and supports plans).</p> <p>A4a. See Planned Activities - A2a - A2g</p> <p>A4b. Transition appropriate SNF clients to ARFPSHN's with DDS approval.</p> <p>A4c. ACRC RNs provide monthly assessment and collaboration with DDS RN for individuals who reside in ARFPSHNs. ACRC Behavior Analysts provide support for individuals who have behavioral needs who also reside in ARFPSHNs.</p>
2a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	631 clients or 4.45% of clients over age 18	5.02%	
3	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	1 client or 0.01% of clients under age 18	0.03%	
4	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	220 clients or 1.55% of clients 18 years and older	1.71%	

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B. Compliance Measures		Planned Activities	
No.	Measure	ACRC CY 2022	
1	Unqualified independent audit with no material findings	Met	B1a. Apply and maintain good business practices and generally accepted accounting principles.
2	Substantial compliance with DDS fiscal audit	Met	B2a. Apply and maintain good business practices and generally accepted accounting principles.
3	Operates within OPS budget	Met	B3a. Continue operations budget planning, ongoing utilization review and system-wide monitoring.
4	Certified to participate in Waiver	Met	B4a. Maintain compliance with Medicaid Waiver requirements. Incl. ongoing training with SCs as to requirements.
5	Compliance with Vendor Audit Requirements per the ACRC/DDDS contract, Article III, Section 10	Not Met - ACRC completed all audits on time but were submitted to DDS past the deadline.	B5a. Maintain compliance with contract.
6	CDER/ESR Currency	98.83%	B6a. Continue to monitor timely completion of CDER/ESR. Incl. ongoing training with SCs and CSMs re: requirements.
7	Intake/assessment and IFSP timelines (ages 0-2)	Met	B7a. Develop and implement a service referral system.
8	Intake/assessment and timelines for clients ages 3 and above	91.62%	B8a. Monitor intake referral trends to ensure adequate staff resources and clinical supports B8b. Growth positions added to Intake and third unit created. B8c. Increased internal and external supports to assist the Intake department. B8d. With the median rate of pay being waived, increase the number of psychologist vendor contracts and appointment slots to support timely completion of the Intake/Assessment process. B8e. Outreach to clinical psychologists in ten county catchment area. Emergency vendedred clinical psychologists. B8f. Provide ADOS-2 Booster Training to support clinical expertise in ASD.
9	IPP Development (WIC requirements)	93.60%	B9a. Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for clients receiving services under the Lanterman Act. B9b. Monitor IPP timeliness monthly across units /divisions.
10	IFSP Development (Title 17 requirements)	82.70%	B10a. Continue to comply with all requirements of the Title 17 for timely completion of individual family service plans for infants and toddlers receiving Early Intervention services. Monitor IFSP timeliness monthly across units.

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C. Measures Related to Employment			
No.	Measure	Statewide CY 2022	ACRC CY 2022
			Planned Activities
1	Number and percentage of consumers, ages 16-64 with earned income	27,180 13.88%	2,604 17.23%
			<p>C1a. Work with vendors and prospective vendors to support the development of paid internship programs and competitive integrated employment based on outcomes of needs assessments.</p> <p>C1b. Provides ongoing training (2x annually) to staff on PIP, CIE and the difference between ACRC employment services and DOR. The Employment Specialist will coordinate with the LEA's for these programs.</p> <p>C1c. Coordinate with LEA's regarding these programs.</p> <p>C1d. Participate in outreach events to provide information regarding the CIE/PIP. Present to Northern Business Advisory Council to discuss and promote internship program and its benefits to the employer as a direct path to CIE.</p> <p>C1e. ACRC will engage in a social media/public relations campaign to highlight client employment in an effort to increase visibility and success of clients in the workplace, along with the benefits to employers.</p> <p>C1f. ACRC will partner with one or more community colleges to develop a collaboration that leads to early identification and support for CIE interests, enhanced opportunities to make informed employment choices, opportunities for post-secondary education and career advancement.</p> <p>C1g. Collaborate with Department of Rehabilitation and Department of Developmental Services on a project to promote CIE for clients in state government positions</p> <p>C1h. Host microenterprise faire at ACRC for clients to showcase their micro businesses, arts and crafts.</p> <p>C2a. See Planned Activities - C1a - C1h</p>
2	Average annual wages for consumers ages 16-64.	\$11,888	\$11,927
3	Annual earnings of consumers ages 16-64 compared to all people with disabilities in CA.	\$30,783	<p>C2b. Facilitate discussions, during vendor forums, on employment resources, vendor successes, and activities to assist more clients in employment services. C2b. We collaborate with SCUUSD and members of their Career Technology Education Advisory Board - (employment focus)</p> <p>C2c. Work with vendors on developing Tailored Day Services to promote individualized services as it relates to employment and education. ACRC employment specialist also encourages existing day programs, supported employment and work activity programs to implement a plan to increase CIE for clients.</p> <p>C3a. See Planned Activities - C1a - C2b.</p>

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Paid Internship Program (Data Source: Paid Internship Survey)			
No.	Measure	State Average FY 21-22	ACRC FY 21-22
4	Number of adults who entered competitive, integrated employment following participation in a Paid Internship Program	1527	68
5	Percentage of adults who entered competitive, integrated employment following participation in a Paid Internship Program	12%	25%
6	Average wages and hours worked for adults who engage in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63 22 hours	\$15.87 24 hours

Planned Activities

- C4a. Continue to train service coordinators and providers on the programs and services for clients in the areas of employment.
- C4b. Work with the community and vendors to seek new sources of employment.
- C4c. Connect with at least one Chamber of Commerce or business organization in each of ACRC's counties to promote employment opportunities among our population. (Sierra and Alpine may be part of a regional business organization).
- C4d. Work with at least one staffing agency who has connections to employers, to share information about the PIP and how employers can take advantage of this program. Collaborate with them to set up PIPs
- C4e. Participate in outreach events, such as Business Advisory Council (BAC), job fairs and transitions fairs to promote CIE as well as bring awareness to the community at large about employment for people with ID/DD.
- C4f. Work closely with Service Coordinators and providers to ensure the process for PIP and CIE runs smoothly, POS are submitted in a timely manner to prevent interruption in services. All new and updated information is communicated promptly and effectively via email or during vendor forums.
- C5a. See Planned Activities - C4a - C4f
- C6a. Report data on Competitive Integrated Employment and Paid Internships to the Department of Developmental Services and to the community. ACRC employment specialist works closely with Accounting and providers to ensure data collection is accurate and reflects true count of data.
- C6b. Collaborate with State regarding LEAP Program. Disseminate the information.
- C6c. Host an employment fair.
- C6d. Promote the benefits of adding PIP payments to existing service provider vendorizations to encourage more utilization of PIP.
- C6e. Attend local transition fairs to promote the PIP and employment services and provide presentations to students, families and school staff as requested.
- C6f. **Employment Specialist will create and maintain a resource list for service providers to use for networking purposes to increase collaboration for competitive integrated employment placements.**
- C6g. See Planned Activity - C1a

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7	Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year	\$15.08 15 hours	\$14.79 17 hours	See Planned Activities - C6a - C6f
8	Total number of incentive payments made for the fiscal year for the following amounts:	\$3,000/12 months 25	\$2,500/6 months 42	See Planned Activities - C6a - C6f
	\$2,000/30-day	55	103	See Planned Activities - C6a - C6f
	Percentage of adults who reported having competitive integrated employment as a goal in their IPP.	35%	N/A	See Planned Activities - C6a - C6f
*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.				

ALTA CALIFORNIA REGIONAL CENTER
DRAFT 2024 PERFORMANCE CONTRACT

D. Measures related to reducing disparities and improving equity in purchase of services expenditures		Planned Activities
No.	Measure	Baseline
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Birth to age two inclusive	<p>D1a. Conduct outreach/informational sessions about developmental delays and services options to Early Start population.</p> <p>D1b. Partner with agencies that serve ethnicity-specific populations to conduct outreach and provide information about Early Start services.</p> <p>D1c. Administer a DDS grant that pilots stipends for Early Start Providers to expand their service delivery time to nights and weekends and to hire culturally and linguistically diverse staff that actively provider service hours. The grant also funds outreach activities to local universities, community colleges, and through job fairs to attract students to choose internships and eventually careers providing Early Start services and supports.</p> <p>D1d. Train ES and Intake teams about Tribal governance and engagement. Vendor the UG Davis LEND program to conduct screenings and provide speech services at St. John's Shelter.</p>
1	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age three to twenty-one, inclusive	<p>D1e. Promote service options for adult clients in communities of color by conducting informational sessions, to include the Self Determination Program and participant directed services.</p> <p>D1f. Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian.</p> <p>D1g. Conduct at least one workshop and information sessions to families and clients on available services for adults. Information sessions will be held at local community centers and presented by a peer from within the community.</p> <p>D1h. Provide information sessions in Spanish as noted in the sections above that relate to adult client care.</p> <p>D1i. See Planned Activities - D1h - D1i.</p> <p>D1j. Target clients with low to no POS by providing enhanced case management services for the following ethnicities: Hmong, Hispanic, African American, Punjabi, and Russian</p>
	Percent of total annual purchase of service expenditures by individual's ethnicity and age: Age twenty-two and older	See Attachment A

**ALTA CALIFORNIA REGIONAL CENTER
DRAFT 2024 PERFORMANCE CONTRACT**

<p>Number and Percent of individuals receiving only case management service by age and ethnicity: Birth to age two, inclusive</p>	<p>See Attachment B</p>	<p>D2a. Conduct needs assessment survey inclusive of client ethnicity. D2b. Conduct outreach/informational sessions about developmental delays and service options for the Early Start Program. D2c. Tribal Engagement and unhoused population D2d. See Planned Activity - D2a</p>
<p>Number and Percent of individuals receiving only case management service by age and ethnicity: Age three to 21, inclusive</p>	<p>See Attachment B</p>	<p>D2e. Promote benefits of the Self Determination Program and Participant Directed Services options for adult clients in communities of color in at least 3 different languages. D2f. See Planned Activity - D11 D2g. Implement 1:40 Caseloads D2h. See Planned Activity - D2a</p>
<p>Number and Percent of individuals receiving only case management service by age and ethnicity: Twenty-two and older</p>	<p>See Attachment B</p>	<p>D2i. Identification of individual clients within ethnic populations with significantly higher than average (>4%) percentage of no POS and targeted outreach to assess client needs. D2j. Promote benefits of the Self Determination Program and Participant Directed Services options by providing informational sessions for communities of color in at least 3 different languages. D2k. See Planned Activity - D11 D2l. See Planned Activity - D2g</p>

Attachment A
Alta Regional Center
Percent of Total Annual Purchase of Service Expenditures
by Individuals Ethnicity or Race
Fiscal Year 2021-2022

