

# *Qhov Kev Ntsuas Taw Qhia Thoob Teb Chaws (National Core Indicator, NCI)*



Kev Sib Txoos Rau Ib Tsoom Neeg Xyoo 2024



**Alta California**  
Regional Center

# Ntsuas Taw Qhia Thoob Teb Chaws



- Qhov Kev Ntsuas Taw Qhia Thoob Teb Chaws (NCI) muab cov neeg muaj cov kev laj lim tswv yim qeeb/cov kev ua tsis tau (I/DD) thiab lawv tsev neeg lub cib fim tuaj yeem qhia tias tau ntsib licas thaum nrhiav kev pab thiab txais kev pab ntawm lub chaw thaj tsam no thiab ntawm zej zog yam uas khaws cia twj ywm.
- Qhov Kev Ntsuam Xyuas NCI yog lub California Department of Developmental Services (DDS) siv los mus ntsuam xyuas seb dhia hauj lwm zoo npaum licas ntawm sab kev pab thiab txhawb cov neeg muaj cov kev laj lim tswv yim qeeb.
- Cov lus teb ntawm qhov kev ntsuam xyuas no pab tau cov chaw thaj tsam pom tias lawv ua tej yam twg zoo thiab tseem kho tau tej yam twg kom zoo zuj zus tuaj.

## W&I Code §4571(h)(1)...

...hais kom lub koom haum txhua lub chaw nyias nyob nyias thaj tsam mas yuav tsum nthuav qhia tawm txog cov kev xam ntawm cov kev ntsuam xyuas NCI rau ntawm ib qho kev sib txoos rau ib tsoom neeg uas nws rooj tsav coj thiaj ntsuam xyuas tau seb lub chaw dhia hauj lwm licas piv rau lwm lub thiab **txheeb xyuas cov cib fim kho kom zoo zuj zus tuaj** ntawm cov kev pab rau cov qhua, suav nrog rau, tiamsis tsis yog nkaus xwb, mas yog cov kev hwj xwm kev pab.

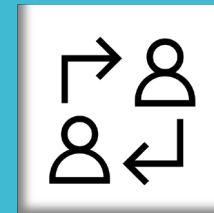


Thov caw pab tswv yim:

Thov pab tawm qhia cov ncauj lus ntawm qhov kev sau ntawv sib tham

[ncifeedback@altaregional.org](mailto:ncifeedback@altaregional.org)

Cov Kev Ntsuas Taw Qhia Thoob Teb Chaws - CA Department of Developmental Services



## Qhov Kev Ntsuam Xyuas Tim Ntsej Tim Muag

Qhov Kev Ntsuam Xyuas Cov Neeg Nto Hnub Nyoog Tim Ntsej Tim Muag yog coj shia tim ntsej tim muag nrog ib tug neeg uas muaj 18 xyoo rov saud thiab txais qhov tsawg kawg yog ib qho kev pab ntawm lub chaw thaj tsam, nrog rau kev hwj xwm kev pab kho.



# Xyuas Tus Txheej Txheem Ntsuam Xyuas

Xyoo Nyiaj Txiag	Kev Ntsuam Xyuas Neeg Laus Tim Ntsej Tim Muag	Kev Ntsuam Xyuas Neeg Laus Hauv Tsev Neeg	Kev Ntsuam Xyuas Neeg Saib Xyuas Tsev Neeg	Kev Ntsuam Xyuas Me Nyuam Hauv Tsev Neeg
2020/21	X			
2021/22		X	X	X
2022/23	X			
2023/24		X	X	X
2024/25	X			
2025/26		X	X	X

**Qhov Kev Ua Hauj Lwm**

Ntsuas cov kev nkag siv tau thiab peev xwm ntawm cov qhua los mus ua hauj lwm los sis siv cov kev pab nrhiav hauj lwm li luag tej.

**Cov Kev Muaj Feem/Koom Tej Xwm Zej Zog**

Ntsuas seb tus qhua qhov kev ntshaw thiab peev xwm mus koom cov kev pab ntawm zej zog los sis siv cov kev pab "tsis tshwj xeeb", tsis hais nrog los sis tsis nrog kev txhawb pab ntawm lub chaw tshaj tsam uas sib cuam tshuam.

**Cov Kev Xaiv/Kev Coj Tus Kheej**

Cov kev ntsuas txog tus qhua, tsev neeg, los sis tus saib xyuas pab xaiv, npaj rau, qhov uas muab kev pab uas tau raug yuav los sis raug hwj zwm ntawm lub chaw thaj tsam uas ib cuam tshuam.

**Cov Kev Sib Raug Zoo**

Kev ntsuam xyuas txog tus qhua kev ntshaw thiab peev xwm mus koom cov kev sib sau ue ke thiab lwm cov kev sib raug, nrog rau lawv qhov kev siv cov kev pab ntawm zej zog los sis cov kev pab ib tsoom neeg siv, tsis hais lawv tus kheej ib leeg los sis thaum txais kev txhawb pab ntxiv ntawm ACRC.

**Kev Txaus Siab**

Ntsuam xyuas tus qhua seb puas txaus siab rau qhov kev kho uas muab, kev siv tau kev kho thiab cov kev uas nkag siv tau, suav nrog rau cov chaw tshaj tsam tiamsis kuaj muaj tshaj ntawd.

**Kev Hwj Xwm Kev Pab/Cov Neeg Ua Hauj Lwm**

Ntsuam xyuas tus teb seb puas txaus siab rau cov kev pab uas tau txais lawm thiab cov kev sib raug rau ntawm lub chaw thaj tsam no, cov uas nrog ua lag luam cov neeg ua haujlwm thiab cov kab ke ib tsoom neeg hais ua ib daim duab loj.

**Kev Nkag Lossis Txais/Tej Twj Txuj Ci**

Ntsuam xyuas kev nkag siv cov twj nrog rau tej uas lub chaw thaj tsam pab nyiaj dhia tiamsis tsis yog cov ntawd xwb.

