Alta California Regional Center Provider Advisory Committee Meeting Thursday, March 10, 2016 Minutes

Present:

Will Sanford, Futures Explored, Chair Janet Brandon, AIM & Associates, Co-Chair Becky Brubaker, EGACT Eric Ciampa, UCP of Greater Sacramento, Inc. Jacquie Dillard-Foss, STEP Daina Glasson, Ambitions CA Dawn Montgomery, HOPE Consulting Sergio Pinto, BEST Consulting, Inc. Antonio Ranit, Antelope Hills Manor Robin Rhoades, Southside Art Center Joy Scott, Tri-County Caregiver Relief Yvonne Soto, DDSO Peter Stirling, Serenity Respite Services Paul Traglio, Capitol Autism Services Carole Watilo, Progressive Employment

<u>Absent</u>: (* excused)
 Gregory Buch*, Ph.D., PALS
 Gerrit deGelleke, American River
 Speech
 Ed Doonan, LIFE, Inc.
 Susan Miner*, Turning Point
 Michelle Ramirez, On My Own
 Laleh Sharpe*, Maxim Healthcare
 Services

<u>Visitors</u>:

Eva Avila Sandy Bishop Andrea Croom **Bonnie Douglas** Maureen Fitzgerald Adriene Gaudet Kristine Johnson Aaron Kowalski Sabrina Oxborrow Wesley Moss Samantha Nielsen Michelle Nobile Haley Rosin Nicky Schluep Stan Schmidt Kelly Weber

<u>Staff</u>:

Phil Bonnet, Executive Director John Decker, Manager of CPP/Forensics Unit Jean Onesi, Manager of Community Services Lisa West, Executive Secretary

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The Provider Advisory Committee (PAC) met at 9:30 a.m. on Thursday, March 10, 2016, in the Brenda Smith Conference Room at Alta California Regional Center to discuss: 1) Executive Director's Report; 2) Nomination & Election of Chair and Designated Representative to the Board of Directors for the 2016-17 fiscal year; 3) Staff Crisis in the Community (discussion); 4) Sub-Committee Updates; 5) Updates; 6) Legislative Update; 7) Board Update; and 8) Announcements/Comments. All present provided selfintroductions.

Without objection, Will Sanford made the motion to approve the Provider Advisory Committee meeting minutes of February 11, 2016 as submitted.

1. Executive Director's Report

- Mr. Bonnet welcomed the new faces around the room. As Executive Director of ACRC, it is important for him to get input from the service provider community.
- There are new changes at the Executive Management level of ACRC. As you have heard, David Rydquist, ACRC's Director of Adult & Residential Services, is retiring on April 1st. Mr. Bonnet has named his replacement – Alfonso Carmona, ACRC's current Director of Intake & Clinical Services. Just a few days ago, Camelia Houston was named the new Director of Intake & Clinical Services beginning April 1st.
- The big news around our statewide system is the passage of the Managed Care Organization (MCO) Reform which will add more than \$400 million into our statewide service system beginning July 1st.
 - 7.5% increase for salaries and benefits, for both service providers (POS) and regional centers (OPS)
 - Providers will have a fixed dollar amount, but it is not clear yet how much it will be.
 - 2.5% increase for administrative and other costs, for both POS & OPS
 - Restoration of the supported employment rates to 2006 levels
 - 5% increase for Supported Living Services (SLS) and Independent Living Services (ILS)
 - 5% increase for in-home and out-of-home respite services
 - 5% increase for transportation services
 - 5% increase to Intermediate Care Facilities (ICFs)
 - Creation of competitive integrated employment programs, in the form of paid internships and incentive payments for helping individuals obtain and retain employment
 - Increase in vendor audit thresholds
 - A rate study plan

• Funding for bilingual staff at regional centers, cultural competency training and parent education efforts

A lot of effort will be required to get this funding out to everyone. The rate increases will be applied to the median rate programs starting July 1st. Providers will remain cautious with informing their staff about the wage increase until they see how much they receive. A suggestion was made to inform service providers that if they need assistance in filling out the cost statement surveys, they can contact a particular person; this is a random pull from various service codes. By next October, every service provider will need to report to the state how this money was spent.

- There is additional funding in Governor Brown's proposed 2016-17 fiscal year's (FY's) budget for the regional center system (i.e., caseload growth, funding for new Service Coordinators (SCs), etc.).
- It's fair to say that ACRC's service provider community had a lot to do with these changes. Mr. Bonnet expressed appreciation to everyone for their efforts.
- A suggestion was made to have a gratitude rally at the State Capitol to thank the legislature for this funding.

M/S/C (Carole Watilo) To have Mr. Sanford write a thank you note from the PAC for Monday' special event with Senator Beall at the State Capitol. (15 in favor)

- The Association of Regional Center Agencies' (ARCA's) Grassroots Day is scheduled for Wednesday, March 30th, at the State Capitol. If you are interested in attending, please contact Ms. West who will be coordinating the appointments with our local legislators.
- ACRC's Client Advisory Committee (CAC) will be holding their meeting at Sonoma Developmental Center (SDC) on Tuesday, June 14th. It was their idea to invite family members of those individuals that still reside at SDC to this meeting. If you are interested in attending this wonderful, collaborative event, please contact Ms. West.
- Senator McGuire has expressed interest in speaking with regional centers about the closure of SDC. The Senator is opposed to the closure of SDC. Mr. Bonnet will be sharing the same message that he has already shared with the family members affected by this closure – ACRC is developing new resources to make sure the clients who live at SDC will have a safe and happy home environment in their own communities.
- Nancy Bargmann has been selected by Governor Brown to be the next Director of the Department of Developmental Services (DDS). Mr. Bonnet and ACRC will support her as she takes on this new endeavor.