For Birth to age 2 years, inclusive				
Ethnicity				
Percent of				
American Indian or Alaska Native	21	0.4%	\$59,859	0.4%
Asian	530	10.4%	\$1,779,655	11.6%
Black/African American	453	8.9%	\$1,100,560	7.2%
Hispanic	1105	21.7%	\$3,964,029	25.9%
Native Hawaiian or Other Pacific Islander	30	0.6%	\$106,342	0.7%
Other Ethnicity or Race or Multi-Cultural	1377	27.0%	\$3,439,463	22.5%
White	1582	31.0%	\$4,861,627	31.8%
Totals	5098		\$15,311,534	
For age 3 years to 21 years, inclusive				
Ethnicity				
American Indian or Alaska Native	44	0.4%	\$ 335100	0.6%
Asian	1318	11.8%	\$ 5672738	9.7%
Black/African American	1194	10.7%	\$ 7659500	13.1%
Hispanic	2363	21.1%	\$ 9249922	15.9%
Native Hawaiian or Other Pacific Islander	60	0.5%	\$ 308092	0.5%
Other Ethnicity or Race or Multi-Cultural	2059	18.4%	\$ 11328362	19.4%
White	4172	37.2%	\$ 23768410	40.8%
Totals	11210		\$ 58,321,100	
For age 22 years and older				
Ethnicity				
American Indian or Alaska Native	58	0.6%	\$ 3037137	0.7%
Asian	746	7.1%	\$ 23245372	5.7%
Black/African American	1496	14.2%	\$ 49520327	12.2%
Hispanic	1373	13.1%	\$ 37451544	9.2%
Native Hawaiian or Other Pacific Islander	35	0.3%	\$ 596211	0.1%
Other Ethnicity or Race or Multi-Cultural	874	8.3%	\$ 26388104	6.5%
White	5936	56.4%	\$ 266878284	65.6%
Totals	10518		\$ 407,100,000	

The expenditure data reported may not include payments made by the regional center to a service provider under

a Contract. Typical services paid to a service provider under a Contract include, but are not limited to,

Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

Attachment B**Alta Regional Center****Consumers with No Purchase of Services by Ethnicity or Race****Fiscal Year 2021-2022**

For Birth to age 2 years, inclusive				
Percent with No Purchased Services				
American Indian or Alaska Native	21	19	2	9.5%
Asian	530	500	30	5.7%
Black/African American	453	412	41	9.1%
Hispanic	1105	1072	33	3.0%
Native Hawaiian or Other Pacific Islander	30	28	2	6.7%
Other Ethnicity or Race or Multi-Cultural	1377	1251	126	9.2%
White	1582	1506	76	4.8%
Totals	5098	4788	310	6.1%
For age 3 years to 21 years, inclusive				
Ethnicity				
American Indian or Alaska Native	44	34	10	22.7%
Asian	1318	1057	261	19.8%
Black/African American	1194	982	212	17.8%
Hispanic	2363	1997	366	15.5%
Native Hawaiian or Other Pacific Islander	60	49	11	18.3%
Other Ethnicity or Race or Multi-Cultural	2059	1640	419	20.3%
White	4172	3255	917	22.0%
Totals	11210	9014	2196	19.6%
For age 22 years and older				
Ethnicity				
American Indian or Alaska Native	58	55	3	5.2%
Asian	746	685	61	8.2%
Black/African American	1496	1367	129	8.6%
Hispanic	1373	1241	132	9.6%
Native Hawaiian or Other Pacific Islander	35	32	3	8.6%
Other Ethnicity or Race or Multi-Cultural	874	800	74	8.5%
White	5936	5536	400	6.7%
Totals	10518	9716	802	7.6%

The expenditure data reported may not include payments made by the regional center to a service provider under

a Contract. Typical services paid to a service provider under a Contract include, but are not limited to,

Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services.

Alta California Regional Center
Board Development Committee Meeting
Monday, July 8, 2024
Minutes

Present:

Kelly Pennington, Chair
Garrett Broadbent
EunMi Cho
Dan Lake
Amy Lampe

Absent: (* excused)

Carmen Aguilar
Jackie Armstrong*
Steven Sanchez*

Board Members:

Johnny Deng
Anwar Safvi

Facilitators:

Amy Fulk

Visitors:

Steve Andrews
Maureen Fitzgerald
Peter Mendoza

Staff:

Lori Banales, Executive Director
John Decker, Director of Community
Services
Camelia Houston, Director of Intake
& Clinical Services
Lisa West, Executive Secretary

The Board Development Committee (BDC) met on Monday, July 8, 2024, at 4:00 p.m. to Plan for September Retreat.

Without objection, Kelly Pennington made the motion to adopt the Board Development Committee meeting minutes of June 10, 2024, and March 11, 2024, as submitted.

1. Plan for September Retreat

- Ms. Pennington shared that Ms. West has secured the Auburn Masonic Hall for the September 26th Retreat. The Board meeting will begin at 3 p.m.
 - We have secured a speaker for part of the training.
 - Ms. Pennington noted that the Board holds these retreats in ACRC's outlying areas in an effort to engage the community.

The next Board Development Committee's meeting is scheduled for **Monday, September 9, 2024**. The meeting adjourned at 4:03 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Board Development Committee Meeting
Monday, June 10, 2024
Minutes

Present:

Kelly Pennington, Chair
Garrett Broadbent
Dan Lake

Absent: (* excused)

Carmen Aguilar*
Jackie Armstrong
EunMi Cho
Amy Lampe
Steven Sanchez*

Board Members:

Johnny Deng
Anwar Safvi

Facilitators:

Amy Fulk

Visitors:

Steve Andrews
Maureen Fitzgerald

Staff:

Lori Banales, Executive Director
Iqbal Ahmad, Chief Operating Officer
Jennifer Bloom, Director of Client
Services
John Decker, Director of Community
Services
Camelia Houston, Director of Intake
& Clinical Services
Lisa West, Executive Secretary

The Board Development Committee (BDC) met on Monday, June 10, 2024, at 4:01 p.m. to Plan for September Retreat.

1. ***Plan for September Retreat***

- Ms. Pennington noted that last year, the Board held its annual retreat/training in Davis. Board members are encouraged to let her know if they would like to stay in Sacramento or go to an outlying county.
 - Please email suggested location/training topics to Ms. Pennington.

The next Board Development Committee's meeting is scheduled for **Monday, July 8, 2024**. The meeting adjourned at 4:03 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Client Advisory Committee Meeting
Tuesday, July 9, 2024
Minutes

Present:

Amy Lampe, Chair
Tom Hopkins, Design. Dir.
Jacie Oakley
Amanda Parker
Patty Wallace
Karen Young

Absent: (* excused)

Lisa Cooley*
Tiffany Johnson
Steven Sanchez*
Kimberly Terrell*

Visitors:

EunMi Cho
Robert Levy
Ruben Medina
Joseph Wilson

Facilitators:

Amy Fulk

Staff:

Lori Banales, Executive Director
Jennifer Bloom, Director of Client Services
John Decker, Director of Community Services
Shamir Griffin, Cultural Diversity Specialist
Camelia Houston, Director of Intake & Clinical Services
Mechelle Johnson, Director of Client Services
Reyva Johnson, Client Advocate
David Lopez, Client Advocate
Johnny Xiong, Associate Client Services Director
Lisa West, Executive Secretary

The Client Advisory Committee (CAC) met on Tuesday, July 9, 2024, at 2:00 p.m. to discuss: 1) Message from Lori; 2) "Excellence Through Diversity and Inclusion"; 3) Updates; and 4) Public Comments/Announcements. All present provided self-introductions.

1. Message from Lori

- Lori shared that the State of California has a signed budget for the 2024-25 fiscal year (FY). Highlights include:
 - The elimination of the Family Cost Participation Program (FCPP) and the Annual Family Program Fee (AFPF). With these programs, families were assessed a fee for up to \$200 for respite, day care or camping services. These fees made it difficult for Service Coordinators (SCs) to foster relationships when they had to ask for family's tax returns.
 - Through advocacy efforts across the state, the final service provider rate increases will take effect on January 1, 2025. The Governor's original proposal included a delay of this increase by one year (July 1, 2025). In the final hours, the rate increase was delayed by six months.



- Lori noted that service providers have already made business decisions based on receiving the increase on July 1, 2024. She expressed appreciation to all that joined these advocacy efforts.
- The ability to conduct Individual Program Plan/Individual Family Service Plan (IPP/IFSP) meetings remotely continues as an option if the client has been seen within the last 12 months if they are over three years of age, and six months for children under three.
- On June 28th, John was invited to attend a legislative briefing and present on "Supporting Affordable Housing Development." The CAC's housing video continues to make a positive impact when he presents on housing.

Without objection, Amy Lampe made the motion to adopt the CAC meeting minutes of June 11, 2024, as submitted.

2. ***"Excellence Through Diversity and Inclusion"***

- Shamir Griffin, Alta's Cultural Diversity Specialist, shared a presentation about diversity and inclusion.



3. ***Updates***

- ◆ Peer Advocacy Network (PAN)
 - The group met today and discussed the next Regional Meeting. Topics will include "Life Stories" and a presentation on Judy Heumann.
 - They will continue to work on other details at upcoming meetings.
 - Members shared their thoughts on the purpose of the PAN and what they personally gain from these meetings.
 - The next meeting is scheduled for August 13th, from 10 to 12 noon.
- ◆ ARCA-CAC
 - As mentioned at the last meeting, an in-person meeting is scheduled for Friday, July 26th, from 11 a.m. to noon, at the SpringHill Suites in Natomas.
- ◆ DDS-CAC
 - The next meeting is scheduled for November 14th & 15th, from 10 a.m. to noon.



4. ***Public Comments/Announcement***

- On June 27th, David attended the Yolo County Transportation District's Community Open House, where those present discussed plans to increase transportation opportunities in Yolo County. This event shared what the County is doing to help people access transportation, along with walking and bike trails. Yolo County is creating a plan to present to their City Council.



- David noted that it is important for clients to attend their community meetings so that they can advocate for individuals with developmental disabilities.
- Lori noted that we will share information on these meetings when we receive the notices.
- Joseph noted that Alta's CAC has active advocates. He encourages you to attend the Sacramento County Local Aging & Disability-Friendly Action Plan meeting on Thursday, July 18th, from 10 a.m. to 12 noon. The group will discuss the unique needs of residents living with disabilities, and those present will be able to provide input on improving accessibility as they develop an action plan. Participants will receive lunch and a \$25 gift card to Grocery Outlet.
 - Resources for Independent Living (RIL) holds Independent Living Skills Classes every Thursday, from 10 to 11:30 a.m. More information can be found on their website at www.ril-sacramento.org.
- Robert reminded everyone that the 2024 Summer Institute on Neurodevelopmental Disabilities is coming up next Friday, July 19th. The last day to register is July 12th.
- Dr. Cho leads the One Mind Group – a parent support group for their children with disabilities. They mostly speak Korean. Four regional center clients have been presenting at conferences and share how Alta assists clients in transitioning to adult services.
 - They will be presenting at the 2024 Summer Institute on July 19th.
- The One Mind Group is also attending a gathering at Stinson Beach on Saturday, July 20th. Parents, children, educators and therapists will be in attendance.

The next CAC meeting is scheduled for **Tuesday, September 10, 2024**.
The meeting adjourned at 2:58 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Client Advisory Committee Meeting
Tuesday, June 11, 2024
Minutes

Present:

Amy Lampe, Chair
Tom Hopkins, Design. Dir.
Lisa Cooley
Jacie Oakley
Michelle Rewerts
Karen Young

Absent: (* excused)

Tiffany Johnson*
Steven Sanchez*
Kimberly Terrell*
Patty Wallace*

Visitors:

EunMi Cho
Robert Levy
Amanda Parker

Facilitators:

Amy Fulk


Staff:

Jennifer Bloom, Director of Client Services
Tracy Brown, Associate Client Services Director
John Decker, Director of Community Services
Camelia Houston, Director of Intake & Clinical Services
Mechelle Johnson, Director of Client Services
Reyva Johnson, Client Advocate
David Lopez, Client Advocate
Jacob Miller, Client Advocate
Johnny Xiong, Associate Client Services Director
Lisa West, Executive Secretary

The Client Advisory Committee (CAC) met on Tuesday, June 11, 2024, at 2:02 p.m. to discuss: 1) Message from Lori; 2) New CAC Applicant; 3) Review Emergency Preparedness Communication Cards Discussion; 4) Updates; and 5) Public Comments/Announcements. All present provided self-introductions.