**Kev Nyab Xeeb/Kev Noj Qab Nyob Zoo**

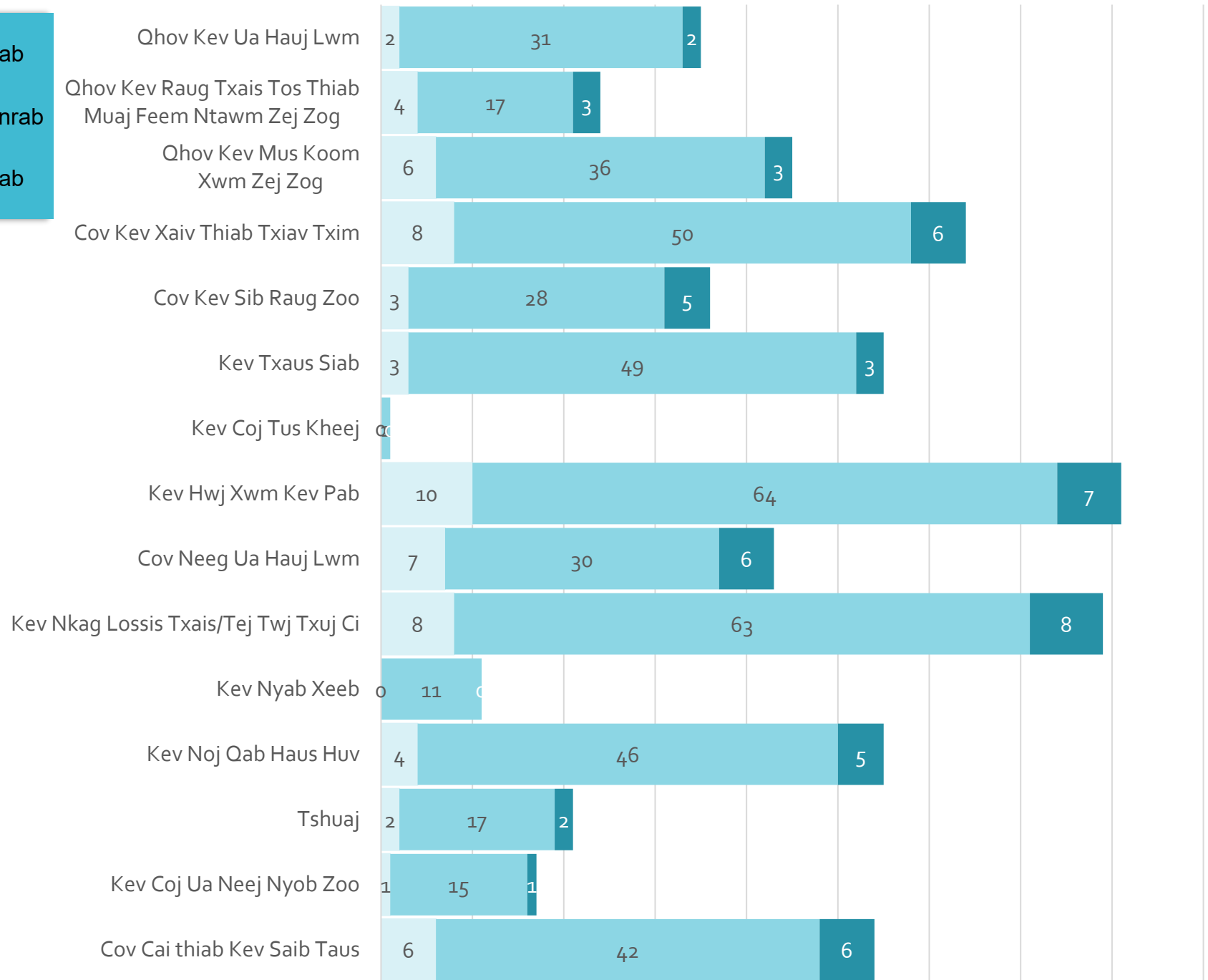
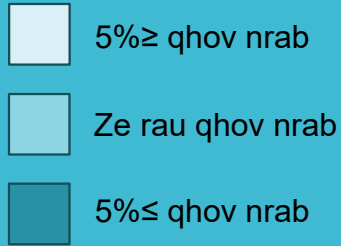
Ntsuam xyuas lub cuab kav thiab seb yooj yim npaum licas rau tus qhua los sis lawv tsev neeg nkag siv tau kev pab kho ntawm cev ntaj ntsug los sis ntawm sab siab ntsws, cov kev sib txuas lus txog cov kev pab uas hais los no seb tshwm licas thiab zoo npaum licas, thiab lub chaw thaj tsam lub luag hauj lwm txhawb kev nkag siv tau kom sib npaug zos.

**Cov Cai thiab Kev Saib Taus**

Cov lej xam ntsig txog cov qhua li kev nkag siv tau los sis txais tau cov kev ywj pheej li luag tej thiab kev coj dhia nrog rau qhov kev coj raws cov kev dhia zoo tshaj ntsig txog pej xeeb cov cai, kev saib tau neeg li keeb kwm thiab caj ces, tsis yog ntsig txog cov thaj tsam uas lub chaw cov kev pab los sis txhawb cuam tshuam.

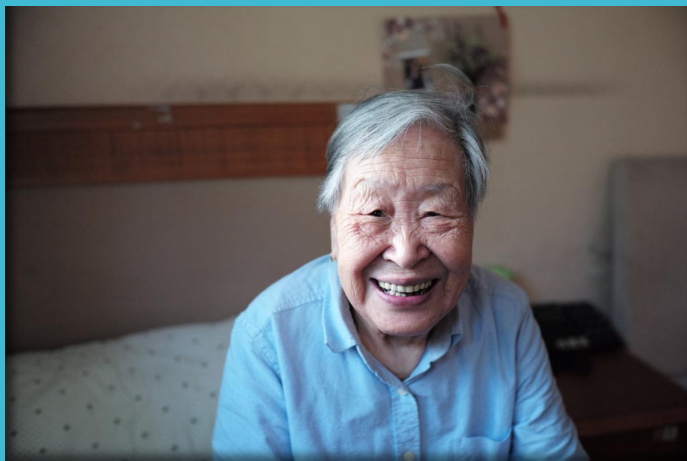
# Qhov Kev Ntsuam Xyuas Tim Ntsej Tim Muag (In-Person Survey, IPS)

2022 / 2023



# Qhov Kev Ntsuam Xyuas Tim Ntsej Tim Muag (In-Person Survey, IPS)

2022 / 2023



## ACRC Cov Lej Xam Ntawm Cov Neeg Uas Tau Ua Kev Ntsuam Xyuas

$\bar{x}$  Hnub Nyooq = 39.6

Seb Puas Yog Txiv Neej, Poj Niam,  
los sis Lwm Yam  
Txiv Neej = 54%  
Poj Niam = 46%

Nyob Qhov Twg  
Nroog Loj = 90%  
Nroog Me = 9%

Xum Hais Yam Lus Twg  
Lus Askiv = 92%  
Lus Mev = 5%

Kuaj pom lawm nrog ID  
Yog = 71%  
Tsis Yog = 29%

Tau Nug Pes Tsawg Tus  
416 Tau teb

## 22-23 CA Cov Lej Xam Tag Lawm

$\bar{x}$  Hnub Nyooq = 39.5

Seb Puas Yog Txiv Neej, Poj Niam,  
los sis Lwm Yam  
Txiv Neej = 59%  
Poj Niam = 41%

Nyob Qhov Twg  
Nroog Loj = 91%  
Nroog Me = 7%

Xum Hais Yam Lus Twg  
Lus Askiv = 78%  
Lus Mev = 19%

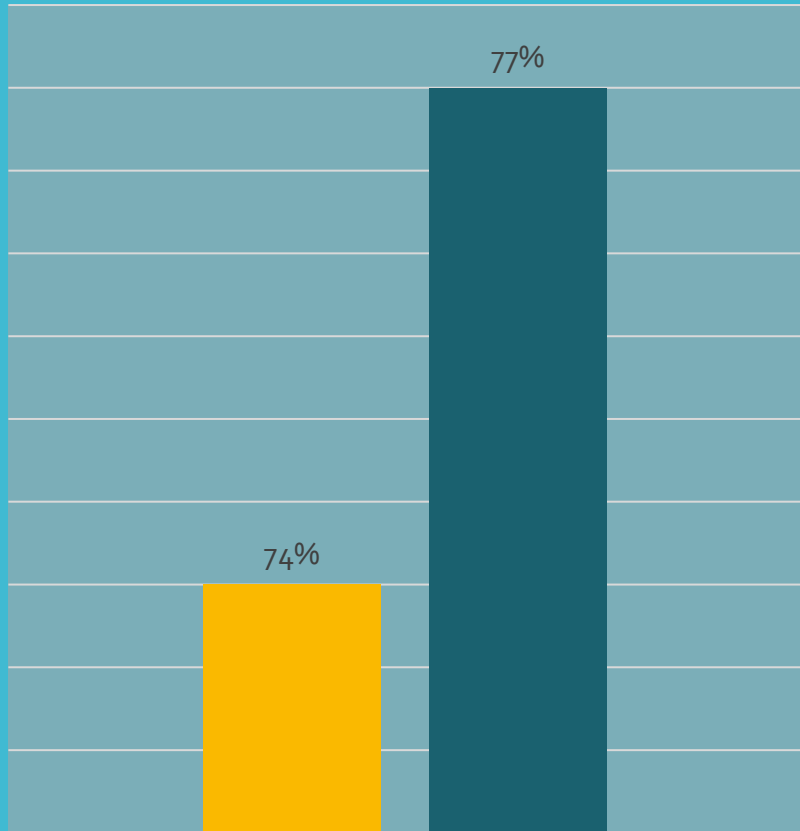
Kuaj pom lawm nrog ID  
Yog = 74%  
Tsis Yog = 26%

Tau Nug Pes Tsawg Tus  
8827 Tau teb

Muab tus neeg California hauj sim cov lej xam  
ntawm cov lus teb piv rau cov ntsig txog ACRC.

