

**Alta California Regional Center**

Lori Banales, Executive Director  
2241 Harvard Street, Suite 100  
Sacramento, CA 95815  
Phone: (916) 978-6400 • Fax: (916) 489-1033  
E-mail: lbanales@altaregional.org



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**Performance Report for Alta California Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Alta California Regional Center (ACRC) we served about 30,850 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ACRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, ACRC has done well since the last reporting period. Since 2022, fewer clients live in a developmental center, and more children and adults live at home with their families. Fewer children and adults live in large facilities. But we still need to decrease the number of clients living in developmental centers to meet the state average.

We hope this report helps you learn more about ACRC. If you have any questions or comments, please contact us!

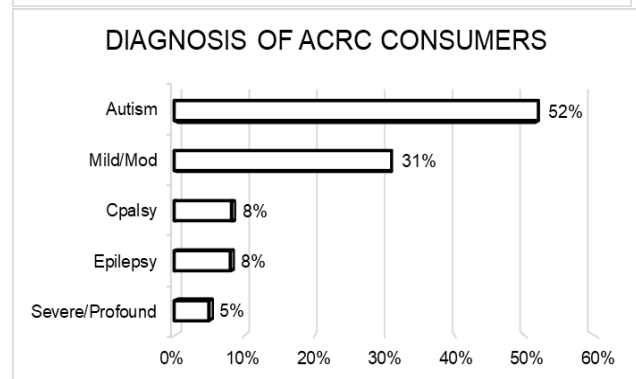
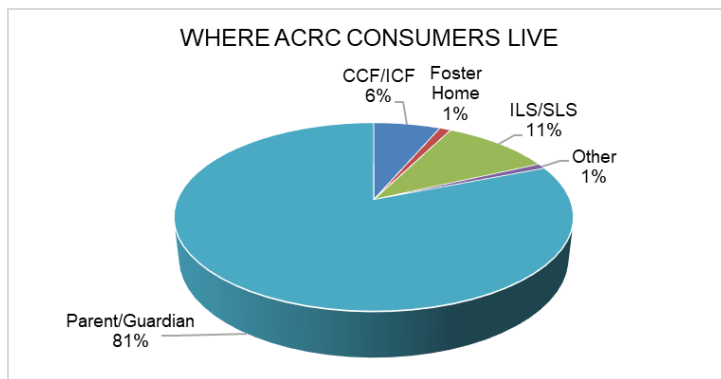
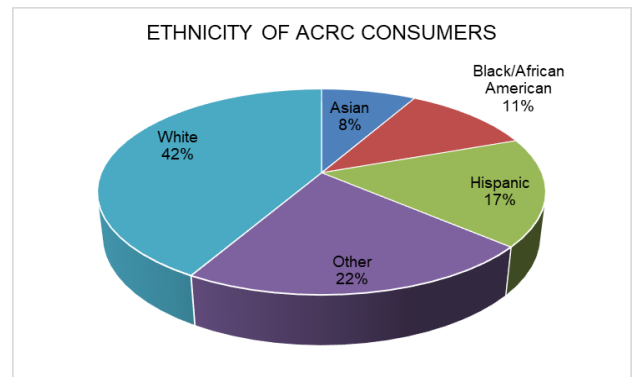
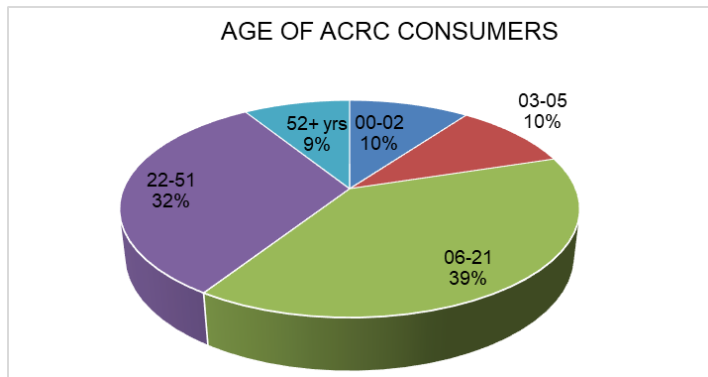
This report is a summary. To see the complete report, go to: [www.altaregional.org](http://www.altaregional.org) or contact Iqbal Ahmad at (916) 978-6353.