Without objection, Amy Lampe made the motion to adopt the CAC meeting minutes of May 14, 2024, as submitted.

1. ***Message from Lori: Delivered by John Decker***

- 
- By law, the legislature is required to have a budget agreement by June 15th. The Governor then needs to sign the budget by June 30th. We are still advocating for the implementation of the final service provider rate increase. John is hopeful that we will be able to discuss news on the budget soon.
 - Stakeholder's applications are being accepted for the Department of Developmental Services (DDS) Master Plan Committee.
 - Lori is requesting feedback on the training opportunities offered by Kelsey Hancock, with Disability Rights California.
 - Alta staff will contact Kelsey to schedule a "Voting Rights" training for an upcoming CAC meeting.

- At last month's meeting, Robin Black reviewed the training materials for Supported Decision-Making (SDM). We are still seeking volunteers to become trainers.
 - Mechelle Johnson noted that the trainers are meeting on Friday at 1:30 p.m. via Teams. Everyone is welcome to attend.
 - Amy Lampe volunteered.
- Yesterday, the Board approved three Financial Management Service (FMS) contracts, as well as a Generator Project, which will supply generators to 67 care homes and intermediate care facilities (ICFs).

2. ***New CAC Applicant***



- Amanda Parker has submitted her application to join the CAC and has attended several committee meetings. She is a self-advocate, and a member of California Autistic Self Advocates (CASA) and the Peer Advocacy Network.

M/S/C (Lisa Cooley) **To nominate Amanda Parker for membership to the CAC.**

3. ***Review Emergency Preparedness Communication Cards***



- As a follow-up to last month's discussion, Jacob noted that this committee's perspective is one of the most important in the process. He reviewed the draft cards again, seeking additional input.
 - Any additional suggestions can be emailed to Alta's Client Advocate team.

4. ***Updates***



- ◆ Peer Advocacy Network (PAN)
 - The next meeting is scheduled for July 9th, from 10 to 12 noon.
- ◆ Alta Board
 - The Board met on May 23rd:
 - They approved the Board's Slate of Officers for the 2024-25 fiscal year (FY), Alta's 2024 Performance Contract, and a Community Placement Plan (CPP) contract for an Enhanced Behavioral Supports Home (EBSH).
 - The group reviewed and approved the March 31st financial report.
- ◆ ARCA-CAC
 - An in-person meeting is scheduled for Saturday, July 27th, from 10 a.m. to noon, at the SpringHill Suites in Natomas, by the Sacramento International Airport.
- ◆ DDS-CAC
 - The group met this morning and will be meeting again tomorrow from 10 a.m. to noon. They are combing two projects and holding a contest to "Name that Project."

- The next meeting is scheduled for November.

5. *Public Comments/Announcement*



- Michelle shared that today is her last CAC meeting; she is resigning.
- Robert and Lisa C. reminded everyone about the 2024 Summer Institute on Neurodevelopmental Disabilities that is scheduled for Friday, July 19th, from 8 a.m. to 4 p.m. at the Scottish Rite Masonic Center in Sacramento. More details can be found on the UC Davis MIND Institute's website.

The next CAC meeting is scheduled for **Tuesday, July 9, 2024**. The meeting adjourned at 3:16 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Executive Committee Meeting
Monday, July 8, 2024
Minutes

Present:

Dan Lake, President
Kelly Pennington, Vice President &
ARCA Rep
Anwar Safvi, Finance Comm. Chair
Amy Lampe, ARCA-CAC Rep

Absent: (* excused)

Steven Sanchez*, Secretary
Carmen Aguillar, Member-at-Large

Board Members:

Garrett Broadbent
EunMi Cho
Johnny Deng

Facilitator:

Amy Fulk

Visitors:

Steve Andrews
Maureen Fitzgerald
Peter Mendoza

Staff:

Lori Banales, Executive Director
Tracy Brown, Associate Client Services
Director
John Decker, Director of Community
Services
Camelia Houston, Director of Intake
& Clinical Services
Lisa West, Executive Secretary

The Executive Committee met on Monday, July 8, 2024, at 4:07 p.m. to discuss:
1) President's Report; and 2) Executive Director's Report.

Without objection, Dan Lake made the motion to adopt the Executive Committee meeting minutes of June 10, 2024, as submitted.

1. *President's Report*

- Mr. Lake expressed appreciation to those in attendance today.

2. *Executive Director's Report*

- Ms. Banales noted that the State of California has a signed budget. The legislators noticed our statewide advocacy efforts. The final rate increase for service providers will take effect on January 1, 2025, instead of July 1, 2025. Additional items of interest include:
 - The statutory requirement for the development of the Department of Developmental Services' (DDS') Master Plan.
 - The allowance for remote Individual Program Plan/Individual Family Service Plan (IPP/IFSP) meetings if the individual has been seen in-person in the last 12 months for IPPs and six months for IFSPs.
 - During the hearings, there was testimony on both sides, with regional centers expressing the need for Service Coordinators (SCs) to see clients/families face-to-face.
 - The elimination of the Family Cost Participation Program (FCPP) and Annual Family Program Fee (AFPP).

- Changing the timing of assessments for children that are provisionally eligible.
- Updating social recreation statutes to include a requirement for identification of a regional center contact to DDS, along with training obligations.
- Using statistical practices to more efficiently complete provider audits.

The next Executive Committee meeting is scheduled for **Monday, September 9, 2024**. The meeting adjourned at 4:15 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Executive Committee Meeting
Monday, June 10, 2024
Minutes

Present:

Dan Lake, President
Kelly Pennington, Vice President &
ARCA Rep
Anwar Safvi, Finance Comm. Chair
Michelle Rewerts, Secretary
Amy Lampe, ARCA-CAC Rep

Facilitator:

Amy Fulk

Visitors:

Steve Andrews
Maureen Fitzgerald

Absent: (* excused)

Carmen Aguilar*, Member-at-Large

Board Members:

Garrett Broadbent
EunMi Cho
Johnny Deng

Staff:

Lori Banales, Executive Director
Iqbal Ahmad, Chief Operating
Officer
Jennifer Bloom, Director of Client
Services
John Decker, Director of Community
Services
Camelia Houston, Director of Intake
& Clinical Services
Lisa West, Executive Secretary

The Executive Committee met on Monday, June 10, 2024, at 4:50 p.m. to discuss:
1) POS Contract – 21/22 Generator Project; 2) President's Report; and 3) Executive
Director's Report.

**Without objection, Dan Lake made the motion to adopt the
Executive Committee meeting minutes of May 13, 2024, as
submitted.**

1. POS Contract – 21/22 Generator Project

- Ms. Banales shared that the Finance Committee just reviewed this contract's information, and, due to timelines, she is requesting that the Executive Committee act on behalf of the Board and approve the contract as presented.

**Without objection, Kelly Pennington made the motion to approve, on
behalf of the full Board, the 21/22 Generator Project as presented.**

2. President's Report

- Mr. Lake reminded everyone that a special call meeting will be held on Thursday, June 27th, via Teams, to approve the POS and OPS contracts that the Finance Committee just approved, prior to the end of the fiscal year (FY).

3. **Executive Director's Report**

- Ms. Banales extended gratitude to the Board for working with ACRC staff to approve the contracts before the end of the fiscal year (FY).
- Ms. Banales, Mr. Decker and another 50 staff marched in yesterday's Pride Parade in downtown Sacramento. Pictures will be shared in our next newsletter.
- ACRC is a gold sponsor for "Being Michelle." This movie will be shown at the Crest Theatre on Tuesday, June 25th. Doors open at 4:30 p.m., and Jordan Eller, one of ACRC's Managers, will be a panelist.
- There is no budget update at this time. The legislature drafted a letter to refute the Governor's intentions on postponing the final service provider rate increase. Ms. Banales remains hopeful that we will prevail. Please continue with your advocacy efforts.

4. **Closed Session** – at 4:59 p.m. the Executive Committee adjourned to executive session in order to discuss legal issues.

5. **Announcement of Closed Meeting Discussion** – at 5:12 p.m. the Executive Committee reconvened in open session following a closed session in which legal issues were discussed.

The next Executive Committee meeting is scheduled for **Monday, July 8, 2024**. The meeting adjourned at 5:12 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Finance Committee Meeting
Monday, July 8, 2024
Minutes

Present:

Anwar Safvi, Chair
Johnny Deng
Dan Lake
Kelly Pennington

Absent: (* excused)

Tom Hopkins

Board Members:

Garrett Broadbent
EunMi Cho
Amy Lampe

Facilitator:

Amy Fulk

Visitors:

Steve Andrews
Maureen Fitzgerald
Peter Mendoza

Staff:

Lori Banales, Executive Director
John Decker, Director of Community
Services
Camelia Houston, Director of Intake
& Clinical Services
Lisa West, Executive Secretary

The Finance Committee met on Monday, July 8, 2024, at 4:03 p.m. to discuss the Monthly Financial Report.

Without objection, Anwar Safvi made the motion to adopt the Finance Committee meeting minutes of June 10, 2024, as submitted.

1. **Monthly Financial Report**

Issue: The monthly financial report is reviewed by the Finance Committee prior to presentation to the Board.

Discussion and Action: Ms. Banales noted that ACRC's year-end closed with the Department of Developmental Services (DDS) and prior year accounts. We are awaiting our preliminary contract and allocation from DDS, which will help us establish our budget. Our main focus is receiving our advance from the department, which is expected on July 17th, so that we do not have to access our agency's line of credit with U.S. Bank.

Our independent auditor will begin their fieldwork soon, and we are looking forward to this new year.

- **Information only.**

The next Finance Committee meeting is scheduled for **September 9, 2024**. The meeting adjourned at 4:07 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Finance Committee Meeting
Monday, June 10, 2024
Minutes

Present:

Anwar Safvi, Chair
Johnny Deng
Dan Lake
Kelly Pennington
Michelle Rewerts

Facilitator:

Amy Fulk

Visitors:

Steve Andrews
Maureen Fitzgerald

Absent: (* excused)

Tom Hopkins

Board Members:

Garrett Broadbent
EunMi Cho
Amy Lampe

Staff:

Lori Banales, Executive Director
Iqbal Ahmad, Chief Operating Officer
Jennifer Bloom, Director of Client
Services
John Decker, Director of Community
Services
Camelia Houston, Director of Intake
& Clinical Services
Lisa West, Executive Secretary

The Finance Committee met on Monday, June 10, 2024, at 4:04 p.m. to discuss:
1) Monthly Financial Report; 2) POS Contracts for \$250,000 and above; 3) OPS
Contracts of \$100,000 and above; and 4) Review Insurance Coverage.

Without objection, Anwar Safvi made the motion to adopt the Finance Committee meeting minutes of May 13, 2024, as submitted.

1. Monthly Financial Report

Issue: The monthly financial report is reviewed by the Finance Committee prior to presentation to the Board.

Discussion and Action: The April 30, 2024 financial report indicates that with ten months or 83.3% of the fiscal year (FY) elapsed, ACRC has expended 74.4% of Purchase of Services (POS) and 76.1% of Operations (OPS).