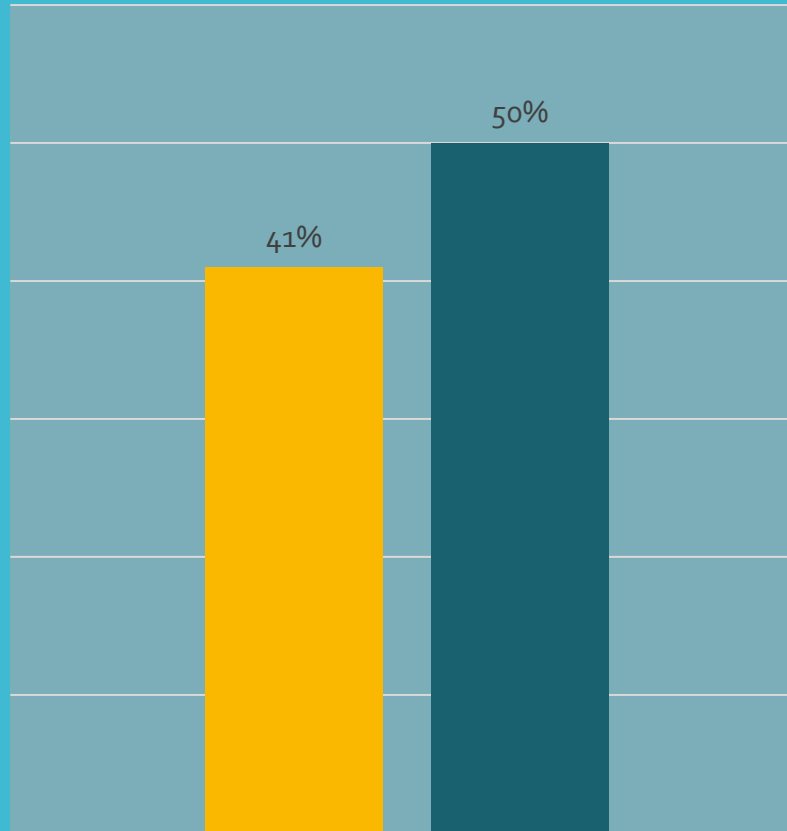


# QHOV KEV UA HAUJ LWM



Hauj Lwm Uas Khwv Tau Nyiaj

■ CA 2022-2023 ■ ACRC



Tus Txhais Lus

■ CA 2022-2023 ■ ACRC

Koj puas muaj ib txoj hauj lwm ntawm zej zog uas khwv tau nyiaj los? (245)

**77%** ACRC

74% CA

Koj puas xav tau ib txoj hauj lwm khwv tau nyiaj los ntawm zej zog (yog tias tsis muaj) thiab tau teb tias 'Xav Tau'? (261)

**50%** ACRC

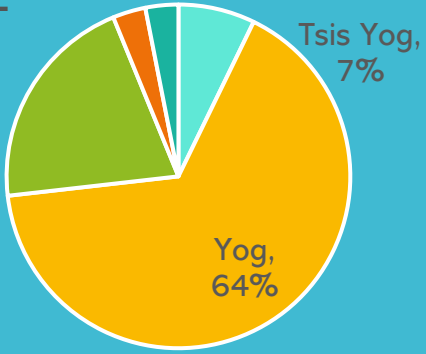
41% CA

ACRC Tej Dej Num: Tej Dej Num Pab Coj Ua Neej Nyob Zoo Thiab Ua Hauj Lwm

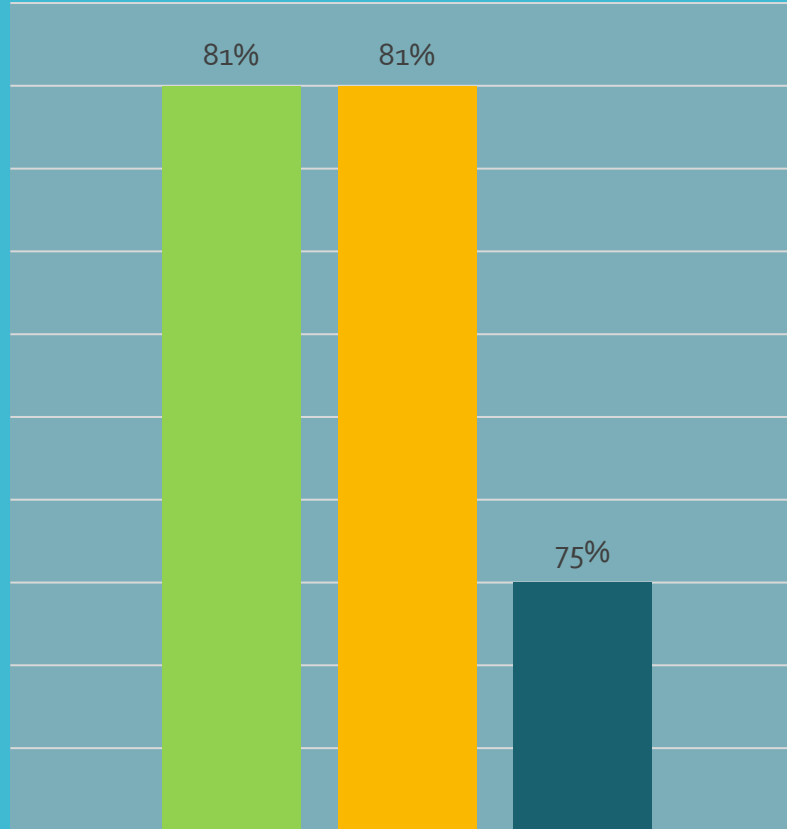
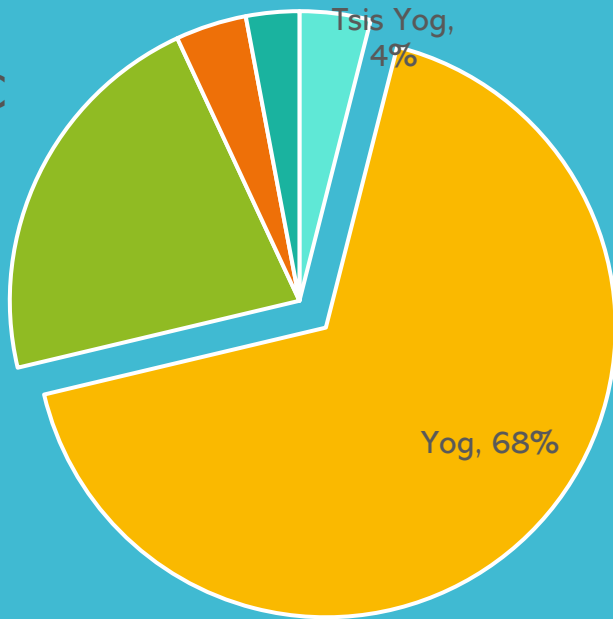


# COV KEV MUAJ FEEM/KOOM TEJ XWM ZEJ ZOG

CA 21 22



ACRC



Kev Mus Koom Cov Pab Zej Zog Sib Txoos Ua Ke

■ CA 2020 2021 ■ CA 2022 2023 ■ ACRC

Koj puas ua tej yam uas koj nyiam sab nraum koj lub tsev ntau npaum li koj xav ua? (300)

**68%** ACRC

64% CA

Koj ua ib tug tswv cuab ntawm zej zog puas mus koom tej pab zej zog sib txoos ua ke? (368)

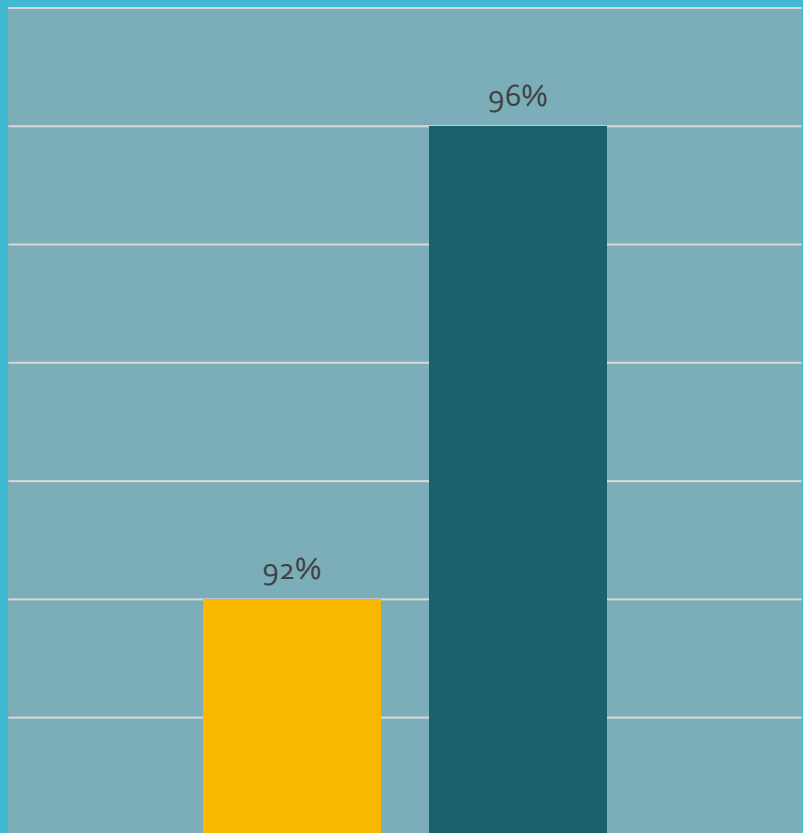
**75%** ACRC

81% CA

Koj puas ua tej yam uas koj nyiam sab nraum koj lub tsev ntau npaum li koj xav ua?