A handwritten signature in blue ink that reads "Lori Banales".

Executive Director  
Alta California Regional Center

## Who uses ACRC?

These charts tell you about who ACRC consumers are and where they live.



## How well is ACRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how ACRC was doing last reporting period, and the second column shows how ACRC was doing at the end of fiscal year 2024.

To see how ACRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	ACRC	State Average	ACRC
Fewer consumers live in developmental centers	0.06%	0.09%	0.05%	0.08%
More children live with families	99.61%	99.67%	99.69%	99.69%
More adults live in home settings	83.01%	85.12%	83.86%	86.03%
Fewer children live in large facilities (more than 6 people)	0.03%	0.01%	0.02%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.67%	1.55%	1.46%	1.27%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did ACRC meet DDS standards?

Read below to see how well ACRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Yes	Yes
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	97.25%	99.80%
Intake/Assessment timelines for consumers age 3 or older met	72.12%	51.11%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.26%	99.88%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	86.3%	86.0%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 June 2024 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

ACRC has maintained fiscal compliance as it pertains to audits noted above.

We continue to prioritize participation in the federal waiver program.

CDER and ESR completion has improved by over 2% since the last reporting period.

ACRC is acutely aware of the state of our intake timelines and continues to prioritize and create innovative strategies to bring us into compliance.

IPP and IFSP requirements are at the forefront of our work, and we continue to implement systems to improve our outcomes.

## How well is ACRC doing at getting consumers working?

The chart below shows how well ACRC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period				
	CA	ACRC	CA	ACRC	
<b>Consumer Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department	Jan through Dec 2022		Jan through Dec 2023		
Quarterly number of consumers with earned income	31,413	2,824	32,132	2,748	
Percentage of consumers with earned income	15.40%	18.13%	15.20%	17.08%	
Average annual wages	\$13,198	\$13,743	\$14,251	\$15,186	
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, five-year estimate	2021		2022		
	\$30,783		\$29,382		
<b>National Core Indicator Adult In-Person Survey*</b>	July 2017-June 2018		July 2020-June 2021		
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	32%	35%	N/A	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2021-22		2022-23		
	CA Average	ACRC	CA Average	ACRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	68	2,650	97	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	25%	10%	29%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$14.79	\$15.96	\$15.64	
Average hours worked per week for adults who participated in a Paid Internship Program	15	17	14	17	
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$15.87	\$16.51	\$16.32	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	24	21	20	
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	27	804	100
	\$2,500	42	57	849	94
	\$2,000	55	103	1,031	96

\*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

## How well is ACRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Consumers	0%	0%	10%	10%	9%	9%	22%	22%	0%	0%	28%	28%	30%	30%
	Expenditures	0%	0%	11%	11%	8%	8%	25%	25%	0%	0%	31%	31%	24%	24%
3 to 21	Consumers	0%	0%	13%	13%	10%	10%	21%	21%	1%	1%	35%	35%	20%	20%
	Expenditures	0%	0%	11%	11%	13%	13%	17%	17%	1%	1%	38%	38%	19%	19%
22 and older	Consumers	1%	1%	8%	8%	14%	14%	13%	13%	0%	0%	55%	55%	9%	9%
	Expenditures	1%	1%	6%	6%	12%	12%	9%	9%	0%	0%	64%	64%	7%	7%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Consumers Receiving Case Management Only			Percent of Eligible Consumers Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	21-22	1	25	9	5%	42%	14%
	22-23	0	18	13	0%	26%	17%
Asian	21-22	39	588	223	9%	34%	24%
	22-23	45	489	198	10%	26%	20%
Black/African American	21-22	46	434	249	12%	29%	15%
	22-23	44	329	270	11%	21%	16%
Hispanic	21-22	43	722	289	5%	25%	19%
	22-23	70	567	263	7%	18%	16%
Native Hawaiian or Other Pacific Islander	21-22	3	21	10	12%	28%	23%
	22-23	1	24	13	4%	30%	28%
White	21-22	99	1,772	1,003	7%	34%	15%
	22-23	91	1,251	1,007	7%	23%	15%
Other Ethnicity or Race	21-22	149	763	227	12%	30%	22%
	22-23	178	648	214	13%	22%	19%
Total	21-22	380	4,325	2,010	9%	31%	17%
	22-23	429	3,326	1,978	9%	22%	16%

**Want more information?**

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