Our expenditures under POS are based on Individual Family Service Plan/Individual Program Plan (IFSP/IPP) authorizations that are already in the system with an identified service provider. We also need to plan for "late billings." Historically, clients do not utilize all of their authorizations; therefore, leaving a larger surplus but this surplus is hard to identify since the fiscal year is still active and our authorizations are still active and available for clients to utilize. Once the authorizations are issued, the regional center does not have as much input as the client primarily directs authorization utilization.

As mentioned last month, the E-2 amendment included OPS funding for tuition reimbursement and specialized home monitoring requirements.

Without objection, Kelly Pennington made the motion to recommend to the full Board the acceptance of the monthly financial report as submitted.

2. POS Contracts for \$250,000 and above

Issue 1: Statewide FMS RFP Northern Region

Discussion and Action: ACRC took the lead on the Financial Management Service (FMS) project and is coordinating a \$6 million statewide Request for Proposal (RFP) into three regions – Northern, Central and Southern. After completing the interviews, ACRC will award \$2.6 million for the Northern Region, across three different candidates:

Ridgeline Pediatric & Quist CPA Group will use these funds to hire staff and train staff to begin offering FMS supports. They will support regional centers in offering the co-employer model, as well as FMS Nursing.

Without objection, Kelly Pennington made the motion to recommend to the full Board the approval of the \$800,000 contract for Ridgeline Pediatric & Quist CPA Group as presented.

HR Alliance will use these funds to hire staff and establish an office in California. They specifically will assist ACRC in offering the co-employer model, as well as FMS Nursing.

Without objection, Johnny Deng made the motion to recommend to the full Board the approval of the \$800,000 contract for HR Alliance as presented.

Acumen will use these funds to enable technology that will shorten response times to planning teams, providers, and regional center staff and to expand self-determination and participant directed opportunities.

Without objection, Kelly Pennington made the motion to recommend to the full Board the approval of the \$1 million contract for Acumen as presented.

Issue 2: 21/22 Generator Project

Discussion and Action: Mr. Decker shared that ACRC was awarded \$335,000 through Community Placement Plan (CPP) funding to install portable generators into

67 care homes and intermediate care facilities (ICFs). MTB Construction will acquire a portable generator, gas cans with gas gift cards, and the necessary cords and equipment and plan for delivery to each facility.

Without objection, Kelly Pennington made the motion to recommend to the Executive Committee the approval of the \$335,000 contract for MTB Construction as presented.

3. **OPS Contracts of \$100,000 and above**

Issue: LACC Contracts

Discussion and Action: Mr. Ahmad shared that these funds are not yet designated for a particular FY; ACRC will know more information within the next few months. In order to utilize the funds appropriately, there are two projects that are predesignated. Ms. Bloom provided an overview of the projects.

Vision y Compromiso plans to train trainers to help support Spanish speaking families and children ages 0 to 18 years in Sacramento, Sutter and Yolo counties. Services include social supports, referral, education, advocacy, service navigation, and warm hand-off to service providers. 1:1 and social/group opportunities are available.

They plan to serve 8 to 15 families at a time, while providing home visits to increase access to community resources.

Without objection, Kelly Pennington made the motion to recommend to the full Board the approval of the Vision y Compromiso contract for up to \$225,000 as presented.

The MIND Institute plans utilize the funds in their "Culturally Responsive Resources for Transition to Adulthood." They will develop a culturally and linguistically responsive toolkits and videos to support Spanish speaking and Black/African American individuals with intellectual and developmental disabilities (IDD), their caregivers and service coordinators to build youth independence and navigate the systems encountered during the transition to adulthood. All of ACRC's ten counties will be served.

They plan to serve 500 African American families ages 16 to 21 years and 1,000 Spanish speaking families.

Without objection, Kelly Pennington made the motion to recommend to the full Board the approval of the MIND Institute contract for up to \$317,498 as presented.

4. **Review Insurance Coverage**

Issue: The committee will review the agency's insurance coverage.

Discussion and Action: Mr. Ahmad provided an overview of ACRC's Liability Insurance for the 2024-25 FY. The premium summary compares the agency's insurance coverage for the expiring year versus the renewal year (renewing on July 1st).

There is a notable 16.5% increase for the Commercial Package, which is due to our growth. Other increases include 6% for Crime and 9% for the Executive Package.

The overall insurance policy increase is 11%. This insurance also covers the Board of Directors and any cyber-attacks that ACRC may encounter.

There are no changes to coverage; inflation pressures exist, and claims are steady. Mr. Ahmad and Mr. Decker will be revising our service provider contracts which will protect us regarding liability issues.

Information only.

The next Finance Committee meeting is scheduled for **July 8, 2024**. The meeting adjourned at 4:50 p.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Provider Advisory Committee Meeting
Thursday, July 11, 2024
Minutes

Present:

Lindsey Dyba, Futures Explored,
Inc., Chair
Garrett Broadbent, Creative
Living Options, Co-Chair &
Design. Dir.
James Astorga, F&A Astorga
Care Home
Janet Brandon, A.I.M. &
Associates
Eric Ciampa, UCP of Sacramento
Bonnie Douglas, Turning Point
Jacquie Foss, STEP
Kate Halecky, Southside
Unlimited
Michelle Ramirez, On My Own
Laleh Sharpe, Maxim Healthcare
Services
Yvonne Soto, DDSO
Carole Watilo, Progressive
Employment

Absent: (* excused)

Andrea Croom*, InAlliance
Joe Jaquez, EFACT
Christa McClure*, Tri-County
Respite Care Service
Antonio Ranit, Antelope Hills
Manor

Visitors

Taylor Berry
Doug Bonnet
Lauren Carroll Soden
Nicole Chin
Christa Coats
Meddie Cueva
Bill Duncan
Chuks Elochukwu
Maureen Fitzgerald
Madonna Gonzalez
Royce Goree

Earl Holmes Jr.
Priscilla Holmes
Braydon Holtzinger
Erica Horn
Dawn Horwath
Jenny Jones
Joann Jordan
Leticia Leon
Michael Lyman
Susana Magana
Natasha Mosley-Simpkins
Dylan Nobida
Gabriella Ramirez
Jen Roney
Rennie Saltzman
Jasmine Vollenweider
Dee Watson

Staff:

Lori Banales, Executive Director
Scott Barr, Quality Assurance &
Compliance Manager
Jennifer Bloom, Director of Client
Services
John Decker, Director of Community
Services
Michelle Duchene, Community
Services & Supports Manager
Jordan Eller, Specialized Services
Manager
Camelia Houston, Director of Intake &
Clinical Services
Mechelle Johnson, Director of Client
Services
Helen Neri, Community Services &
Supports Manager
Jason Scantlebury, LEAD Community
Services Specialist
Carly Shearer, Client Employment
Specialist
Lisa West, Executive Secretary

The Provider Advisory Committee (PAC) met on Thursday, July 11, 2024, at 9:30 a.m. to discuss: 1) Board Update; 2) Executive Director's Report; 3) Roommate Matching App; 4) ACRC Vendor Forum Representative Updates; 5) System Reform and Legislative Updates; 6) PAC Committee Reports; and 7) Announcements/Comments. All present provided self-introductions.

Without objection, Lindsey Dyba made the motion to approve the Provider Advisory Committee meeting minutes of June 13, 2024, as submitted.

1. Board Report

- Mr. Broadbent shared that ACRC's Board held a special session in order to approve contracts before the end of the fiscal year (FY). They included:
 - Three Financial Management Service (FMS) contracts for the Northern region
 - Ridgeline Pediatric & Quist CPA Group – \$800,000
 - HR Alliance – \$800,000
 - Acumen – \$1 million
 - Two Language Access and Cultural Competency (LACC) contracts
 - The MIND Institute – up to \$317,498
 - Vision y Compromiso – up to \$225,000

2. Executive Director's Report

- The State of California has a signed budget, and the advocacy efforts were heard. Ms. Banales praised clients, service providers and regional centers for attending rallies and writing letters to the legislature. The last phase of rate increase for service providers will take effect on January 1, 2025, instead of the proposed year delay. The budget agreement also includes:
 - Remote Individual Program Plan/Individual Family Service Plan (IPP/IFSP) meetings remain an option if the client was seen within the last 12 months for IPPs, or six months for children under the age of three.
 - The elimination of the Family Cost Participation Program (FCPP) and Annual Family Program Fee (AFPF). The amount of administrative costs to implement these plans and the negative effects on building relationships between the regional center and families was significant. Ms. Banales noted that there may be a reduction in the number of waiver enrollments if families are not realizing the immediate benefit of having fee requirements waived.
- The Provider Directory is an online portal that will be used to input, store and view information about service providers statewide. When the Department of Developmental Services (DDS) fully develops this, clients and families will be able to identify service options in their community.
 - DDS has agreed and put into place a third-party data management vendor, Protiviti, to assist with the data clean-up and data collection

tasks. Not every regional center is using them, but ACRC is partnering with them – we want to make sure we are executing this as soon as possible.

- Protiviti will begin outreach to every service provider in July. This will continue into August for data collection, surveying and clean-up activities.
- Multiple contact attempts will be made so that every service provider can confirm their records and quality for an incentive payment.
- Participation in a Provider Directory by October 1, 2024, is the only measure for the quality incentive portion of the rate model's full rate starting on January 1, 2025. Further guidance on the enrollment and validation process will be forthcoming.
 - A tool kit will be developed and distributed to support regional centers in outreach to service providers. ACRC staff will do everything we can to get this information out to service providers.
- ACRC staff had the opportunity to attend the showing of "Being Michelle" at the Crest Theatre at the end of June. This was a touching film about resilience and is really just the start of the conversation.
- On June 26th, Ms. Banales and Mr. Decker attended the California Commission on Aging's Gala.
- On Tuesday evening, Mr. Decker attended the Davis City Council meeting where it was voted on to support our housing efforts. 1,200 units of housing, with approximately 100 units of affordable housing, will be built on the Northeast corner of Davis. ACRC is working to secure funding for set aside units for clients. Mr. Decker was pleased to see such overwhelming community support for this project.
- Ms. Eller shared that ACRC's DDS approved Community Resource Development Plan (CRDP) for the 2023-24 fiscal year (FY) is posted on ACRC's transparency website.
 - Mr. Decker noted that these CRDP grant funds may be used to provide additional training for service provider staff in order to expand their services.
 - To provide input on ACRC's priorities for the 2024-25 FY's CRDP development, stakeholders are encouraged to complete the online survey, which will close on July 14th. The results of this survey will be reviewed and discussed at the stakeholder's meeting on July 19th at 11 a.m.

3. **Roommate Matching App**

- Ms. Ramirez shared that this concept was thought of over 12 years ago. It was not until new opportunities for funding were available that she went to her team to see if they could develop an app. Ms. Ramirez gathered feedback from various stakeholder groups and a user-friendly product was developed.

- A YouTube video was shared: <https://youtu.be/QN8K7IdCG6I>
- There are approximately ten questions that assist the algorithm to match applicants. The app also includes a language button that will change the entire site to that specific language.
- Mr. Decker noted that AB 3291 is before the Senate Appropriations Committee. If approved, the bill will allow regional centers to support individuals with medical needs, as well as clients that are “at risk” for homelessness. Right now, regional centers are limited in how we assist clients in their endeavors to secure housing.
- On My Own is ready to start accepting profiles and confirm that they are a regional center client.
 - Ms. Banales invited Ms. Ramirez to assist with training ACRC staff to this opportunity.