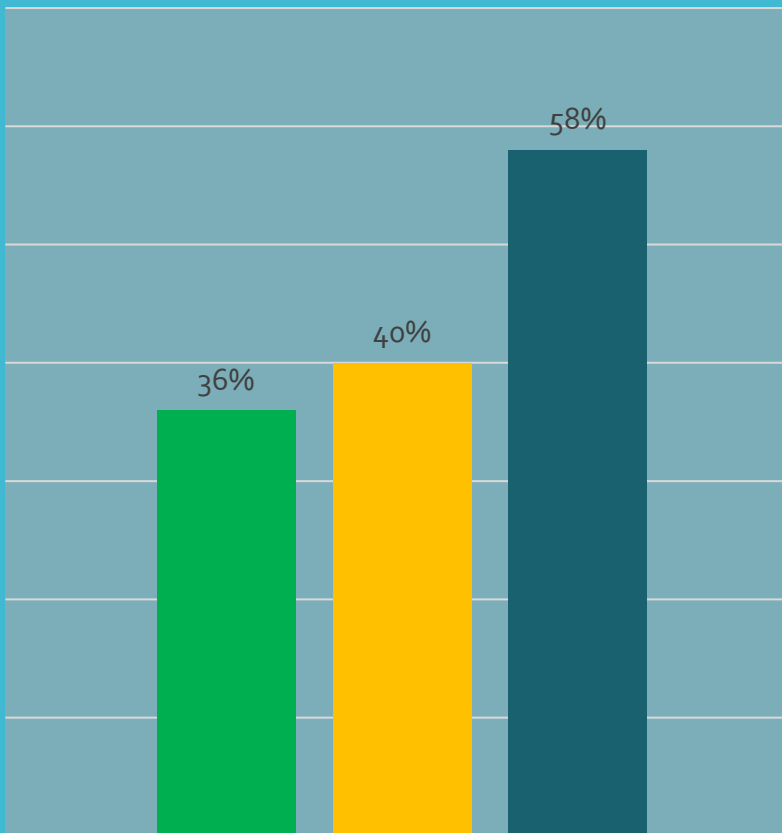
ACRC Tej Dej Num Kev Sib Sau Ua Ke Kev Lom Zem & Kev Thauj Mus Los/Kev Pab Nyiaj Caij Tsheb Mus Los Ua Ke

# COV KEV XAIV/KEV COJ TUS KHEEJ



Xaiv Siv Sij Hawm Licas?

■ CA 2022-2023 ■ ACRC



Tus Txhais Lus

■ CA 2020-2021 ■ CA 2022-2023 ■ ACRC

Leej twg thiaj txiav txim tias koj yuav siv koj lub sijhawm nyob dawb licas? Lus Teb = Tus Qhua los sis Tus Qhua Nrog Kev Pab(409)

**96%**

ACRC

92%

CA

Cov neeg uas nrog koj nyob tam sim no mas puas yog koj tau xaiv nrog lawv nyob? Lus Teb = Tus Qhua & Tus Qhua Nrog Kev Pab b Tswv Yim Xaiv(398)

**58%**

ACRC

40%

CA

ACRC Tej Dej Num Txhawb Kev Txiaiv Txim, Tib Neeg Npaj Ua Ke, Kev Npaj Rau Yav Tom Ntej Uas Hwj Xwm Ua Ke, Qhov Khoos Kas Coj Tus Kheej

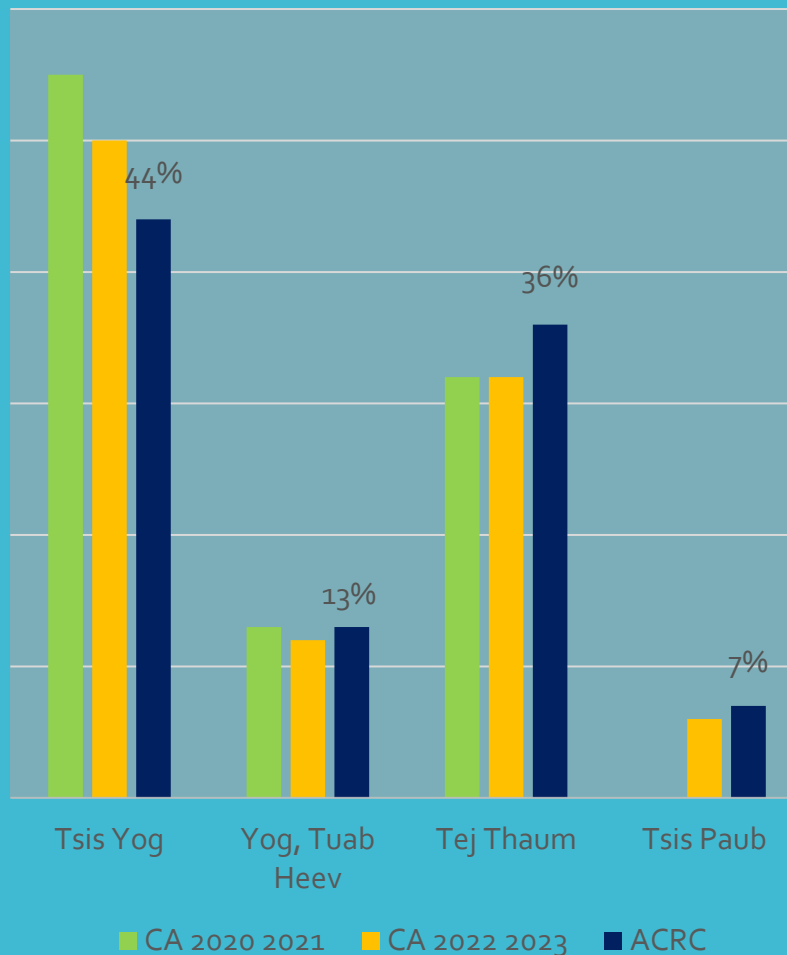
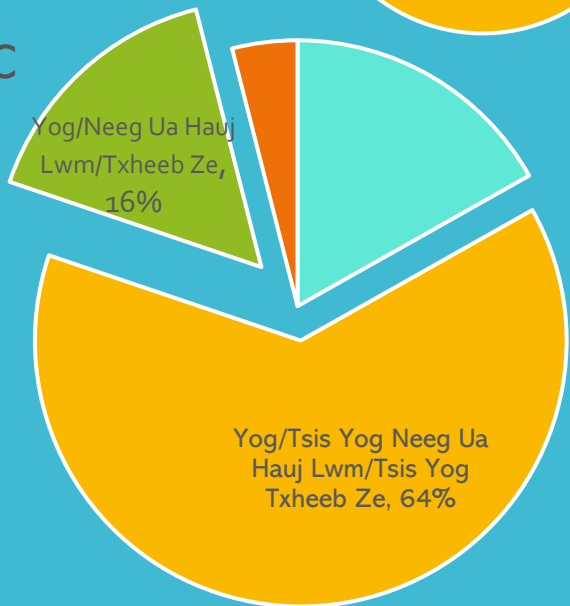
# COV KEV SIB RAUG ZOO

CA 19/20

CA 21 22



ACRC



Koj puas muaj cov phooj ywg uas koj nyiam nrog sib tham los sis mus ub no ua ke? Lus Teb = Yog, txhua hom (474)

