

**Important News for
Individuals 18 and older who live in the community or with their families and
receive Regional Center Services!**



WHAT DO YOU THINK....
About the services provided by the developmental disabilities system?

**YOUR VOICE CAN MAKE
A Difference!**

You will soon have a chance to let California know.
Your opinion will help
improve services and supports in California.

The California Department of Developmental Services wants to hear from individuals to find out if they are satisfied with regional center services. Your response will help the state and your regional center improve services and supports for individuals and families like yours.

The State Council on Developmental Disabilities-North Coast office will be contacting individual clients that receive services from the Regional Center. First an introductory letter will be going out to those that have been randomly chosen to participate, followed by a phone call to set up a time to meet. These will begin sometime early fall.

[The National Core Indicators](#) are used by California and many states to assess how people feel about the services they receive from the developmental disability system. The questions address key areas of concern including service planning, community inclusion, choice, health and safety, rights and employment.

The law requires California to gather this data from people receiving services. The responses to these surveys will help California identify essential changes necessary to improve the quality of services at a statewide and local level.

The interview or visit will take 30-45 minutes. The interviewer can come to your house, to your job or day program, or meet you in the community. All responses are confidential. No one will know your answers- not case managers, providers, support workers, or any others. Your **VOICE** is very important to make change in the system and let us know how you are doing.

**This advance notice is provided by the State Council on Developmental Disabilities-
North Coast Office: 1-800-821-1613 or email at deborah.kindley@scdd.ca.gov**

To review past Adult Consumer Survey results, please visit: <http://www.dds.ca.gov/QA/docs/>