4. ACRC Vendor Forum Representative Updates

- The Deaf and Hard of Hearing vendor forum was held on June 25th.
 - Michael Mercado and Melinda Kimball provided an introduction of themselves. The group talked about challenges and how to support each other.
 - ACRC is planning to hold bimonthly meetings for service providers to come together to see how we can all support each other.
 - Deafness is not a disability; it is a culture/community. Ms. Foss believes that in order for service providers to provide deaf services, they need to hire individuals that are deaf and hard of hearing.
 - Ms. Eller noted that in the 2023-24 FY CRDP grants, ACRC is in the process of developing an American Sign Language (ASL) Staff Registry.

5. System Reform and Legislative Updates (CDSA, CCLN, CRA, PAVE, DS Taskforce & Workgroups, & Statewide PAC Collaboration)

- Capitol Coalition
 - The group is rescheduling their July meeting.
 - They want to be multifaceted and agree that advocacy cannot always happen when service providers are upset about something. Engaging positively with the legislature is key to success.
 - The group plans to hold a legislative lunch in the fall. This will include program tours and positive educational opportunities prior to legislative seasons.
 - The “Mayday Mayday Don’t Delay” rally was the Capitol Coalition’s work. They met weekly prior to this event.
 - Members expressed appreciation to ACRC for their support during the rally.
 - The group has been working with Fix PAGA with mixed results.
- CCLN

- The California Community Living Network's (CCLN's) is supporting AB 3291 so that regional center Executive Directors would have more authority to assist clients with housing issues.
- There are still concerns with respite and Supported Living Services (SLS) ratios.
- CRA
 - Transportation rates are completely unworkable for providers. Respite rates have issues with bundling and unbundling; respite workers are losing their mileage benefit. Providers who have their mileage rate built into their rates need to be updated again. There are fixes that need to happen.
 - Mr. Decker noted that the "hold harmless" clause needs to be in effect through June 30, 2026. If service provider rates are above the rate increases, their rates will be decreased. Some providers do not understand this, and we need to help educate them.
 - If there is anything more that ACRC can do to help get the word out to everyone, please let him know.
 - Every provider that has the "hold harmless" clause in place will be contacted by ACRC staff.

6. **PAC Committee Reports**

- Ms. Dyba reminded all PAC members that they must sit on at least one standing committee – the Vendor Relations Committee and/or the Communication & Outreach Committee.
- Vendor Relations Committee
 - This committee meets on the third Monday of the month at 1 p.m. The next meeting is scheduled for July 22nd.
- Communication & Outreach Committee
 - This committee meets on the first Tuesday of the month.

7. **Announcements/Comments**

- Mr. Decker noted that if service providers have any issues regarding rollover, they should reach out to their Fiscal Assistant.
 - If you need a copy of a Purchase of Service (POS), please email pos@altaregional.org.
 - He will forward instructions on how service providers can update their primary fiscal contact with ACRC.
 - Concerns were shared regarding service providers receiving cancelled backdated POS'. In these cases, service providers are prevented from billing for services already rendered.
- Please send any suggested agenda items to Ms. Dyba for the September meeting.

The next PAC meeting is scheduled on **Thursday, September 12, 2024**. The meeting adjourned at 11:32 a.m.

Lisa West
Executive Secretary

cc: ACRC Board of Directors
Lori Banales

Alta California Regional Center
Provider Advisory Committee Meeting
Thursday, June 13, 2024
Minutes

Present:

Lindsey Dyba, Futures Explored,
Inc., Chair
Garrett Broadbent, Creative
Living Options, Co-Chair &
Design. Dir.
James Astorga, F&A Astorga
Care Home
Janet Brandon, A.I.M. &
Associates
Eric Ciampa, UCP of Sacramento
Andrea Croom, INALLIANCE
Bonnie Douglas, Turning Point
Jacquie Foss, STEP
Kate Halecky, Southside
Unlimited
Joe Jaquez, EGACTION
Christa McClure, Tri-County
Respite Care Service
Michelle Ramirez, On My Own
Laleh Sharpe, Maxim Healthcare
Services
Yvonne Soto, DDSO
Carole Watilo, Progressive
Employment

Absent: (* excused)

Antonio Ranit, Antelope Hills
Manor

Visitors

Stephanie Berberich
Taylor Berry
Christa Coats
Bill Duncan
Chuks Elochukwu
Maureen Fitzgerald
Royce Goree
Kyle Griffith
Priscilla Holmes

Braydon Holtzinger
Erica Horn
Dawn Horwath
Leisa Wynn Johnson
Joann Jordan
Leticia Leon
Michael Lyman
Thea Mangels
Desmond McKenzie
Natasha Mosley-Simpkins
Jasmine Vollenweider
Michelle Wild

Staff:

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Scott Barr, Quality Assurance &
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Jennifer Bloom, Director of Client
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Tracy Brown, Associate Client Services
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John Decker, Director of Community
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Michelle Duchene, Community
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Jordan Eller, Specialized Services
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Camelia Houston, Director of Intake &
Clinical Services
Helen Neri, Community Services &
Supports Manager
Jason Scantlebury, LEAD Community
Services Specialist
Carly Shearer, Client Employment
Specialist
Johnny Xiong, Associate Client Services
Director
Lisa West, Executive Secretary

The Provider Advisory Committee (PAC) met on Thursday, June 13, 2024, at 9:30 a.m. to discuss: 1) Fix PAGA; 2) Board Update; 3) Executive Director's Report; 4) Social Recreation Update; 5) Assistive Technology Presentation; 6) ACRC Vendor Forum Representative Updates; 7) System Reform and Legislative Updates; 8) PAC Committee Reports; and 9) Announcements/Comments. All present provided self-introductions.

Without objection, Lindsey Dyba made the motion to approve the Provider Advisory Committee meeting minutes of May 9, 2024, as submitted.

1. **Fix PAGA**

- Kyle Griffith shared a presentation entitled "Fix PAGA – Public Affairs Effort."
 - Service providers are encouraged to join the coalition.
 - June 27th is the last day that the measure can be pulled off of the ballot. If a compromise is not reached, the ballot measure will move forward.

2. **Board Report**

- The Board held its biannual training and Board meeting on May 23rd. Board members received an engaging training on Board Governance. Mr. Broadbent shared that one of the things he like most about Board meetings is the "Meeting Our Mission" moment. This time, a parent shared a recent experience that she encountered when her daughter contracted COVID a second time and ACRC's efforts in thinking out of the box to support her.
- They approved the Slate of Officers for the 2024-25 fiscal year (FY) and a Community Placement Plan (CPP) contract for an Enhanced Behavioral Supports Home (EBSH).
- The group was provided an update on the tuition reimbursement program that regional centers across the state have the opportunity to take advantage of.
- ACRC supported the "Mayday Mayday Don't Delay" rally at the State Capitol on May 21st.
- Since January 1st, almost 8,000 Client and Family Surveys have been sent out, with approximately 1,000 completed. This is a good return rate.

3. **Executive Director's Report**

- Ms. Banales noted that June is Pride month. ACRC had a presence at the Sacramento Pride Parade on Sunday. This was a great opportunity to provide support for this community.
- The next quarterly newsletter will be delayed because we want to include information about the 2024-25 budget. The joint legislature supports the implementation of the final rate increase for service providers that is due to take effect on July 1st.
- Mr. Decker shared that ACRC has received a Directive from the Department of Developmental Services (DDS) and is aware that the department is

switching to a mileage rate for transportation reimbursement. Staff are waiting for implementation guidance so that we can set individual meetings with each transportation provider.

- DDS is holding a meeting next week regarding transportation. The department has updated transportation rates which will be in place starting July 1st.
- Additional questions: 1) Has ACRC moved from bundled to unbundled rates? 2) With the 10% and the unbundled rate, do service providers have the ability to ask ACRC to hold off on implementing the updated rate model (hold harmless) until they can figure out what to do (in case they are at a loss)?
 - Mr. Decker clarified that ACRC is awaiting guidance from DDS. Staff will continue to share updates during Friday's "Coffee with Community Services."
- Ms. Shearer shared that ACRC hosted a successful Microenterprise Fair on June 4th. The plan is to hold another one in late November/early December.

4. *Social Recreation Update*

- Mr. Decker noted that currently, ACRC has 32 active service providers with 3,300 Purchases of Services (POS) authorizations in place. These services are utilized year-round.
- Ms. Bloom noted that 1,700 clients utilized social recreation services from June 2022 to June 2024. Of those:
 - 1,098 were clients ranging in age from 3 to 12 years old, with the oldest client being 80.
 - County utilization: 89 clients from El Dorado; 138 from Placer; 1,263 from Sacramento; and 174 from Yolo.
 - 1,505 clients speak English; 132 speak Spanish; and 31 speak Russian.

5. *Assistive Technology Presentation*

- Mr. Decker and Desmond McKenzie shared a presentation entitled "California's 3-Year Technology Pilot (in progress) – Pioneering Innovation for Inclusive Care."

6. *ACRC Vendor Forum Representative Updates*

- The Transportation vendor forum was held on May 29th.
 - Mr. Ciampa noted that there have been transportation issues for years. Methods of transportation have been changing throughout the state, with different factors that are impacting this service. Historically, ACRC did not have a broker service to ensure quality assurance. In addition to the rate study challenges, service providers are now working with R&D Transportation as of October 2023.
 - R&D is providing more direction for service providers.

- Providers need to build trust. Utilizing a brokerage service is unique in this field.
- Mr. Decker noted that ACRC is awaiting guidance from DDS before the next vendor forum is scheduled; the next vendor form will be an in-person meeting.
- Those present shared additional concerns:
 - Providers are having difficulty obtaining a certificate to operate a Vehicle for Developmentally Disabled Persons.
 - Transportation Service Requests (TSRs) may not reflect the correct information.
 - A broker's responsibility is to provide the service providers with their routes, whereas a transportation provider would create their routes based upon client's service needs.

7. System Reform and Legislative Updates (CDSA, CCLN, CRA, PAVE, DS Taskforce & Workgroups, & Statewide PAC Collaboration)

- CCLN
 - The California Community Living Network's (CCLN's) is working on getting Supported Living Services (SLS) regulations changed to include individuals who are at-risk of homelessness in order to give the regional center more authority.
 - They support:
 - AB 3291 (Committee on Human Services) – this bill will require caregiver succession planning for any client over the age of 21 who lives with their family. ACRC launched the pilot project in 2021.
 - AB 2423 (Mathis) – this bill would require DDS to review and update the rate models every two years, beginning July 1, 2025.
- Master Plan Workgroup
 - DDS is currently accepting stakeholder applications for this committee.

8. PAC Committee Reports

- Vendor Relations Committee
 - At the most recent meeting, the group discussed developing resources around collaboration.
 - Some members spoke about the delay in providers receiving POS'. They have reached out to ACRC staff regarding a possible standardized process.
- Communication & Outreach Committee
 - The Gaggle group currently has 47 members. This is an email-based provider discussion group.
 - They are also seeking providers to become voting members. PAC members are encouraged to reach out to those that are not currently

represented on the PAC (e.g., Transportation and Early Intervention) to encourage meeting attendance.