80% Yog  
ACRC

80% CA

Puas muaj tej lub sij hawm uas koj kho siab? (507) Lus Teb = Tej Thaum/Tuab Heev

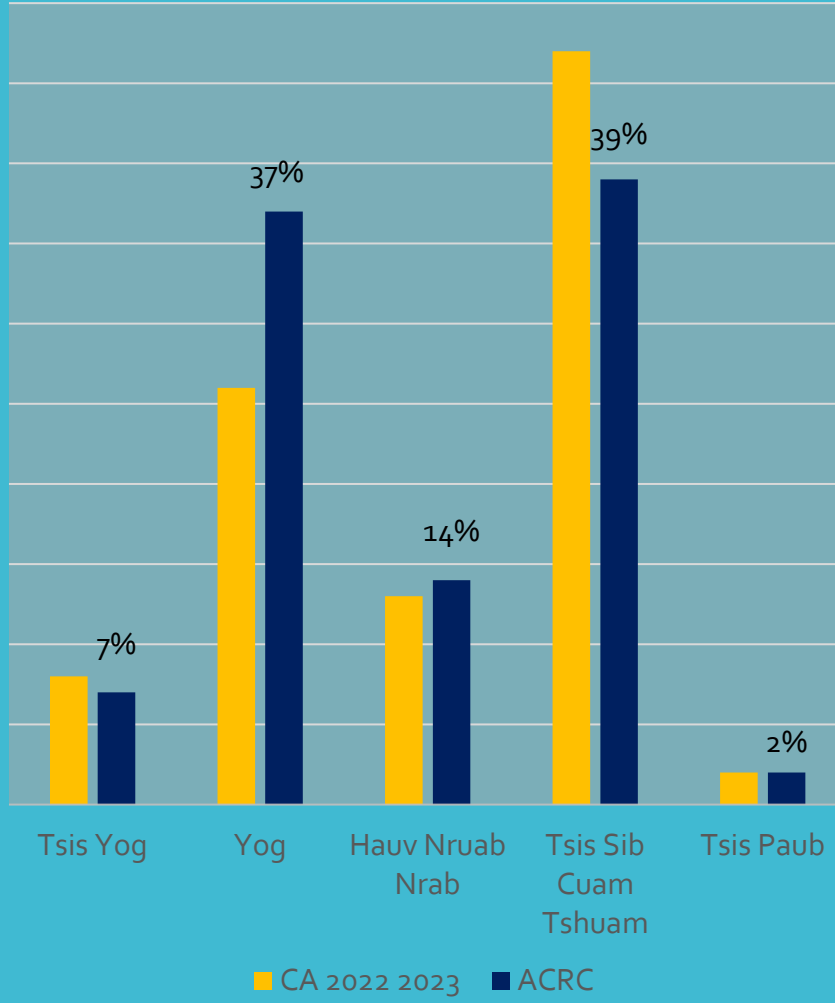
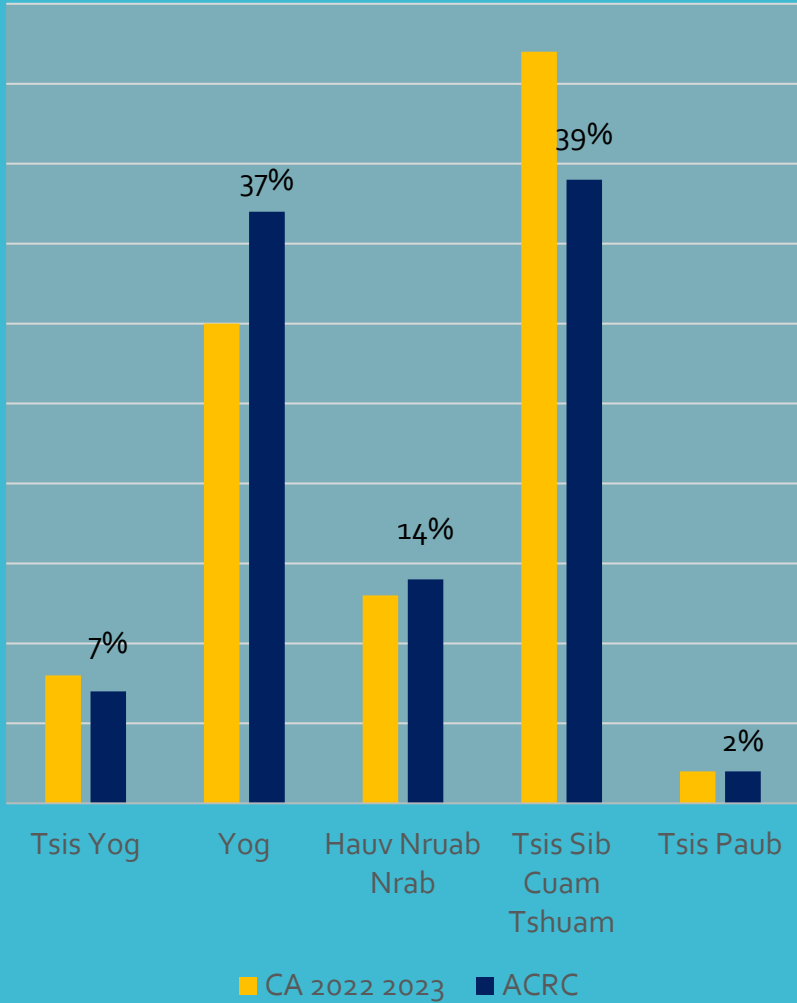
49% Yog  
ACRC

44% CA

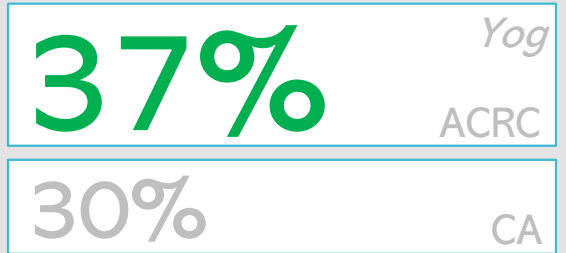
Koj puas muaj cov phooj ywg uas koj nyiam nrog sib tham los sis mus ub no ua ke?

ACRC Initiatives: Kev Sib Sau Ua Ke Kev Lom Zem

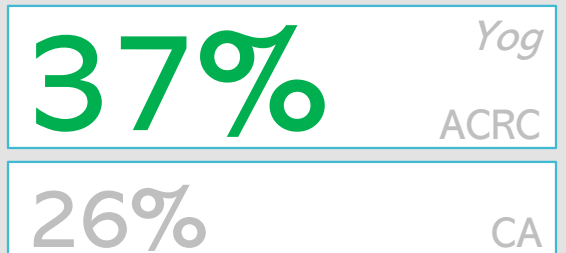
# KEV TXAUS SIAB



Koj puas nyiam tham nrog cov kws kho hauv koos pis tawj? (572)