- Yesterday, ACRC hosted the local Self-Determination Advisory Committee and the California Employment Consortium for Youth (CECY). The CECY talked at length regarding the transition of services to integrated, community based programs. The federal government is not wavering and continues to say that this transition is going to happen. Mr. Bonnet has talked in the past about bringing in Barbara Brent to speak with providers about the Home and Community-Based Services (HCBS) Settings Rule. Instead, he would like to work in conjunction with North Bay Regional Center (NBRC) and bring in Karen Flippo, a Senior Technical Assistance Specialist with the Institute for Community Inclusion (ICI), to present on this topic. The plan would be to hold a workshop for service providers about this process. Mr. Bonnet has already reached out to Ms. Flippo and he will continue to have conversations with her.
 - Suggestion to possibly have a New Day Conference regarding the changes that are expected to take place in 2019.
- To encourage employment for the clients that we serve, Darline Dupree, ACRC's Manager of Community Services, is working closely with the Department of Rehabilitation. There will be more discussion at the vendor forums regarding transition.
- Nomination & Election of Chair and Designated Representative to the Board of Directors for the 2016-17 fiscal year (FY)
 Issue: Committee needs to nominate the Chair and Designated Representative to the Board of Directors for the 2016-17 FY.

Discussion and Action: Mr. Sanford shared that it's time to elect the Chair and Designated Representative to the Board of Directors for the next FY. Ms. Brandon gave a brief description of what their responsibilities are.

Ms. Brandon shared that she has no objection to being nominated for another year as the designated representative to the Board. She personally would like to see Eric Ciampa take a more active part in this committee.

- M/S/C (Robin Rhoades) To nominate Janet Brandon as the PAC Designated Representative to the Board of Director for the 2016-17 FY. (15 in favor)
- M/S/C (Joy Scott) To nominate Eric Ciampa as the PAC Chair for the 2016-17 FY. (15 in favor)
- Staff Crisis in the Community (discussion)
 Issue: Committee needs to discuss the ongoing staffing crisis in the community.

Discussion and Action: Mr. Sanford shared that the National Core Indicators (NCI) have predicted that in ten years clients will increase by 40% but the staff issues will remain the same. We need to become more creative in assisting clients; possibly look at technology to assist clients, etc.

With the closure of the DCs, we need to support the independence of our clients versus providing 24/7 assistance in their own communities. Providers need to help change the client's views on this practice, even though they are concerned about their personal liability when serving clients.

We need to have a value shift. Clients need to be able to make their own decisions – dignity of risk and personal choices are critical in their independence.

Competitive employment with minimum wage is the goal for most of our clients. The federal government is asking us to presume that our clients' lives will look like yours and mine. What services and supports do they need to make that happen.

Ms. Dillard-Foss shared that there is a direct service professional (DSP) crisis nationally. How do we develop a workforce for the next 20 years to help support the clients? We need to make sure that employees want to have a future in our service system. This is a concern and an ongoing problem.

A suggestion was made for ACRC to hold ongoing DSP trainings and have a DSP Recognition Month.

Mr. Ciampa would like this committee to focus on something that we can make a difference in.

• The goal for the April PAC Meeting: to have two action items that the committee can focus on within the next year.

4. Sub-Committee Updates:

- Challenging Needs
 - This sub-committee will be meeting after this meeting.
- Cultural Diversity
 - Ms. Brandon is currently getting more direction from the Board.
- Job Fair
 - The entire PAC will continue to discuss the possibility of holding a job fair at the April meeting.

5. **Updates:**

- Self-Determination Program
 - SDP DDS has submitted to Health Care Services the answers to the 185 questions, will get some clarity and then resubmit to the feds.
 - DDS is committed to training regional centers & then the local committees will be training everyone else.
 - Mr. Bonnet shared that ACRC has 918 individuals interested individuals signed up to participate in the initial rollout of this new option.
- CMS Rules/HCBS Waiver Settings
 - It remains a concern that states are not having their transition plans approved – this remains a challenge.
- DS (Disability Services) Taskforce 2.0
 - Now has a job service study needs to be completed within three years. Once Nancy is on board, they will meet again.

6. Legislative Update

- Mr. Sanford encouraged everyone to visit their local legislators and thank them for the additional funding. We need to continue to educate them about how our statewide system assists individuals with developmental disabilities.
- SB 1024 (Hancock) Developmental services: supported employment. This bill would increase to \$40 the hourly rate for supported employment services provided to clients receiving individualized services, and would increase this amount by 10% annually.
- SB 1427 (Pavley) Workforce development: developmentally disabled individuals. This bill would ensure that clients who are earning income do not lose their vocational opportunities and earning power due to changes related to the HCBS settings rule, the implementation of the Workforce Innovation and Opportunity Act, or the debate over the use of productivity-based pay.
- The Budget & Fiscal Review Sub-Committee #3 will be holding a Hearing at 9:30 a.m. on Thursday, April 7th, to discuss the \$15 million targeted for transition.

7. Board Update

 Ms. Brandon shared that the next meeting is scheduled for Thursday, March 24th, at 4 p.m.

8. Announcements/Comments

- Eleni Gialoyrakes has resigned from this committee; she has moved out-of-state.
- Ms. Dillard-Foss shared that the California Supported Living Network (CSLN) is holding their 2016 Leadership Conference entitled "We're Here To Speak For Justice-50 Years later" on April 14th & 15th, at the Dana Hotel on Mission Bay in San Diego. For more information, please visit their website at <u>www.supportedliving.com</u>.

The next PAC meeting is scheduled on **Thursday, April 14, 2016,** from 9:30 to 11:30 a.m. The meeting adjourned at 11:33 a.m.

Lisa West Executive Secretary

cc: ACRC Board of Directors Phil Bonnet