9. **Announcements/Comments**

- DDS' Employment Workgroup is scheduled to meet on June 24th.
- ACRC is a gold sponsor of "Being Michelle," a documentary, which will be shown at the Crest Theatre on Tuesday, June 25th. Doors open at 4:30 p.m.
 - The Deaf & Hard of Hearing vendor forum, with Michael Mercado, will be held that morning.
- Ms. Leon appreciated the comments and concerns that were shared earlier. She stated that R&D Transportation has regional offices – the office that supports ACRC is located in Sacramento County. They are open to collaborating during the upcoming monthly meetings.
- Please send any suggested agenda items to Ms. Dyba for the July meeting.

The next PAC meeting is scheduled on **Thursday, July 11, 2024**. The meeting adjourned at 11:26 a.m.

Lisa West
Executive Secretary

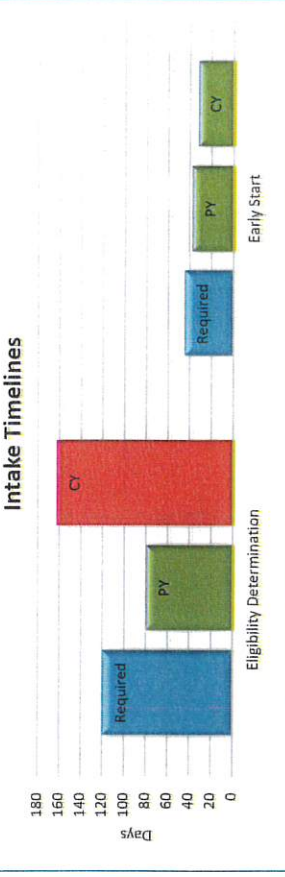
cc: ACRC Board of Directors
Lori Banales

ALTA CALIFORNIA REGIONAL CENTER
DASHBOARD INDICATORS
FOR THE QUARTER ENDING JUNE 30, 2024

Intake Timelines

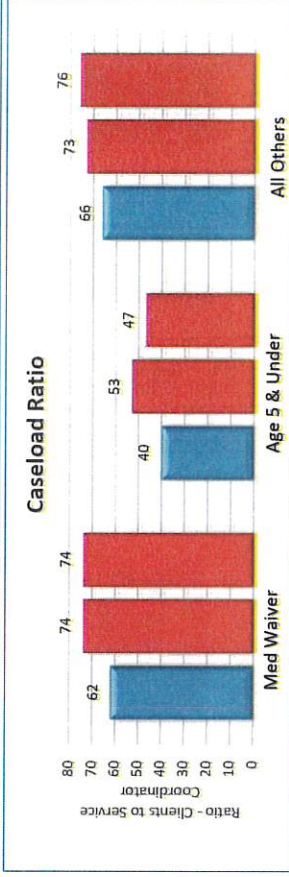
	Prior Quarter		Current Quarter	
	Eligibility Determination	Early Start	Eligibility Determination	Early Start
Required (Days)	120	45	120	45
Prior Year	76	41	80	38
Current Year	114	36	163	32

(Py= Prior Year, Cy= Current Year)



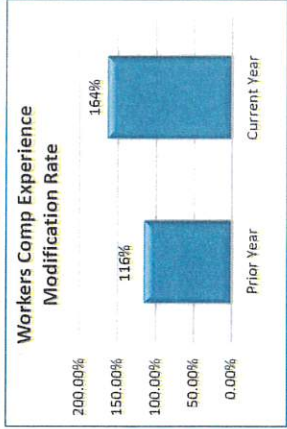
Caseload Ratios

	Required Ratio	Prior Quarter	Current Quarter
Medicaid Waiver	62	74	74
Age 5 and under*	40	53	47
All Others	66	73	76



Human Resources

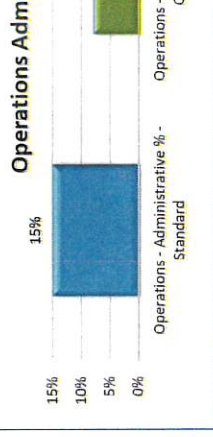
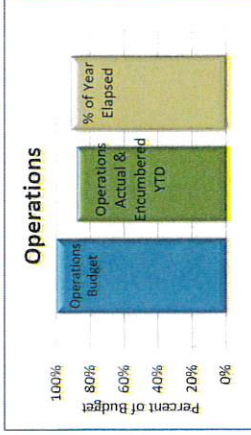
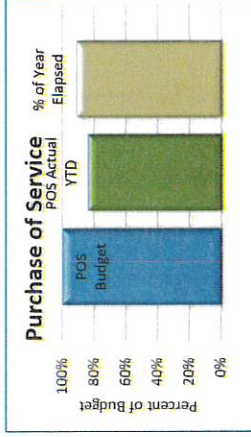
Number of Employees	Prior Quarter	726	Current Quarter	744
Vacancies	59	45		
Turnover Rate	4.9%	3.1%		
Workers Comp Experience Modification Rate	Prior Year	116%	Current Year	164%
New Hires:	Last 12 Months	231	Current Quarter	43
Interns:	39	9		



ALTA CALIFORNIA REGIONAL CENTER
DASHBOARD INDICATORS
FOR THE QUARTER ENDING June 30, 2024

Finance

POS Budget	Amount	Percent
POS Actual YTD	\$744,892,964	100%
Percent of Year Elapsed	\$624,579,416	83.8%
		91.7%
Operations Budget	\$84,005,022	100%
Operations Actual & Encumbered YTD	\$74,282,936	88.4%
Percent of Year Elapsed		91.7%
Operations - Administrative % - Standard		15%
Operations - Administrative - % of Operations	\$ 5,917,943	8.0%
Operations - Administrative - % of All Expenses		0.8%



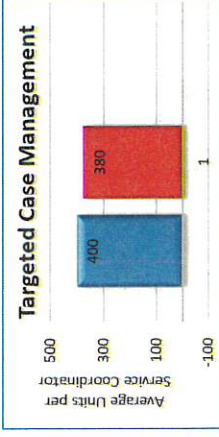
Case Management

Targeted Case Management(TCM) - Average Monthly Units per Service Coordinator

Goal	Prior Quarter	Current Quarter
Actual	400	380

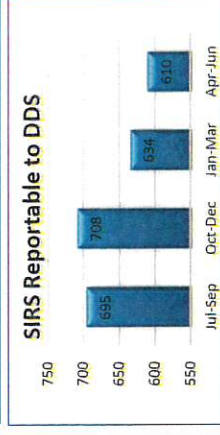
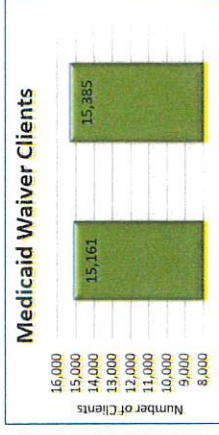
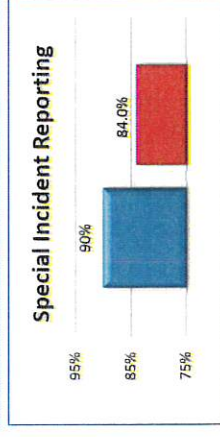
(Average units of service per Service Coordinator. Alta's guideline is 400 units of service per month per service coordinator)

Medicaid Waiver Number of Clients	Prior Quarter	Current Quarter
Actual	15,161	15,385
Percent of Clients	46.0%	45.9%



Special Incident Reporting (SIR)

Reports due within 2 days	Standard	Prior Quarter	Current Quarter
	90%	77.0%	84.0%
Reportable to DDS	Jul-Sep	Oct-Dec	Jan-Mar
	695	708	634
			Apr-Jun
			610



ALTA CALIFORNIA REGIONAL CENTER
DASHBOARD INDICATORS
FOR THE QUARTER ENDING JUNE 30, 2024

CLIENT DEMOGRAPHICS
Number of Clients

	Status U	Status 0	Status 1	Status 2	Total
June 30, 2023	222	2,241	2,741	26,156	31,360
June 30, 2024	355	2,471	2,751	27,937	33,514
Change - Number	133	230	10	1,781	2,154
Change - Percent	59.9%	10.3%	0.4%	6.8%	6.9%

	Prior Quarter	Current Quarter
SDP Client	349	383
SDP Authorization	\$ 30,281,140	\$ 31,212,081
PDS Client	323	312

Status U = Provisionally Eligible; Status 0 = Diagnosis & Evaluation
Status 1 = At Risk Infants 36 months & under; Status 2 = Active Consumers

Client Diagnosis

	Autism	Epilepsy	Cerebral Palsy	Int. Disability	Other
June 30, 2023	12,755	2,201	2,198	11,505	4,974
June 30, 2024	14,472	2,205	2,187	11,596	5,276

Client Diagnosis by County

County	Autism	Epilepsy	Cerebral Palsy	Int. Disability	Other
Alpine	2	0	0	4	1
Colusa	86	11	10	68	35
El Dorado	691	129	106	598	280
Nevada	301	58	56	301	110
Placer	2,161	259	291	1,383	658
Sacramento	9,150	1,435	1,410	7,570	3,365
Sierra	3	0	1	3	1
Sutter	473	76	81	435	207
Yolo	1,073	150	144	751	377
Yuba	428	63	63	373	197

(Note: Clients may have more than one diagnosis)

Client Age Range

(in years)	0-2	3-5	6-17	18-40	41-60	Over 60
June 30, 2023	2,686	3,069	9,691	10,692	3,237	1,413

Client Gender

	Male	Female
June 30, 2024	20,414	10,274

Client Ethnicity

	Asian	Black	White	Latin	Mixed	Other
June 30, 2024	3,526	3,588	12,587	5,641	2,573	2,773
Percent	11.5%	11.7%	41.0%	18.4%	8.4%	9.0%

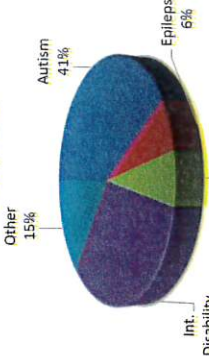
Number of Clients Served by ACRC



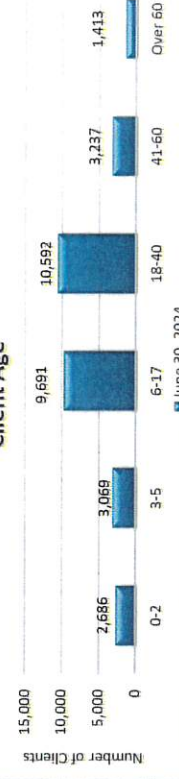
June 30, 2023



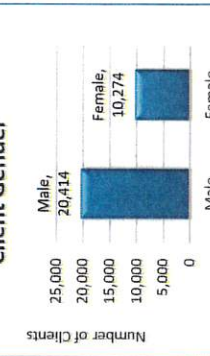
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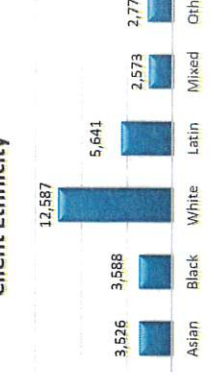
Client Age



Client Gender



Client Ethnicity



**ALTA CALIFORNIA REGIONAL CENTER
DASHBOARD INDICATORS
FOR THE QUARTER ENDING June 30, 2024**

Client Residence Type

Par/Guard	SLS	ILS	SNF/ICF	CCF	Other
25,024	663	2,503	268	1,688	542
81.5%	2.2%	8.2%	0.9%	5.5%	1.8%

(Note: Par/Guard = Home of Parent or Guardian; SLS = Supported Living; ILS= Independent Living
SNF/ICF = Skilled Nursing/Intermediate Care Facility; CCF= Community Care Facility)