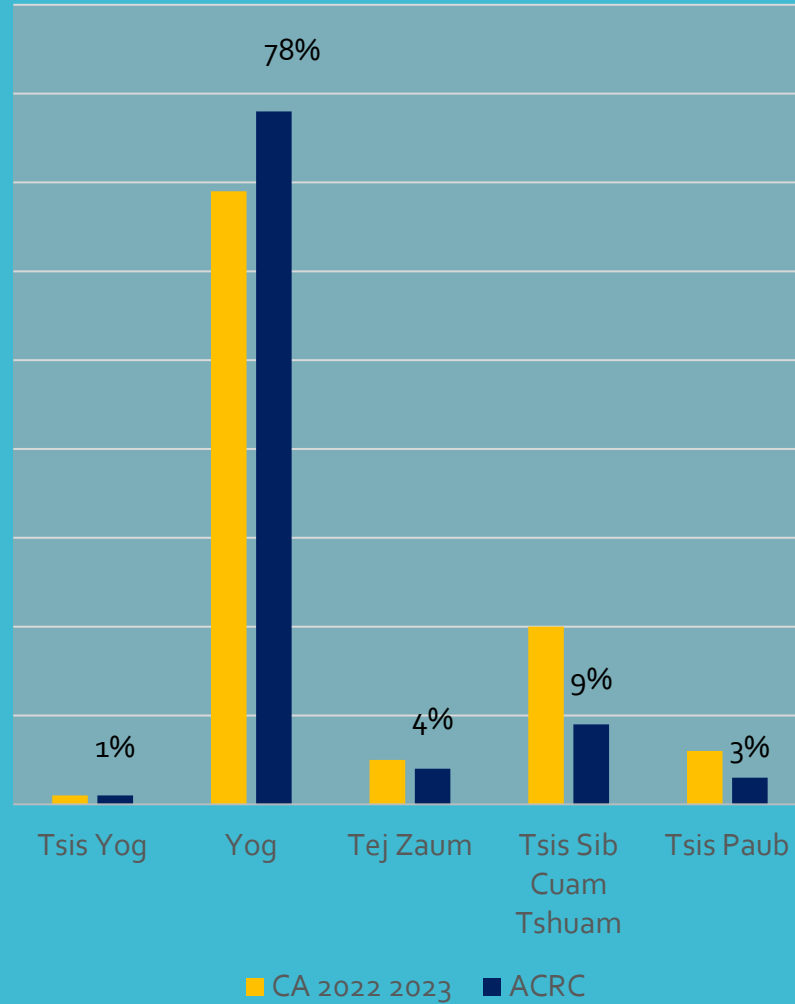
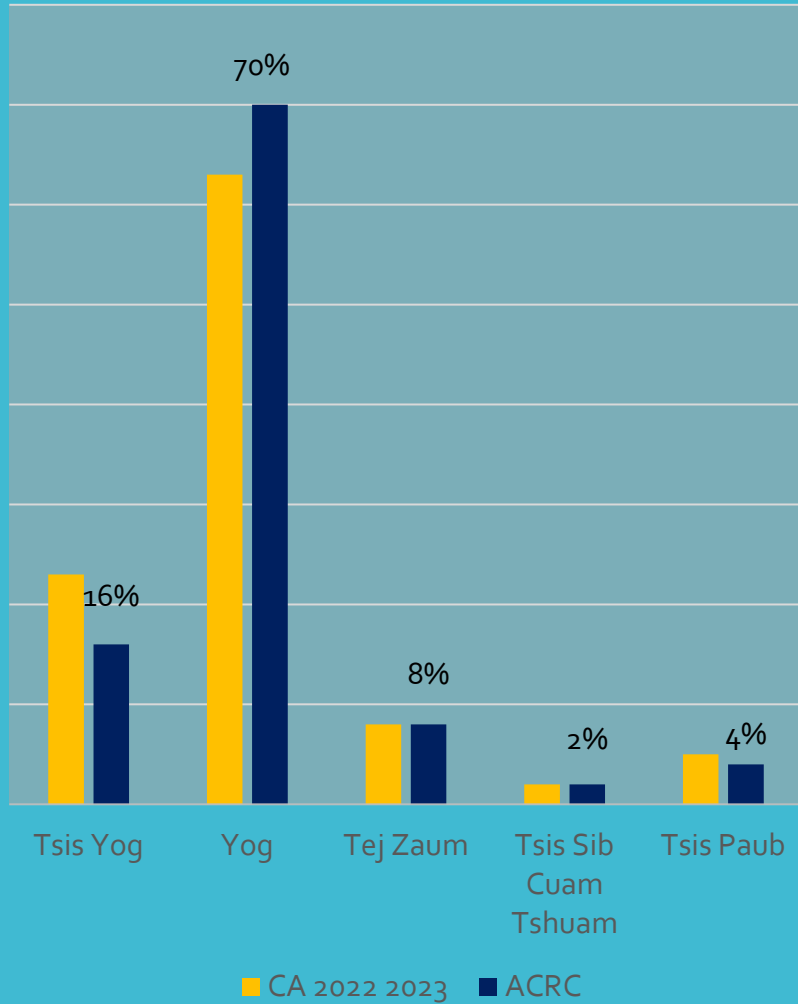


Koj puas nyiam txais kev pab kho mob hauv yeeb yaj kiab koos pis tawj?



ACRC Tej Dej Num: Kev Sib Sau Ua Ke Kev Lom Zem & Medi-Cal Kev Hwj Xwm Kev Kho Mob

# KEV KOOM TES HWJ XWM KEV PAB CUAM



Koj puas tau pab ua koj qhov IPP?  
(676)

**70%** *Yog*  
ACRC

63% CA

Koj qhov kev npaj txais kev pab puas muaj tej yam uas tseem ceeb rau koj?  
(693)

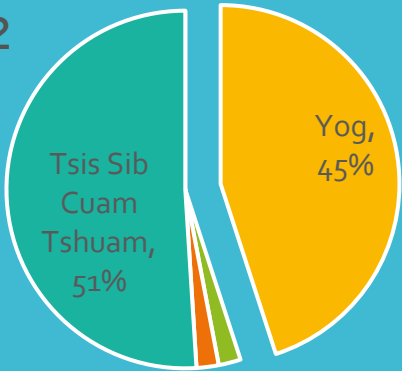
**78%** *Yog*  
ACRC

69% CA

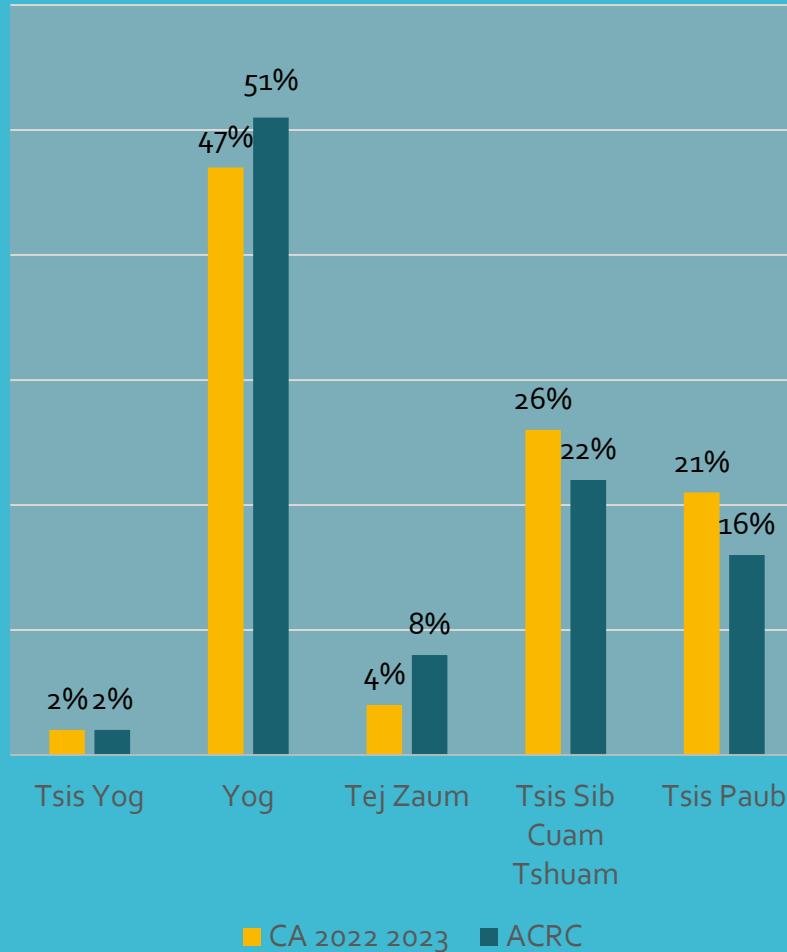
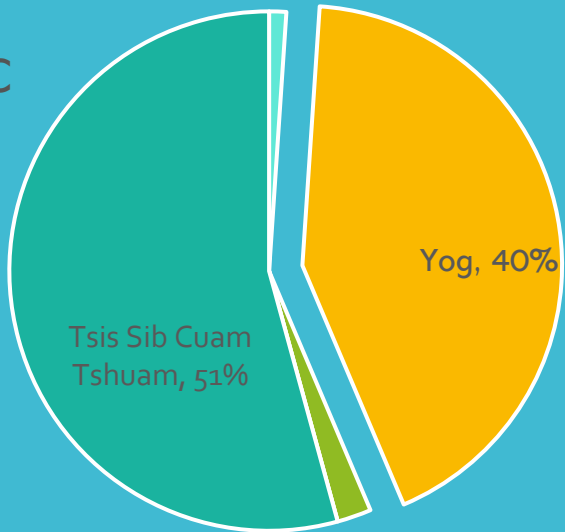
ACRC Tej Dej Num Circle Up, EquitiFY, Kev Saib Tus Neeg Kiag Tseem Ceeb Tshaj & ACRC's IPP Qhov Kev Ntsuam Xyuas Kev Txaus Siab

# COV NEEG HAUJ LWM

CA 21 22



ACRC



Cov neeg ua hauj lwm puas saib tau koj cov kev coj noj coj ua rau nqi? (726)

**40%** *Yog*  
ACRC

**45%** CA

Koj puas ntseeg tias cov neeg ua hauj lwm tau muaj kev kawm ntawv phim kev pab uas koj toob kas? (768)

**51%** *Yog*  
ACRC

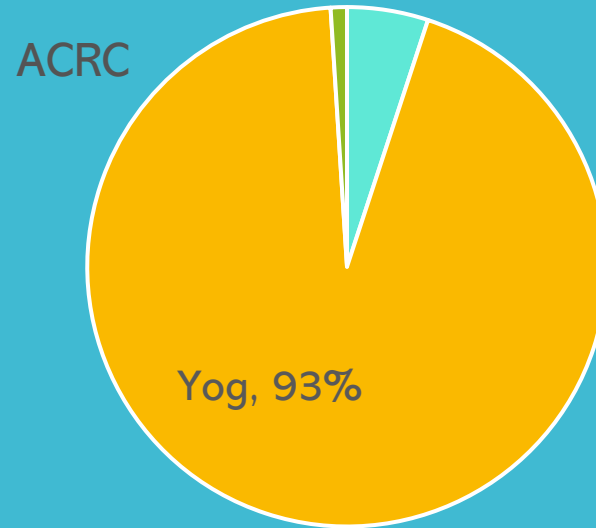
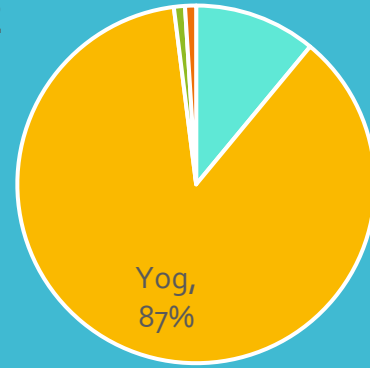
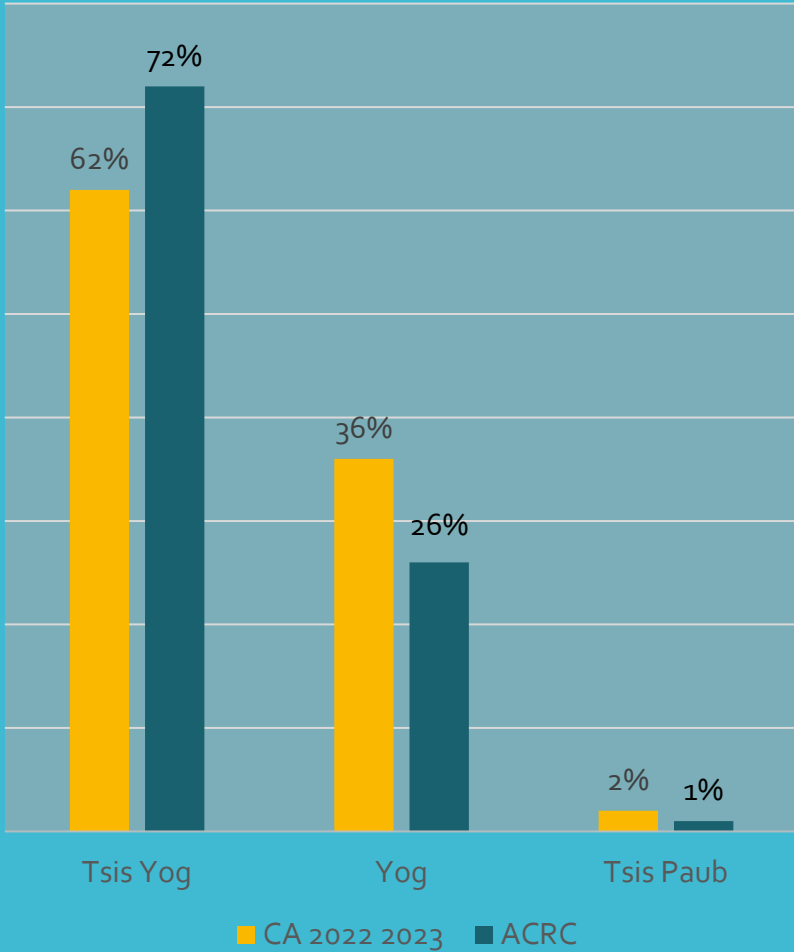
**47%** CA

Cov neeg ua hauj lwm puas saib tau koj cov kev coj noj coj ua rau nqi?

ACRC Tej Dej Num Cov Tshaj Lij Sib Pab Muab Kev Pab Ncaj Qha, Kev Kawm Xyaum Ua Hauj Lwm Pab Ncaj Qha Tshaj Lij & Direct Service Professional Training

# KEV NKAG TAU SIV & TEJ TWJ

CA 21 22



Koj puas muaj kev siv tau istawnej?

Koj puas siv tej twj ub no hauv koj lub neej txhua hnuv thiaj pab koj haj yam muaj peev xwm ua ub no koj tus kheej kiag? (814)

**26%** ACRC

**36%** CA

Koj puas muaj kev nkag tau siv istawnej? (788)