Residence Type



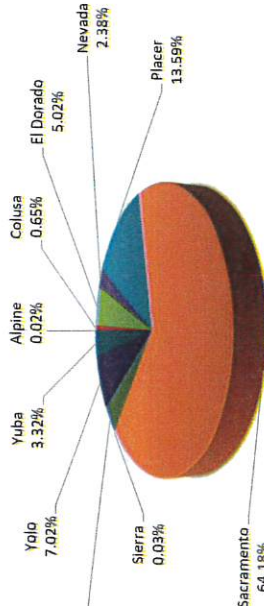
Clients by County

Alpine	Colusa	El Dorado	Nevada	Placer	Sacramento	Sierra	Sutter	Yolo	Yuba	Other	Total
7	199	1,528	725	4,135	19,533	10	1,150	2,137	1,009	255	30,688
0.02%	0.65%	4.98%	2.36%	13.47%	63.65%	0.03%	3.75%	6.96%	3.29%	0.83%	

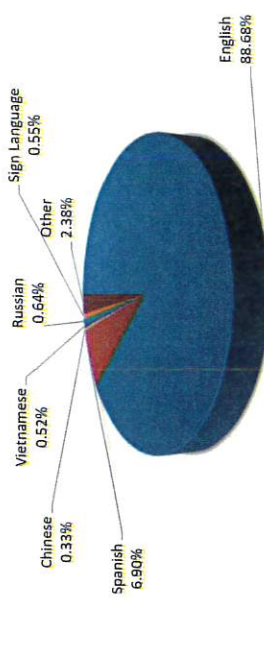
Client Language

English	Spanish	Chinese	Vietnamese	Russian	Sign Language	Other	Total
27,215	2,117	101	159	196	170	730	30,688
88.68%	6.90%	0.33%	0.52%	0.64%	0.55%	2.38%	

Clients by County



Client Language

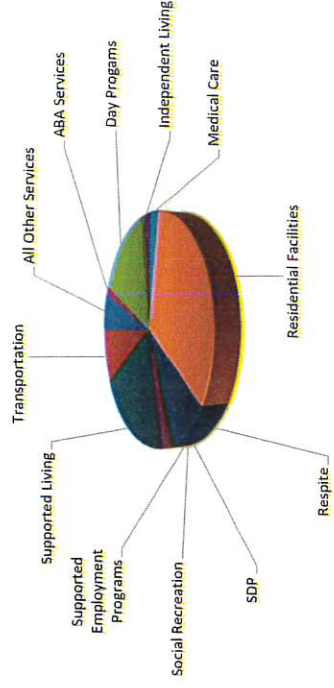


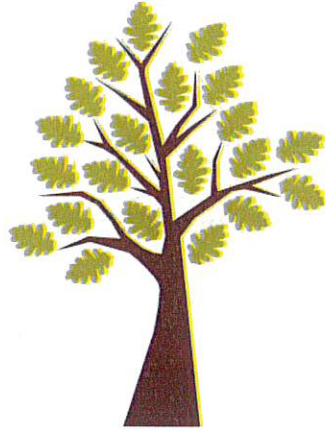
Services Purchased for Clients

July 2023 - June 2024 (inclusive of May 2024 POS paid through June 30, 2024)

Description	Dollars Expended	Percent of Dollars	Number Clients	Percent of Clients	Avg Cost per Client per month
All Other Services	\$ 37,312,586	5.97%	20,142	37.3%	\$ 168.41
ABA Services	\$ 7,207,599	1.15%	1,274	2.4%	\$ 514.31
Day Programs	\$ 97,651,430.16	15.63%	7,581	14.0%	\$ 1,171.01
Independent Living	\$ 17,533,939.47	2.81%	2,768	5.1%	\$ 675.87
Medical Care	\$ 14,988,649.75	2.40%	2,986	5.5%	\$ 456.64
Residential Facilities	\$ 195,878,143.64	31.36%	2,085	3.9%	\$ 8,540.58
Respite	\$ 54,991,781.40	8.80%	7,517	13.9%	\$ 665.06
SDP	\$ 17,073,779.08	2.73%	383	0.7%	\$ 4,062.64
Social Recreation	\$ 193,166.34	0.03%	363	0.7%	\$ 48.38
Supported Employment Programs	\$ 12,118,120.39	1.94%	899	1.7%	\$ 1,225.41
Supported Living	\$ 115,390,963.03	18.47%	735	1.4%	\$ 14,272.23
Transportation	\$ 54,229,948	8.68%	7,311	13.5%	\$ 674.93
Total POS Expenditures	\$624,680,107				
Number of Clients (Status 1 & 2)			30,688		

Services Purchased for Clients





ARCA Annual Report

- an annual report that highlights ARCA's major projects and achievements –

June 20, 2024

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Refine rate reform for developmental services

1. Participated in advocacy events and forums with partners (California Collaborative for Long Term Supports and Services, Family Resource Network of California, The Arc CA, Service Employees International Union, and United Domestic Workers, California Supported Living Network, Disability Rights California) and focused on the delay in rate increases and assisted advocates with talking points.
2. Provided testimony in the Assembly Budget Committee and the Senate Budget Committee Hearings opposing the Budget proposal to delay the implementation of rate.
3. Participated in over twenty meetings with members and staff of the Assembly, Senate, and the Administration regarding our position to oppose the proposal to delay the rate reform and the impact to our community.
4. Discussed with reporters from KQED and the LA Times challenges with insufficient reimbursement rates in securing needed services for those served by regional centers.
5. Hosted ARCA's annual Grassroots Day event, which had as its major advocacy point the timely implementation of the rate model implementation.
6. Participated in various discussions with regional center representatives, service providers, and DDS regarding the policy changes necessary to implement the final phase of rate reform and how to best phase those in over a reasonable timeframe.
7. Coordinated grassroots advocacy to add approximately 10 additional legislators to a letter for Assemblymember. Nguyen opposing rate delay.
8. Met with DDS, regional center, and service provider representatives to refine the Quality Incentive Program measure for early intervention providers.
9. Discussed with DDS, regional center representatives, and service providers opportunities to launch the service provider directory and mechanisms to validate needed data.
10. Worked with the Lanterman Coalition and other stakeholder groups to oppose the proposed delay to the rate model implementation, including through rallies in both Sacramento and Los Angeles.

Advocate for an equitable and sustainable regional center operations funding methodology

1. With support from ARCA's fiscal consultant, met with DDS to discuss the challenges created through the allocation of regional center operations funds using the Core Staffing Formula.
2. In coordination with the Lanterman Coalition, submitted a letter to policymakers outlining key priorities for 2024, including addressing shortfalls created by the Core Staffing Formula.
3. Collaborated with DDS on the development of an automated caseload ratio reporting system to streamline reporting and enhance consistency in the resulting data, which will be used to bolster the case for sufficient funding for this regional center function.
4. Explored with DDS options for funding regional center technology and security costs through the rent approval process.
5. Discussed with Disability Rights California opportunities to collaborate to pursue funding for service coordination staff to allow regional centers to increase community responsiveness and support.
6. Completed a survey on security costs with regional centers to support advocacy for funding these expenses.
7. Worked with DDS to resolve issues in the allocations related to effectively accounting for geographic differences in caseload growth for both Lanterman Act and Early Start Individuals.
8. Consulted with DDS staff and regional center representatives to identify potential ways to enhance federal funding to support additional fiscal investments in the developmental services system.
9. Reviewed and provided comment on various pieces of proposed legislation with an eye towards regional center staffing impacts and capabilities.
10. Submitted a letter to key legislators and the Administration opposing the proposal to eliminate regional center operations funding for supporting the submission of Health and Safety Waivers.

Support the development of needed services identified by individuals served and families

1. Established an ARCA Budget priority related to leveraging existing state funds to prioritize housing development for those with developmental disabilities.
2. Discussed strategies to improve outcomes in highly-specialized residential facilities through enhancements to regional center and DDS monitoring strategies.
3. Participated in a workgroup meeting regarding how to meet the needs of those with the most challenging needs through combination of targeted resource development, workforce stabilization, and the strengthening of clinical capacity.
4. Under the direction of ARCA's Board of Directors, established a response to the Governor's Budget that highlights the need for investment in infrastructure and an ongoing commitment to California's entitlement for individuals with developmental disabilities.
5. Met with The Arc CA and Valley Mountain Regional Center Clinical Director and staff to discuss The Arc's idea for sponsoring legislation to continue the Family Wellness Programs that are currently piloted at Valley Mountain Regional Center and Far Northern Regional Center.
6. Discussed shared Budget priorities with the California Welfare Directors Association, including opposition to the proposed elimination of a crisis response service that supports foster children.
7. Meeting with Executive Directors from ACRC and VMRC regarding next phase planning for the DSP Collaborative, an initiative to attract a workforce for community providers.
8. Participated in meetings with Senator Menjivar's office to address the issues regarding SB 1281, which aims to improve the Self-Determination Program.
9. Attended the CA Community Living Network Conference. Consulted with advocates and providers regarding issues of sustainability and service best practice.
10. Attended meetings on the Future of Care which focused on the needs to support family caregivers in a variety of ways.

Promote more efficient coordination of regional center and generic services

1. Represented ARCA in Master Plan for Developmental Services discussions and highlighted the need to consider opportunities to streamline accessing services across government-funded programs for those served by regional centers and their families.
2. Developed comments on the draft Memorandum of Understanding between regional centers and Medi-Cal Managed Care Plans to better coordinate health care and developmental services.
3. Engaged in several activities related to smoothing the transition of Intermediate Care Facility (ICF) residents to Medi-Cal Managed Care Plans, including presenting at a webinar on this topic, joining Department of Health Care Services staff on tours of ICF homes, and development of a standardized lag funding agreement.
4. Advocated for AB 649 (Wilson) to repeal the generic services appeals mandate.
5. Participated in discussions and meetings with various partners related to how subsidized childcare providers can help with early identification of developmental delays in young children and support parents' referral to regional centers.
6. Participated in discussions with Disability Rights California, DDS, and the Department of Health Care Services regarding how to coordinate regional center and Home and Community-Based Alternatives services.
7. Attended the annual California Association of Health Plans conference and discussed with various plans opportunities to collaborate to best support those with developmental disabilities.
8. Participated as an association partner in targeted conversations with local teams on better collaboration in serving multi-agency children.
9. Met with Parents Helping Parents regarding resources to help people with disabilities and families coordinate the transition of services from child to adult supports and services.
10. Keynote speaker at the statewide Ombudsman conference. Discussed current regional center system services and answered questions on improved Ombudsman coordination with regional centers.

Develop meaningful metrics to support measurement and improvement of regional center effectiveness

1. Established ARCA's Standards and Practices Committee and identified a consultant to support its efforts to begin working towards the identification of quality improvement opportunities within the regional center system.
2. Participated in discussions regarding how the Person-Centered Advocacy, Vision, and Education (PAVE) project can support individual planning as well as how to balance this against both workload and assessment of responsibilities for outcomes. PAVE is focused on creating statewide outcome measures and metric for several regional center services.
3. Worked with regional centers to gather metrics used to assess the work of Participant Choice Specialists with the goal of advocating for continued funding for these positions.
4. Consulted with DDS and ARCA's workgroup on potential equity measures that can be used to measure and track successes and challenges in this area.
5. Discussed with DDS strategies to use available data to most effectively support measurement of progress across a variety of areas, including through the Regional Center Performance Measures Program.
6. Participated in a meeting at CalTASH centered on the need to have automated data collection whenever possible and still get meaningful and measurable data when analyzing outcomes.
7. Met with researchers from UCLA to discuss opportunities to improve measurement of individual and systemic outcomes in California's developmental services system.
8. Participated in various discussions with DDS and potential consultants regarding the development of a consistent assessment tool for various family support tools.
9. Discussed a process for addressing consistency in Early Start intake practices with DDS staff and their consultant.
10. Participated in the DDS Self-Determination Program Advisory Group meeting on the topic of measuring performance and effectiveness in the program.