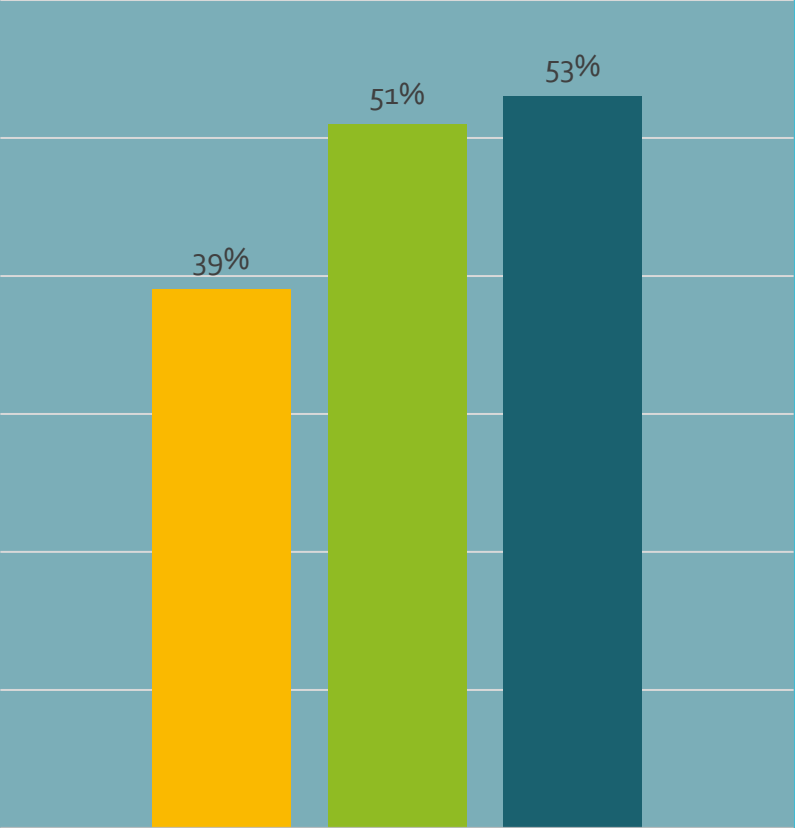
**93%** ACRC

**87%** CA

ACRC Tej Dej Num: Kev Sim Pab Muab Tej Twj Pab Ua Ub No Thiab Ntawm Tsev

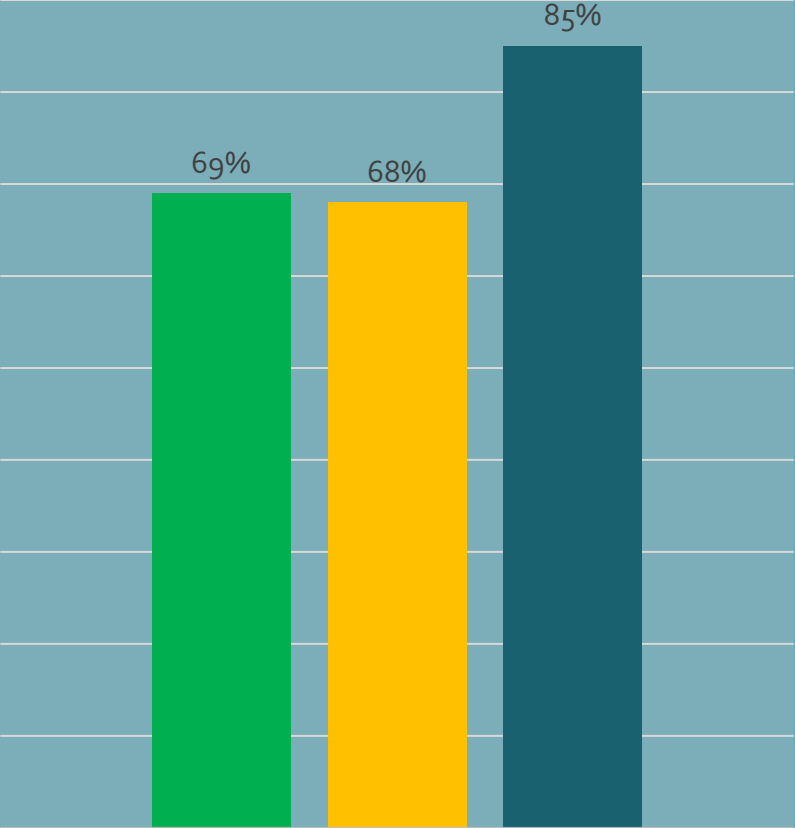


# COV KEV XAIV/KEV COJ TUS KHEEJ



Qhov Kev Kuaj Hniav

2020 2021 CA 2022 2023 ACRC



Qhov Kev Npaj Rau Tus Cwj Pwm

CA 2020 2021 CA 2022 2023 ACRC

Koj puas tau mus kuaj hniav hauv tsaib no (thiab/los sis 6 lub hlis tas los no?) (894)

**53%** *Yog*  
ACRC

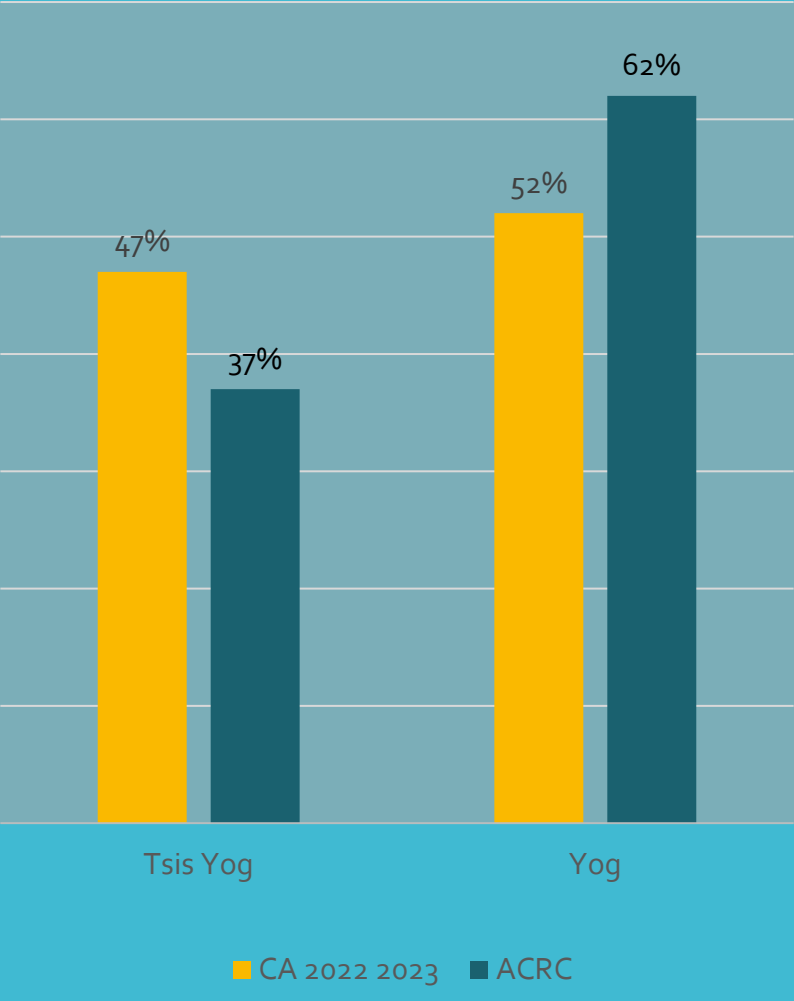
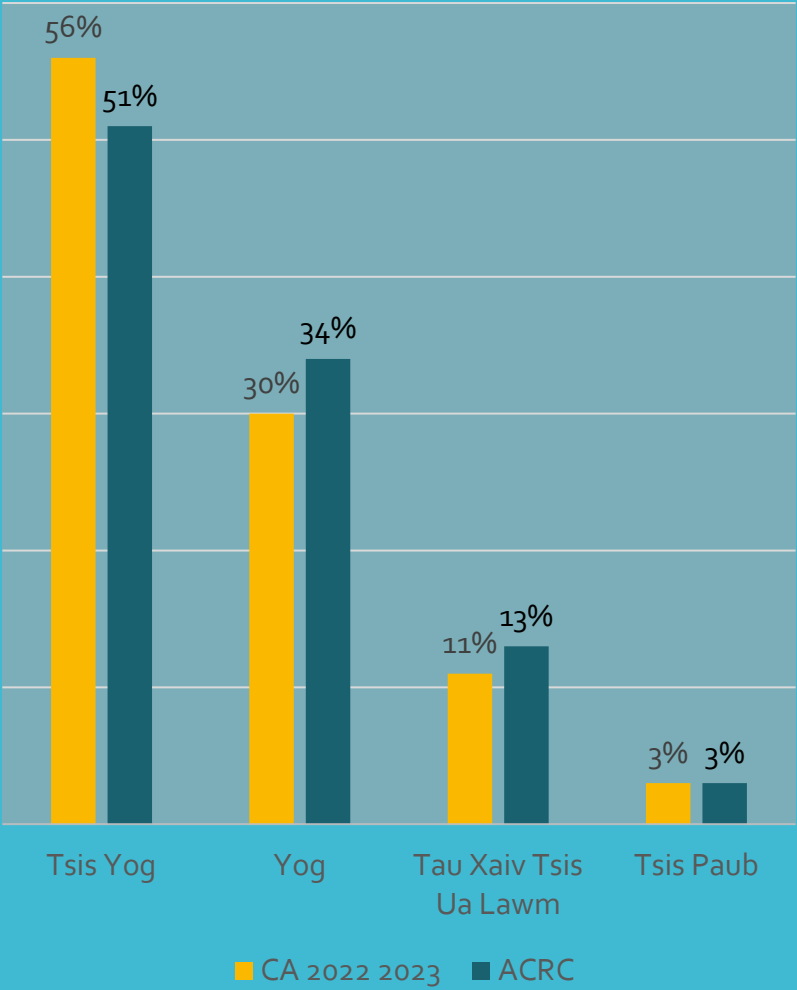
51% CA

Tam sim no koj puas muaj ib qho kev npaj hwj xwm tus cwj pwm (piv xam li yog tias kuaj pom tias koj nyuaj qhov twg)? (989)

**85%** *Tsis Yog*  
ACRC

68% CA

# Cov Cai & Kev Saib Taus



Koj puas tau pov npav xaiv tsa nom rau koj thaj tsam, lub xeev, los sis tseem fww teb chaws loj? (1027)

**34%** *Yog*  
ACRC

31% CA

Koj puas muaj ib tug yuam sij rau koj lub tsev? (1036)

**62%** *Tsis Yog*  
ACRC

52% CA

ACRC Tej Dej Num Tus Kws Pab Qhua Tsa Suab Txhawb, Tib Neeg Npaj Ua Ke, Txhawb Kev Txiv Txim, Txais Kev PabNtawm Tsev Thiab Zej Zog & Txoj Cai National Voter Registration Act

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# Cov Pab Tswv Yim



**Alta California**  
Regional Center

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