**Support greater consistency and enhanced performance across all 21 regional centers balanced
with local decision-making**

1. Worked with all 21 regional centers to establish a consistent transparency portal button on each of their websites to direct the public to consistent information.
2. Worked with ARCA's various discipline groups to develop and approve a consistent protocol for the transition of intake cases between regional centers.
3. Provided ARCA Board of Directors members with a finalized Membership Agreement form for consideration by their individual boards with the goal of increasing statewide policy and programmatic alignment.
4. Established ARCA's Communications Discipline Group to share best practices and promote more consistent use of ARCA's social media and other communication tools.
5. Collaborated with Disability Rights California and DDS regarding implementation of recent changes to social recreation services in a manner consistent with recent Trailer Bill Language.
6. Developed a draft HCBS monitoring tool to be utilized to validate provider compliance for use by regional centers that have not yet implemented one.
7. Met with DDS and regional center representatives regarding implementation of the Provisional Eligibility expansion and how to most effectively achieve consistency and prudent use of clinical resources and recommended changes that informed proposed Trailer Bill Language.
8. Explored supporting the work of DDS to develop a family supports assessment tool that builds upon the work ARCA has done on its daycare consistency project.
9. Coordinated a small regional center workgroup to develop recommendations on consistent funding for medical and dental services.
10. Participate in weekly meetings to strategize positive and consistent messaging about the regional center system with a strategic communication approach.

Communicate with diverse communities and advocate alongside them for the services and supports necessary to promote good outcomes

1. Developed and implemented a multilingual (English, Spanish, ASL) training plan for individuals served and family members to better prepare them to participate in policymaking discussions.
2. Provided a webinar for hundreds of people with simultaneous Spanish and ASL interpretation regarding the availability and structure of family support services.
3. Alongside regional center representatives, met with EquitiFy to discuss strategies for implementation of implicit bias training for regional center staff and eligibility contractors.
4. Met with a representative from DDS and discussed ARCA's strategic goal of working with regional centers to support diverse communities. Discussed recommendations that were sent to DDS regarding ways to enhance the Service Access and Equity grant process and foster better collaboration with Community-Based Organizations.
5. Met with Disability Voices United and the Integrated Community Collaborative leadership to discuss opportunities for shared advocacy in the coming year.
6. Meeting with the Family Resource Center Network of CA to discuss better ways their Community Navigators can collaborate with regional centers to meet the diverse needs of the community and how regional centers can inform families of this new resource.
7. Met with diverse communities to discuss regional center service delivery and their unique needs (e.g., deaf community, Asian Families community group, senior advocacy groups).
8. Participated in the Master Plan for Developmental Services meeting on equity. Advocated for the development of a clear definition of equity that is measured and reported on.
9. Attended the El Arc California conference and spoke about the importance of speaking up and working together to improve supports and outcomes for the Hispanic community.
10. Attended the meeting of the Commission on the State of Hate, provided comment on disability cross section.

Support the work of regional centers and their community partners to increase community inclusion for individuals with developmental disabilities

1. Hosted a webinar conducted entirely by self-advocates for a broad audience regarding how individuals served by regional centers can advocate for affordable housing at the local and statewide level.
2. Supported the work of the California Policy Center on Intellectual and Developmental Disabilities (CPCIDD) to collect data about housing needs of those served by regional centers.
3. Co-sponsored legislation to bring the Blue Envelope program with the goal of enhancing community safety for those served by regional centers in their interactions with law enforcement.
4. Discussed with Senator Durazo's staff additional steps that are still needed to enhance employment among people with developmental disabilities.
5. Drafted a comment letter to CMS supporting the proposed amendment to California Advancing and Innovating Medi-Cal (CalAIM) amendment that would authorize transitional rent services as a new Community Support.
6. Partnered with The Arc California on a project related to future planning for individuals living with aging caregivers.
7. In collaboration with TCRC, highlighted the importance of community participation for those served by regional centers through publicizing the animated shorts regarding the Home and Community-Based Services Final Rule.
8. Met with California Community Living Network to discuss their legislative proposal regarding expanding regional centers' authority to provide rental assistance support to those receiving Supported Living Services.
9. Met with DDS staff and service providers regarding potential revisions to the Tailored Day Service model, including to support employment outcomes for those with intensive service needs.
10. Participated as the Master of Ceremonies for a Special Olympics event for preschoolers and their families and nondisabled peers.

Support regional center board member development and effectiveness

1. Hosted an ARCA Academy event for regional center board members on the topic of intentional recruitment and supporting new board members.
2. Testified on AB 1147 (Addis) related to its impact on regional center board effectiveness and in appreciation of the decision to keep intact current board terms.
3. Presented on issues related to board governance to individual regional centers' boards of directors.
4. Consulted with a regional center's board of directors as it begins its process of recruiting a new Executive Director.
5. Consulted with legislative staff regarding ARCA's perspectives on the themes identified in the Little Hoover Commission report, including its recommended changes to regional center boards.
6. Provided requested regional center board trainings about the local impact of state-level decision-making and ARCA's role in supporting regional centers.
7. Provided staff support for the Board Delegates Group to include strategic planning input, new leadership policy, and organization for Delegates to speak during public testimony at the Senate Budget hearing on Developmental Services.
8. Provided one-on-one support for ARCA board members and other ARCA advocates for Grassroots Day to help develop confidence and skill in meeting with their legislators.
9. Began planning for a Fall 2024 in-person ARCA Academy Southern California event that balances educational opportunities with opportunities for statewide networking.
10. Developed and promoted the new nomination process for the Board Delegates leadership positions and monitored the process.

Other Key Accomplishments

1. Recruited and hired an Associate Director to assist and support the Executive Director in carrying-out the high-level responsibilities of ARCA.
2. Adjusted dependent benefits deductions to assist with recruiting and maintaining staff members.
3. Transitioned ARCA's human resources functions to an outside contractor to prepare for the Office Manager's retirement.
4. Worked with ARCA's Nominating and Bylaws Committee to develop recommendations for the Board of Directors related to ARCA's Standards and Practices Committee.
5. Converted Partners in Policymaking resources into enduring videos for those who prefer auditory information.
6. Developed and strengthened strategic partnerships with CalTASH, Family Resource Center Network, AARP, El Arc CA, SCDD, SEIU, Special Olympics, Valor CA, and Autism Society of the San Francisco/ Bay Area.
7. Participated in the Long-Term Care Facility Policy Access Workgroup to advocate for ready access to visitors and professional staff for those with developmental disabilities, even when other visitation is restricted.
8. In collaboration with other associations, planned and carried out regional forums to help facilitate better local relationships between agencies supporting court-dependent children and youth.
9. Supported the Contract Negotiating Committee's work with DDS on refinements to the RC boilerplate contract.
10. Participated in holiday tree lighting event that featured the communities served by all 21 regional centers.

11. Met with Mathematica as part of its contract with the Department of Aging to discuss gap in service delivery for those needing long-term services and supports.
12. Discussed with Special Needs Network opportunities to better support non-regional center eligible children with fee-for-service Medi-Cal with access to ABA services.
13. Explored opportunities to draw down additional federal funds through collection of necessary data elements.
14. Worked with DDS to identify opportunities to use animation to support public messaging.
15. Worked with the Clinical Directors and Early Start representatives to draft questions and recommendations related to Provisional Eligibility for children 0-2.
16. Worked with the Community Services Directors to streamline social recreation vendorization.
17. Supported development of materials for the Client Advisory Committee-Affordable Housing Webinar.
18. Worked with the Community Services Directors on the development of the standardized vendorization process.
19. Worked with the Clinical Directors Group on the uniform intake transfer process.
20. Coordinated research and developed a document that captures the differences between Supported Living Services and Independent Living Services.
21. Developed a spreadsheet including all Managed Care Plans compared to counties and regional centers.
22. Reviewed functional definitions of SLS, ILS, respite, and supported employment developed by California Supported Living Network and crafted technical feedback for its consideration.
23. Coordinated a resumption of in-person meetings for ARCA's Client Advisory Committee.

24. Participated in workgroups regarding improving regional center intake for Early Start.
25. Hosted an ARCA webinar on Family Support Services, including respite, daycare, and personal assistance.
26. Met with representative for DDS to discuss ARCA's housing budget priority and map out a plan to pursue Housing and Community Development funding.
27. Met with representatives from State Council on Developmental Disabilities to discuss ARCA's housing budget priority and discussed ideas for securing affordable housing for individuals served.
28. Participated in the Office of Administrative Hearings (OAH) Steering Committee.
29. Met with CPCIDD to discuss housing needs data and the best approach for capturing accurate housing data.
30. Participated in housing advocacy meetings facilitated by community partners and discussed efforts to advocate for rental subsidies to support individuals served by regional centers beyond those in SLS.
31. Facilitated meetings of a small workgroup of regional centers staff to discuss medical and dental services. The group agreed to gather Purchase of Service policies from regional centers to use them as a guide to develop a list of circumstance in which they would fund medical and dental services.
32. Met with representatives of the Sacramento County and Santa Barbara Housing Authorities to discuss the best way to collect relevant housing data and maintain ongoing partnership.
33. Participated in the OAH Advisory Committee, whose mission is to assist the hearing office by providing nonbinding recommendations for improving fair hearing and mediation operations.

34. Participated in a virtual stakeholder engagement session, with other agencies and local mainstream agencies that work together to prevent and end homelessness among youth and young adults.
35. Included a special advocacy section on AB 1147 (Addis) in the weekly Capitol Currents email.
36. Met with multiple legislative candidates, including Rosanna Herber (AD 6), YK Chalamcherla (AD 7), Jackie Elward (SD 3), and Frankie Myers (AD 2) to provide an overview of the regional center system.
37. Presented to the FDLRC Client Advisory Committee on legislative advocacy and the work of ARCA.
38. Publicly distributed ARCA's annual "Operational Impacts" bill list to support regional centers' responsibilities as large employers.
39. Constructed and publicized a list of nonprofit assistance programs to support individuals served by each regional center.
40. Delivered training to SG/PRC service providers interested in legislative advocacy.
41. Distributed a summary of AB 121, the annual Trailer Bill Language bill.
42. Published a write-up of a story describing CVRC's service coordination work.
43. Presented at the ACRC Provider Advisory Committee regarding legislation.
44. Met with the California Speech Language Hearing Association on rates and other matters.
45. Working with DDS information technology teams to assist with editing slides and dry runs of all public facing presentations.
46. Collected information and data, coordinating feedback and requests from DDS to regional centers and vis versa.
47. Prepared State Governor's Budget and May Revise summary analyses for Board of Directors and Executive Directors.

48. Worked on the creation of a standardized regional center manual for Chief Financial Officers and Executive Directors.
49. Conducted outreach to the California Department of Aging and advocates from the aging advocacy community regarding what worked and what didn't work for them in the process and outcomes of the Master Plan on Aging and Disability.
50. Throughout the year completed extensive reading and summarizing of policy documents to support the work of regional centers.